

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	539	510	6%
	Admits	294	262	12% ▲
	Discharges	292	270	8%
	Service Hours	-	-	-
	Bed Days	24,330	23,426	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 33 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		88%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		84%	80%	83%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100%
 ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	314	58.1%
	Outpatient Services	222	41.9%
Mental Health	Inpatient Services	226	41.9%
	Outpatient Services	308	58.1%

Client Demographics

Age	#	%	State Avg
18-25	34	6%	10%
26-34	96	18%	21%
35-44	131	24%	23%
45-54	104	19%	19%
55-64	119	22%	20%
65+	55	10%	8%

Gender	#	%	State Avg
Male	358	66%	58%
Female	177	33%	42%
Transgender	4	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	442	82% ▲	69%
Hisp-Puerto Rican	61	11%	11%
Hispanic-Other	27	5%	8%
Unknown	8	1% ▼	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	329	61%	62%
Black/African American	108	20%	17%
Other	75	14%	12%
Unknown	9	2%	6%
Asian	7	1%	1%
Multiple Races	6	1%	1%
Am. Indian/Native Alaskan	4	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	164	160	3%
Admits	11	15	-27% ▼
Discharges	13	16	-19% ▼
Transfers - In	1	-	
Bed Days	14,091	13,535	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	92%	95%	73%	-3%
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	93%	7%
● Follow-up within 30 Days of Discharge		8	67%	90%	66%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90% 85%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates		0% 13%
✓ Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,197 days	0.9	109%	90%	89%	19% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	32	-19% ▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼
Bed Days	2,392	2,571	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	73%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	93%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	66%	N/A

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	45	1,402 days	1.7	58%	90%	89%	-32% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% ▼
Admits	1	3	-67% ▼
Discharges	2	1	100% ▲
Bed Days	1,069	1,135	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	85%
On-Time Periodic		
6 Month Updates	0%	13%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	95%	73%	-45% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	93%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	66%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,253 days	1.2	77%	90%	89%	-13% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	27	-15% ▼
Admits	5	5	0%
Discharges	5	7	-29% ▼
Bed Days	1,629	1,832	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	73%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		4	80%	90%	66%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	333 days	0.9	89%	90%	89%	-1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	176	-85% ▼
Admits	26	173	-85% ▼
Discharges	6	115	-95% ▼
Transfers - Out	20	64	-69% ▼
Bed Days	180	933	-81% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	34%
Valid TEDS Data	100%	27%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	42%	80%	42%	-38% ▼
No Re-admit within 30 Days of Discharge		4	67%	85%	67%	-18% ▼
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	7 days	1.5	5%	90%	5%	-85% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Medically Managed Detox 4.2 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

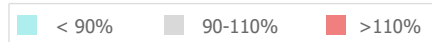
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	190	168	13% ▲
Admits	58	63	-8%
Discharges	147	128	15% ▲
Transfers - In	97	78	24% ▲
Transfers - Out	6	15	-60% ▼
Bed Days	3,883	3,420	14% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		111	73%	80%	73%	-7%
✓ No Re-admit within 30 Days of Discharge		147	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		111	34 days	0.6	38%	90%	38%	-52% ▼



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on Active NA Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196		
Admits	193	-	
Discharges	119	-	
Transfers - In	4	-	
Transfers - Out	76	-	
Bed Days	1,086	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		124	64%	80%	64%	-16% ▼
✓ No Re-admit within 30 Days of Discharge		112	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		22	36%	90%	36%	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.2	29%	90%	29%	-61% ▼

■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Medically Managed Detox IP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.