

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	86	86	0%
	Admits	36	28	29% ▲
	Discharges	49	33	48% ▲
	Service Hours	1,072	1,286	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	86	100.0%

Consumer Satisfaction Survey

(Based on 16 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		77%	80%	83%
● Recovery		64%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	2%	10%
26-34	10	12%	22%
35-44	11	13%	23%
45-54	15	17%	18%
55-64	30	35% ▲	18%
65+	18	21% ▲	8%

Gender	#	%	State Avg
Female	50	58% ▲	41%
Male	36	42% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	57	66%	68%
Unknown	22	26% ▲	12%
Hispanic-Other	5	6%	9%
Hisp-Puerto Rican	2	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	66	77% ▲	61%
Unknown	13	15%	6%
Asian	4	5%	1%
Black/African American	2	2% ▼	17%
Am. Indian/Native Alaskan	1	1%	0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		31	63%	75%	60%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	98%	90%	90%	8%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
✓ Valid TEDS Data		24%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		32	91%	75%	81%	16% ▲

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		74%

Co-occurring	Actual	State Avg
MH Screen Complete		44%
SA Screen Complete		49%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.