

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	207	276	-25% ▼
	Admits	15	24	-38% ▼
	Discharges	21	92	-77% ▼
	Service Hours	49	64	-24% ▼

Consumer Satisfaction Survey

(Based on 1 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	207	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	17	8%	10%	Female	109	53%	▲ 42%
26-34	24	12%	21%	Male	98	47%	▼ 58%
35-44	45	22%	23%	Transgender			0%
45-54	58	28%	19%				
55-64	54	26%	20%				
65+	9	4%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Hisp-Puerto Rican	100	48%	▲ 11%	White/Caucasian	122	59%	62%
Non-Hispanic	79	38%	▼ 69%	Black/African American	50	24%	17%
Hispanic-Other	27	13%	8%	Other	30	14%	12%
Unknown	1	0%	▼ 12%	Unknown	3	1%	6%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Mexican			1%	Multiple Races	1	0%	1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	207	191	8%
Admits	15	21	-29% ▼
Discharges	20	7	186% ▲
Service Hours	49	53	-8%

Data Submission Quality

Data Entry Actual State Avg

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	75%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.