Catholic Charities - of Hartford
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	610	684	-11%	▼
	Admits	135	376	-64%	▼
	Discharges	245	195	26%	▲
	Service Hours	823	887	-7%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	388	59.9%
Mental Health			
	Outpatient	97	15.0%
	Case Management	63	9.7%
Addiction			
	Outpatient	100	15.4%

Consumer Satisfaction Survey (Based on 161 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		97%	80%	93%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		92%	80%	92%
✓	General Satisfaction		89%	80%	92%
✓	Respect		88%	80%	91%
✓	Access		86%	80%	88%
🔴	Recovery		76%	80%	79%
🔴	Outcome		74%	80%	83%

▬ Satisfied %	⏐ Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	99	16%	10%
26-34	143	23%	21%
35-44	124	20%	23%
45-54	114	19%	19%
55-64	92	15%	20%
65+	37	6%	8%

Gender

	#	%	State Avg
Male	415	68%	58%
Female	195	32%	42%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	261	43%	▼	69%
Hisp-Puerto Rican	239	39%	▲	11%
Hispanic-Other	88	14%		8%
Hispanic-Mexican	18	3%		1%
Hispanic-Cuban	2	0%		0%
Unknown	2	0%	▼	12%

Race

	#	%		State Avg
White/Caucasian	303	50%	▼	62%
Black/African American	157	26%		17%
Other	133	22%		12%
Unknown	12	2%		6%
Am. Indian/Native Alaskan	2	0%		1%
Asian	2	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%
Multiple Races				1%

▬ Unique Clients	⏐ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Hartford - Cathedral Green Supportive Housing
Catholic Charities - of Hartford
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	14	0%	
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	52	74	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		13	93%	85%	95%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		14	100%	90%	89%	10%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	99%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		9%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on Active Supportive Housing – Development Programs

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Hartford -IHF HASAP Hispanic Alcohol Program
Catholic Charities - of Hartford
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	73	37%	▲
Admits	39	10	290%	▲
Discharges	21	23	-9%	
Service Hours	344	126	173%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	95%	89%
✓	Valid TEDS Data	95%	81%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	65%	14%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	19%	50%	42%	-31%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		83	80%	75%	57%	5%	
🔴	Stable Living Situation		96	92%	95%	56%	-3%	
🔴	Employed		43	41%	50%	25%	-9%	
🔴	Abstinence/Reduced Drug Use		21	20%	55%	27%	-35%	▼
🔴	Self Help		18	17%	60%	12%	-43%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		80	96%	90%	43%	6%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		27	69%	75%	66%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on Active Standard Outpatient Programs

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Hartford -IHF- PTIP

Catholic Charities - of Hartford

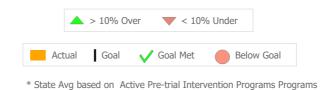Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	388	387	0%	
Admits	88	284	-69%	▼
Discharges	215	119	81%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Waterbury - Adelante OP
Catholic Charities - of Hartford
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	18	-17%	▼
Admits	1	2	-50%	▼
Discharges	-	4	-100%	▼
Service Hours	336	370	-9%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	90%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		93%	52%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		15	100%	60%	57%	40%	▲
✓ Stable Living Situation		15	100%	95%	71%	5%	
● Employed		0	0%	30%	23%	-30%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	74%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		1	100%	75%	79%	25%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Waterbury - Hispanic CM
Catholic Charities - of Hartford
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	50	-18%	▼
Admits	5	1	400%	▲
Discharges	4	11	-64%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	53%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		41	98%	60%	72%	38%	▲
✓	Stable Living Situation		41	98%	80%	77%	18%	▲
🔴	Employed		2	5%	20%	20%	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	95%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	81%	68%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Waterbury- St. Francis Xavier
Catholic Charities - of Hartford
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	▼
Admits	-	1	-100%	▼
Discharges	1	-		
Service Hours	28	24	16%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		7	88%	85%	95%	3%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		4	57%	90%	89%	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		86%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	▪			33%
Services	▪		▪	67%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on Active Supportive Housing – Development Programs

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Waterbury-Clinical Services
Catholic Charities - of Hartford
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - September 2022   (Data as of Dec 16, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	102	-19%	▼
Admits	2	2	0%	
Discharges	4	13	-69%	▼
Service Hours	63	203	-69%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	93%	90%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	10%	52%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	25%	50%	42%	-25%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		58	70%	60%	57%	10%	
🔴	Stable Living Situation		64	77%	95%	71%	-18%	▼
🔴	Employed		5	6%	30%	23%	-24%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		59	75%	90%	74%	-15%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		2	100%	75%	79%	25%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▫	▫		67%
Discharges	▫	▫	▫	100%
Services	▫	▫	▫	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on Active Standard Outpatient Programs

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