

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	50	52	-4%
	Admits	4	6	-33% ▼
	Discharges	3	6	-50% ▼
	Service Hours	2,317	2,417	-4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	50	100.0%

### Consumer Satisfaction Survey

(Based on 29 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		90%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
● Recovery		78%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	5	10%	22% ▼
35-44	4	8%	23% ▼
45-54	9	18%	18%
55-64	19	38%	18% ▲
65+	13	26%	8% ▲

Gender	#	%	State Avg
Male	36	72%	59% ▲
Female	14	28%	41% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	47	94%	68% ▲
Hisp-Puerto Rican	2	4%	11%
Hispanic-Other	1	2%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	37	74%	61% ▲
Black/African American	13	26%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			6%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**Liberty Commons 314290**

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	22	-5%
Admits	2	2	0%
Discharges	-	3	-100% ▼
Service Hours	966	1,108	-13% ▼

**Recovery**

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		21	100%	85%	95%	15% ▲

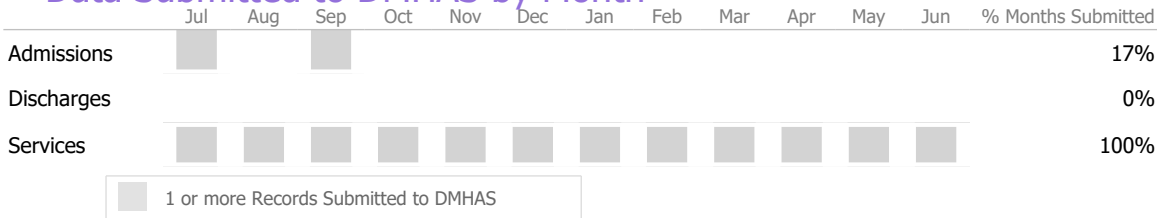
**Service Utilization**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	98%	10%

**Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	30	-3%
Admits	2	4	-50% ▼
Discharges	3	3	0%
Service Hours	1,351	1,308	3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		28	97%	85%	87%	12% ▲

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.