

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	128	115	11%	▲
	Admits	2	5	-60%	▼
	Discharges	2	1	100%	▲
	Service Hours	200	205	-2%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	128	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	2%	10%
26-34	5	4%	21%
35-44	13	10%	23%
45-54	20	16%	19%
55-64	45	36%	20%
65+	41	33%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	124	97%	69%
Hisp-Puerto Rican	4	3%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			12%

Gender	#	%	State Avg
Female	89	70%	42%
Male	39	30%	58%
Transgender			0%

Race	#	%	State Avg
Asian	126	98%	1%
Multiple Races	2	2%	1%
Am. Indian/Native Alaskan			1%
Black/African American			17%
Hawaiian/Other Pacific Islander			0%
Other			12%
Unknown			6%
White/Caucasian			62%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management

Khmer Health Advocates

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	78%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	53%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		125	98%	80%	77%	18% ▲
Social Support		94	73%	60%	72%	13% ▲
Employed		39	30%	20%	20%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		71	56%	90%	75%	-34% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.