

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	161	170	-5%
	Admits	8	16	-50% ▼
	Discharges	47	13	262% ▲
	Service Hours	337	887	-62% ▼

Consumer Satisfaction Survey

(Based on 82 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	161	100.0%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	8%	10%
26-34	41	26%	21%
35-44	33	21%	23%
45-54	39	24%	19%
55-64	27	17%	20%
65+	8	5%	8%

Gender	#	%	State Avg
Male	88	55%	58%
Female	73	45%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	127	79%	69%
Hispanic-Other	19	12%	8%
Hisp-Puerto Rican	15	9%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	66	41%	62% ▼
Black/African American	64	40%	17% ▲
Other	28	17%	12%
Asian	3	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Peer Mentor Program 111-280

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	-	-	
Discharges	-	-	
Service Hours	43	71	-40% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		9	56%	35%	49%	21% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		9	56%	90%	85%	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 93%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

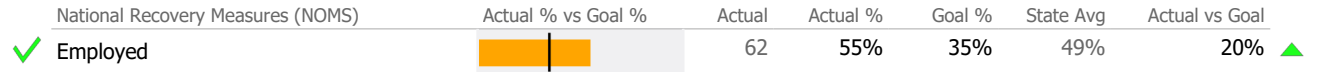
* State Avg based on Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

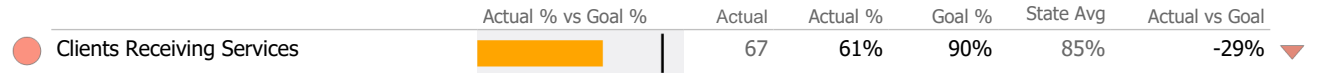
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	112	98	14% ▲
Admits	8	10	-20% ▼
Discharges	3	6	-50% ▼
Service Hours	284	501	-43% ▼

Recovery



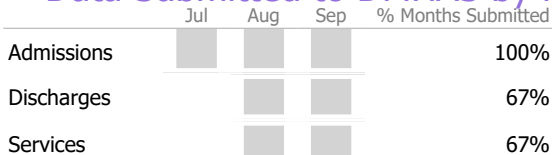
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	67	-34% ▼
Admits	-	6	-100% ▼
Discharges	44	7	529% ▲
Service Hours	10	315	-97% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		25	57%	35%	49%	22% ▲

Service Utilization

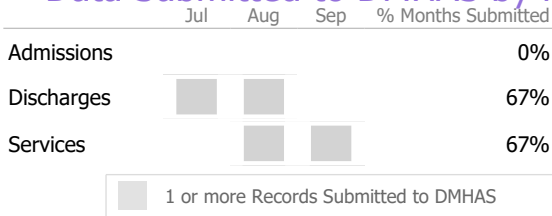
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Employment Services Programs