

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	97	92	5%
	Admits	44	59	-25% ▼
	Discharges	40	48	-17% ▼
	Service Hours	315	323	-2%

### Consumer Satisfaction Survey

(Based on 4 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
● Participation in Treatment		67%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	97	100.0%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	10	10%	10%	Female	68	72%	▲ 42%
26-34	18	19%	21%	Male	27	28%	▼ 58%
35-44	16	16%	23%	Transgender			0%
45-54	20	21%	19%				
55-64	18	19%	20%				
65+	15	15%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	62	64%	69%	White/Caucasian	63	65%	62%
Unknown	27	28%	▲ 12%	Unknown	25	26%	▲ 6%
Hisp-Puerto Rican	5	5%	11%	Black/African American	6	6%	▼ 17%
Hispanic-Other	3	3%	8%	Other	3	3%	12%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	92	5%
Admits	44	59	-25% ▼
Discharges	40	48	-17% ▼
Service Hours	315	323	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	68%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	68%	50%	53%	18% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		87	90%	60%	72%	30% ▲
✓ Employed		23	24%	20%	20%	4%
● Stable Living Situation		77	79%	80%	77%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		53	93%	90%	75%	3%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on Active Standard Case Management Programs