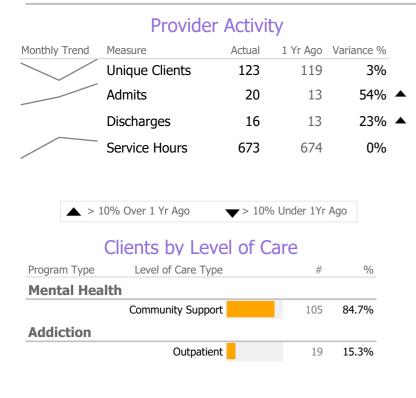
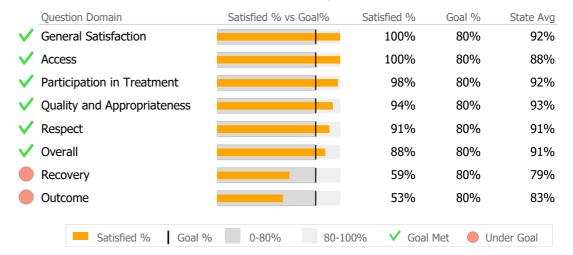
### LifeBridge Community Services (formerly FSW Inc) Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)



### Consumer Satisfaction Survey (Based on 49 FY22 Surveys)



#### **Client Demographics**

State Avg	%	#	Gender	State Avg	%	#	Age
58%	50%	62	Male 🗾	10%	7%	9	18-25
42%	50%	61	Female	21%	16%	20	26-34
0%			Transgender	23%	19%	23	35-44
				19%	21%	26	45-54
				20%	29%	35	55-64
State Avg	%	#	Race	8%	7%	9	65+
▼ 62%	43%	53	White/Caucasian 📒				
<b>▲</b> 17%	37%	46	Black/African American	State Avg	%	#	Ethnicity
12%	12%	15	Other	69%	63%	78	Non-Hispanic
6%	5%	6	Unknown	11%	17%	21	Hisp-Puerto Rican
1%	2%	2	Asian	12%	11%	13	Unknown
1%	1%	1	Multiple Races	8%	9%	11	Hispanic-Other
1%			Am. Indian/Native Alaskan		970	11	
0%			Hawaiian/Other Pacific Islander	0%			Hispanic-Cuban
			1	1%			Hispanic-Mexican

Variances in data may be indicative of operational adjustments related to the pandemic.

#### 370 Beach Road OP -100210

LifeBridge Community Services (formerly FSW Inc) Addiction - Outpatient - Standard Outpatient

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	11	73% 🔺	
Admits	3	-		
Discharges	5	3	67% 🔺	
Service Hours	90	72	25% 🔺	

# Data Submission Quality

Data Entry	Actual S	State Avg
🗸 Valid NOMS Data	100%	89%
Valid TEDS Data	100%	81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	90%	14%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		1	20%	50%	42%	-30%	▼
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Not Arrested		19	100%	75%	57%	25%	
/	Abstinence/Reduced Drug Use		14	74%	55%	27%	19%	
/	Employed	i	12	63%	50%	25%	13%	
/	Stable Living Situation		19	100%	95%	56%	5%	
	Self Help	<b></b>   `	8	42%	60%	12%	-18%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		12	86%	90%	43%	-4%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		2	67%	75%	66%	-8%	



	> 10% 0	ver <b>v</b> < 10 <sup>0</sup>	% Under	
Actual	Goal	🗸 Goal Met	Below	v Goal
* Chata A	us besed a	A ative Chanden	d Outrestient	Due europe

\* State Avg based on Active Standard Outpatient Programs

**Discharge Outcomes** 

 $\checkmark$ 

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	108	-3%
Admits	17	13	31% 🔺
Discharges	11	10	10%
Service Hours	583	602	-3%

# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	90%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

## Discharge Outcomes

						<u>.</u>		
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		4	36%	65%	57%	-29%	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		95	90%	80%	86%	10%	
$\checkmark$	Social Support		73	70%	60%	77%	10%	
	Employed		15	14%	20%	14%	-6%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		92	98%	90%	94%	8%	

## Data Submitted to DMHAS by Month



