

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,778	1,782	0%
	Admits	168	173	-3%
	Discharges	163	165	-1%
	Service Hours	3,831	3,919	-2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	1,752	97.6%
	Recovery Support	44	2.4%

Consumer Satisfaction Survey

(Based on 683 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		90%	80%	91%
✓ Overall		89%	80%	91%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Participation in Treatment		85%	80%	92%
✓ Access		82%	80%	88%
✓ Recovery		80%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	34	2%	10%
26-34	435	24%	21%
35-44	555	31%	23%
45-54	367	21%	19%
55-64	281	16%	20%
65+	106	6%	8%

Gender	#	%	State Avg
Male	1,123	63%	58%
Female	648	37%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,356	76%	69%
Hisp-Puerto Rican	181	10%	11%
Hispanic-Other	131	7%	8%
Unknown	109	6%	12%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,523	86%	▲ 62%
Black/African American	120	7%	17%
Other	119	7%	12%
Am. Indian/Native Alaskan	6	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Asian	3	0%	1%
Unknown	3	0%	6%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	698	731	-5%
Admits	61	66	-8%
Discharges	64	76	-16% ▼
Service Hours	992	936	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<hr/>		
On-Time Periodic	Actual	State Avg
6 Month Updates	47%	78%
<hr/>		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		45	70%	50%	56%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		253	36%	50%	64%	-14% ▼
● Employed		184	26%	40%	42%	-14% ▼
● Not Arrested		410	59%	75%	92%	-16% ▼
● Self Help		207	30%	60%	51%	-30% ▼
● Stable Living Situation		402	57%	90%	88%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		316	50%	90%	82%	-40% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		547	78%	50%	71%	28% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	192	205	-6%
Admits	10	20	-50% ▼
Discharges	16	12	33% ▲
Service Hours	498	889	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	96%	78%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	81%	50%	56%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		134	70%	40%	42%	30% ▲
✓ Not Arrested		190	99%	75%	92%	24% ▲
✓ Abstinence/Reduced Drug Use		135	70%	50%	64%	20% ▲
✓ Self Help		139	72%	60%	51%	12% ▲
✓ Stable Living Situation		191	99%	90%	88%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		170	97%	90%	82%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		153	80%	50%	71%	30% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

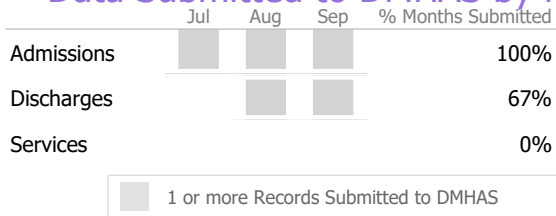
* State Avg based on Active Methadone Maintenance Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	2	2100% ▲
Admits	30	2	1400% ▲
Discharges	4	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	1	-	
Service Hours	-	8	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	23%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	34%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		1	100%	50%	19%	50% ▲
✓ Abstinence/Reduced Drug Use		1	100%	55%	33%	45% ▲
✓ Not Arrested		1	100%	75%	49%	25% ▲
✓ Stable Living Situation		1	100%	95%	46%	5% ▲
○ Self Help		0	0%	60%	10%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		N/A	N/A	90%	34%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	864	847	2%
Admits	67	85	-21% ▼
Discharges	78	77	1%
Service Hours	2,342	2,086	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	64%	78%
Diagnosis		
Valid Axis I Diagnosis	98%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	45%	50%	56%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		645	74%	75%	92%	-1%
Abstinence/Reduced Drug Use		376	43%	50%	64%	-7%
Employed		255	29%	40%	42%	-11% ▼
Stable Living Situation		634	72%	90%	88%	-18% ▼
Self Help		209	24%	60%	51%	-36% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		525	66%	90%	82%	-24% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		659	76%	50%	71%	26% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.