

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	123	119	3%
	Admits	20	13	54% ▲
	Discharges	16	13	23% ▲
	Service Hours	673	674	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	105	84.7%
	Outpatient	19	15.3%

Consumer Satisfaction Survey

(Based on 49 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Overall		88%	80%	91%
● Recovery		59%	80%	79%
● Outcome		53%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	9	7%	10%
26-34	20	16%	21%
35-44	23	19%	23%
45-54	26	21%	19%
55-64	35	29%	20%
65+	9	7%	8%

Gender	#	%	State Avg
Male	62	50%	58%
Female	61	50%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	78	63%	69%
Hisp-Puerto Rican	21	17%	11%
Unknown	13	11%	12%
Hispanic-Other	11	9%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	53	43%	62% ▼
Black/African American	46	37%	17% ▲
Other	15	12%	12%
Unknown	6	5%	6%
Asian	2	2%	1%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	11	73% ▲
Admits	3	-	
Discharges	5	3	67% ▲
Service Hours	90	72	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	81%
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On-Time Periodic	Actual	State Avg
6 Month Updates	90%	14%
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Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	50%	42%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		19	100%	75%	57%	25% ▲
Abstinence/Reduced Drug Use		14	74%	55%	27%	19% ▲
Employed		12	63%	50%	25%	13% ▲
Stable Living Situation		19	100%	95%	56%	5%
Self Help		8	42%	60%	12%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	86%	90%	43%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	67%	75%	66%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	108	-3%
Admits	17	13	31% ▲
Discharges	11	10	10%
Service Hours	583	602	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
On-Time Periodic		
6 Month Updates	90%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	36%	65%	57%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		95	90%	80%	86%	10%
Social Support		73	70%	60%	77%	10%
Employed		15	14%	20%	14%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		92	98%	90%	94%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active CSP Programs