

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	863	962	-10%
	Admits	230	370	-38% ▼
	Discharges	186	405	-54% ▼
	Service Hours	178	110	62% ▲
	Bed Days	19,798	9,898	100% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 160 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		84%	80%	79%
✓ Access		81%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	639	73.9%
	Residential Services	121	14.0%
<b>Addiction</b>	Outpatient	105	12.1%

### Client Demographics

Age	#	%	State Avg
18-25	172	20%	10%
26-34	233	27%	21%
35-44	212	25%	23%
45-54	122	14%	19%
55-64	91	11%	20%
65+	23	3%	8%

Gender	#	%	State Avg
Male	667	77%	▲ 58%
Female	196	23%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	566	66%	69%
Hispanic-Other	268	31%	▲ 8%
Hisp-Puerto Rican	19	2%	11%
Unknown	7	1%	▼ 12%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	632	73%	▲ 62%
Black/African American	182	21%	17%
Other	32	4%	12%
Asian	14	2%	1%
Unknown	2	0%	6%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	15	33% ▲
Admits	4	4	0%
Discharges	1	4	-75% ▼
Service Hours	74	66	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	0%	21%
<b>On-Time Periodic</b>		
6 Month Updates	64%	71%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	32%	-75% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		17	89%	90%	86%	-1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	50%	75%	69%	-25% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	54	-4%
Admits	33	41	-20% ▼
Discharges	32	38	-16% ▼
Bed Days	2,006	1,330	51% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	0%	25%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		29	91%	50%	78%	41% ▲
✓ No Re-admit within 30 Days of Discharge		32	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge		25	86%	90%	66%	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		27	51%	70%	64%	-19% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				20	65 days	0.4	109%	90%	105%	19% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	66	30% ▲
Admits	20	2	900% ▲
Discharges	-	4	-100% ▼
Service Hours	105	43	141% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	90%	81%
<b>On-Time Periodic</b>		
6 Month Updates	0%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		18	21%	50%	25%	-29% ▼
Abstinence/Reduced Drug Use		14	16%	55%	27%	-39% ▼
Not Arrested		18	21%	75%	57%	-54% ▼
Self Help		4	5%	60%	12%	-55% ▼
Stable Living Situation		27	31%	95%	56%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	34%	90%	43%	-56% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	65%	75%	66%	-10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	639	768	-17% ▼
Admits	151	283	-47% ▼
Discharges	131	327	-60% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	62	11% ▲
Admits	22	40	-45% ▼
Discharges	22	32	-31% ▼
Bed Days	17,792	8,568	108% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Valid TEDS Data	100%	92%
<b>On-Time Periodic</b>		
6 Month Updates	0%	10%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	91%	70%	63%	21% ▲
No Re-admit within 30 Days of Discharge		22	100%	85%	93%	15% ▲
Follow-up within 30 Days of Discharge		14	70%	90%	72%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		47	68%	70%	61%	-2%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				90	123 days	1.3	215%	90%	106%	125% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.