

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	82	121	-32%	▼
	Admits	47	22	114%	▲
	Discharges	36	12	200%	▲
	Service Hours	22	8	172%	▲

Consumer Satisfaction Survey

(Based on 6 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	82	100.0%

Client Demographics

Age	#	%	State Avg
18-25	12	15%	10%
26-34	22	27%	21%
35-44	26	32%	23%
45-54	15	18%	19%
55-64	4	5%	20%
65+	3	4%	8%

Gender	#	%	State Avg
Male	59	72%	▲ 58%
Female	23	28%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	41	50%	▲ 11%
Hispanic-Other	25	30%	▲ 8%
Non-Hispanic	11	13%	▼ 69%
Unknown	3	4%	12%
Hispanic-Mexican	2	2%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
Other	80	98%	▲ 12%
Unknown	2	2%	6%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 62%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	82	121	-32% ▼
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	2%	35%	31%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		44	94%	90%	74%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		91%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Employment Services Programs