

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,163	3,206	-1%
	Admits	2,889	2,702	7%
	Discharges	2,884	2,801	3%
	Service Hours	23,692	20,263	17% ▲
	Bed Days	38,389	33,817	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 156 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Overall		92%	80%	91%
✓ Access		90%	80%	88%
✓ Participation in Treatment		90%	80%	92%
● Outcome		77%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,086	28.0%
	Community Support	390	10.0%
	Crisis Services	200	5.1%
	Social Rehabilitation	113	2.9%
	Employment Services	104	2.7%
	Case Management	84	2.2%
	Residential Services	26	0.7%
	ACT	19	0.5%
	Addiction	Residential Services	1,227
Outpatient		488	12.6%
Forensic MH	Forensics Community-based	139	3.6%
	Residential Services	8	0.2%

Client Demographics

Age	#	%	State Avg
18-25	229	7%	10%
26-34	712	23%	22%
35-44	734	23%	23%
45-54	639	20%	18%
55-64	648	20%	18%
65+	199	6%	8%

Gender	#	%	State Avg
Male	1,912	61%	59%
Female	1,247	39%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,329	74%	68%
Hispanic-Other	569	18%	9%
Unknown	177	6%	12%
Hisp-Puerto Rican	85	3%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	2,114	67%	61%
Other	525	17%	13%
Black/African American	356	11%	17%
Unknown	142	4%	6%
Asian	19	1%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	3	0%	0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% ▼
Admits	-	-	
Discharges	4	4	0%
Service Hours	62	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	99%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	48%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	94%	55%	42%	39% ▲
✓ Self Help		33	94%	60%	16%	34% ▲
✓ Not Arrested		35	100%	75%	77%	25% ▲
✓ Stable Living Situation		35	100%	95%	76%	5%
● Employed		2	6%	50%	33%	-44% ▼

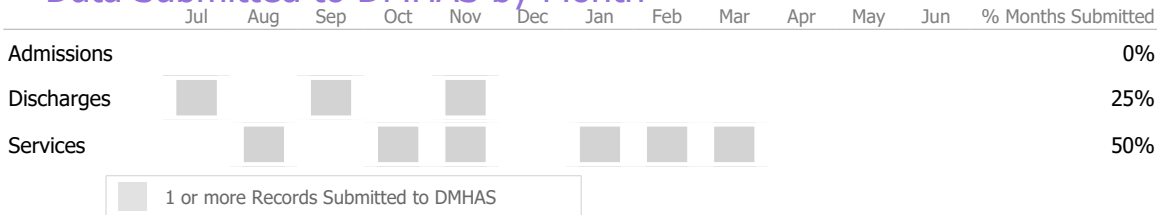
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	795	923	-14% ▼
Admits	300	356	-16% ▼
Discharges	306	444	-31% ▼
Service Hours	10,969	8,919	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	8%	90%
SA Screen Complete	8%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		74	24%	50%	41%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		450	52%	60%	62%	-8%
Employed		127	15%	30%	26%	-15% ▼
Stable Living Situation		307	36%	95%	73%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		545	97%	90%	84%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		217	79%	75%	79%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	216	238	-9%
Admits	24	30	-20% ▼
Discharges	32	48	-33% ▼
Service Hours	1,812	1,941	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	88%
On-Time Periodic		
6 Month Updates	36%	49%
Co-occurring		
MH Screen Complete	8%	90%
SA Screen Complete	8%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	16%	50%	41%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		184	85%	60%	62%	25% ▲
Employed		27	12%	30%	26%	-18% ▼
Stable Living Situation		80	37%	95%	73%	-58% ▼

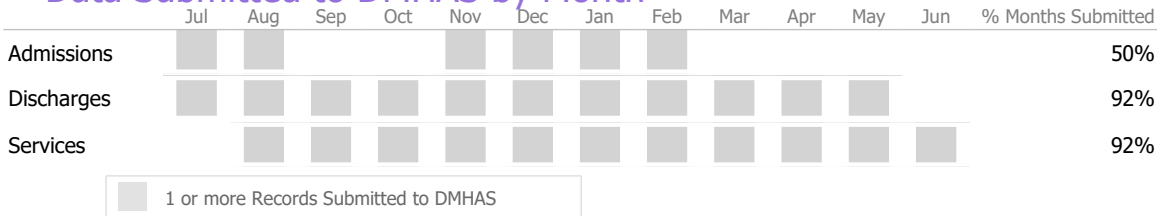
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		183	99%	90%	84%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	67%	75%	79%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	11	-27% ▼
Admits	5	6	-17% ▼
Discharges	4	7	-43% ▼
Bed Days	1,584	1,565	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	62%
On-Time Periodic		
6 Month Updates	50%	50%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

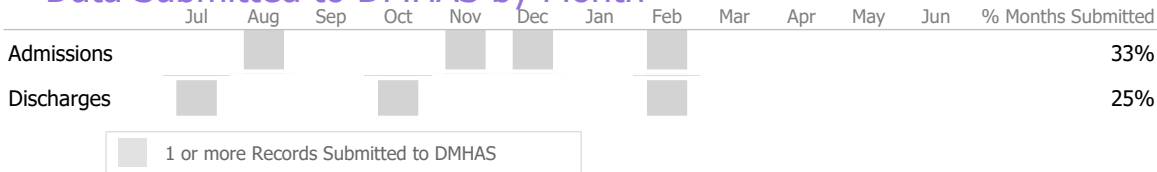
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	75%	75%	0%
No Re-admit within 30 Days of Discharge		2	50%	85%	50%	-35% ▼
Follow-up within 30 Days of Discharge		2	67%	90%	67%	-23% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	340 days	0.3	72%	90%	72%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	121	-14% ▼
Admits	50	52	-4%
Discharges	53	66	-20% ▼
Service Hours	307	254	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		44	40%	35%	47%	5%

Service Utilization

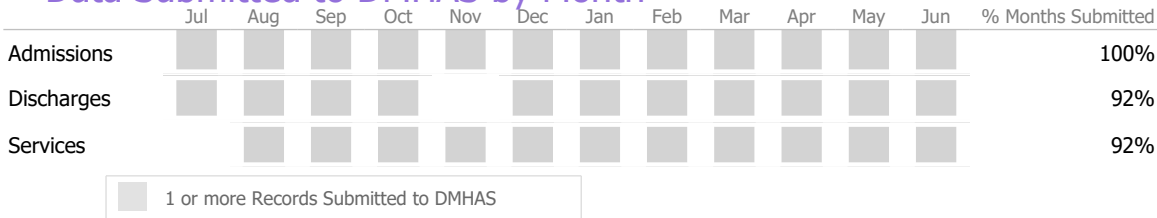
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		49	86%	90%	96%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

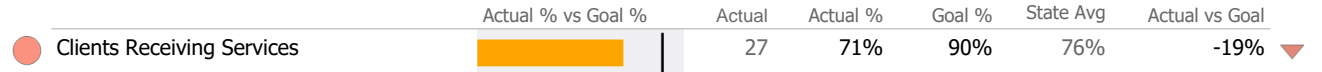
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

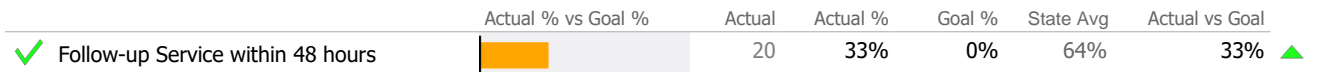
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	56	148% ▲
Admits	124	38	226% ▲
Discharges	109	33	230% ▲
Service Hours	121	65	85% ▲

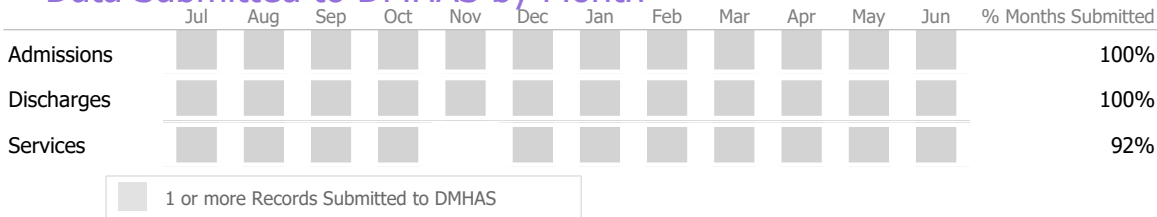
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	59	7%
Admits	71	66	8%
Discharges	72	64	13% ▲
Bed Days	1,354	1,269	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		65	90%	85%	89%	5%
● Follow-up within 30 Days of Discharge		43	80%	90%	80%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	31 days	0.1	37%	90%	49%	-53% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

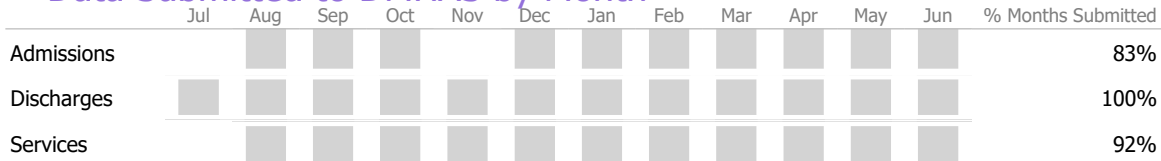
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	92	23% ▲
Admits	32	5	540% ▲
Discharges	48	9	433% ▲
Service Hours	3,033	721	
Social Rehab/PHP/IOP Days	0	2	-100% ▼

Service Utilization



Data Submitted to DMHAS by Month



■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

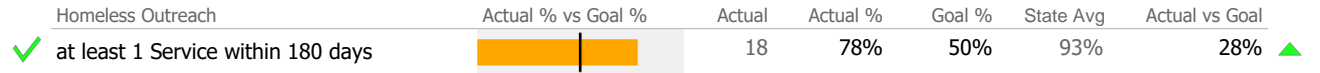
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

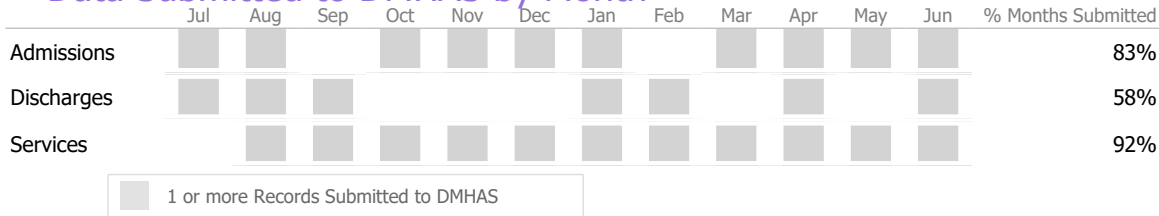
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	25	48% ▲
Admits	24	22	9%
Discharges	22	11	100% ▲
Service Hours	27	90	-70% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	204	-3%
Admits	34	38	-11% ▼
Discharges	41	44	-7%
Service Hours	2,141	1,920	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	49%
Co-occurring	Actual	State Avg
MH Screen Complete	6%	90%
SA Screen Complete	6%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	7%	50%	41%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		91	43%	60%	62%	-17% ▼
Employed		10	5%	30%	26%	-25% ▼
Stable Living Situation		20	10%	95%	73%	-85% ▼

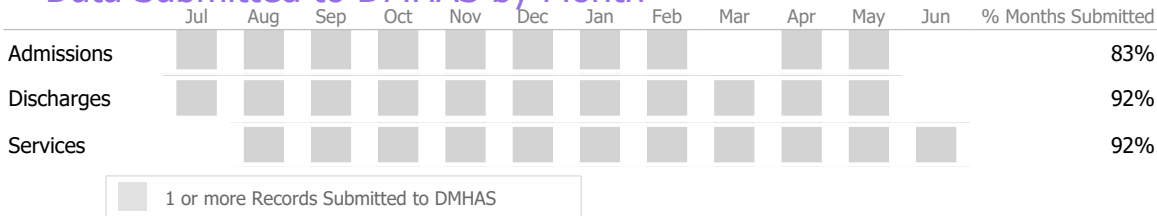
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		114	67%	90%	84%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	76%	75%	79%	1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	20	5%
Admits	3	2	50% ▲
Discharges	1	3	-67% ▼
Bed Days	6,875	6,548	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	80%
6 Month Updates	67%	91%
MH Screen Complete	0%	98%
SA Screen Complete	0%	89%
Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	70%	40% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Recovery

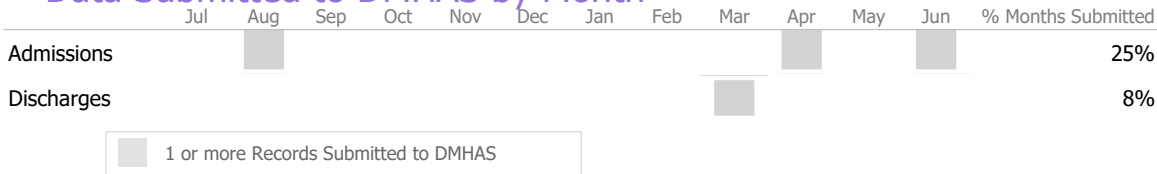
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		20	95%	60%	84%	35% ▲
Employed		6	29%	25%	12%	4%
Stable Living Situation		8	38%	95%	93%	-57% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,916 days	0.3	90%	90%	91%	0%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 87%
Valid TEDS Data		N/A 84%
On-Time Periodic		
6 Month Updates		0% 15%
Co-occurring		
MH Screen Complete		N/A 91%
SA Screen Complete		N/A 93%
Diagnosis		
Valid Axis I Diagnosis		100% 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	33%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	42%	-55% ▼
Self Help		0	0%	60%	16%	-60% ▼
Not Arrested		0	0%	75%	77%	-75% ▼
Stable Living Situation		0	0%	95%	76%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	63%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Mobile Crisis Program

Rushford Center

Mental Health - Crisis Services - Mobile Crisis Team

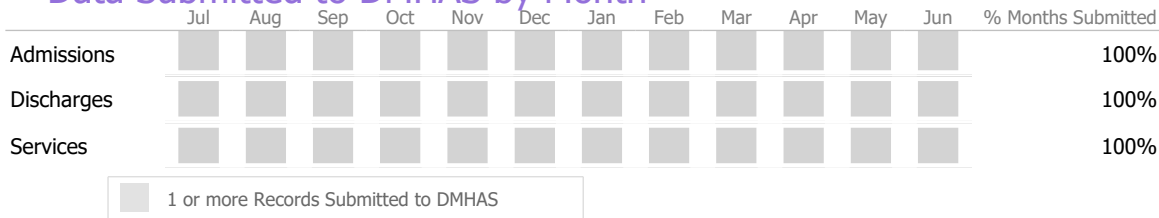
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	133	9%
Admits	177	163	9%
Discharges	177	161	10%
Service Hours	188	84	125% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		166	95%	75%	71%	20% ▲
● Community Location Evaluation		131	75%	80%	72%	-5%
✓ Follow-up Service within 48 hours		32	100%	90%	64%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	297	270	10%
Admits	35	43	-19% ▼
Discharges	12	8	50% ▲
Service Hours	646	724	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	44%	87%
Valid TEDS Data	45%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	37%	91%
SA Screen Complete	37%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	42%	50%	48%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	4%	50%	33%	-46% ▼
Abstinence/Reduced Drug Use		23	8%	55%	42%	-47% ▼
Self Help		8	3%	60%	16%	-57% ▼
Not Arrested		31	10%	75%	77%	-65% ▼
Stable Living Situation		25	8%	95%	76%	-87% ▼

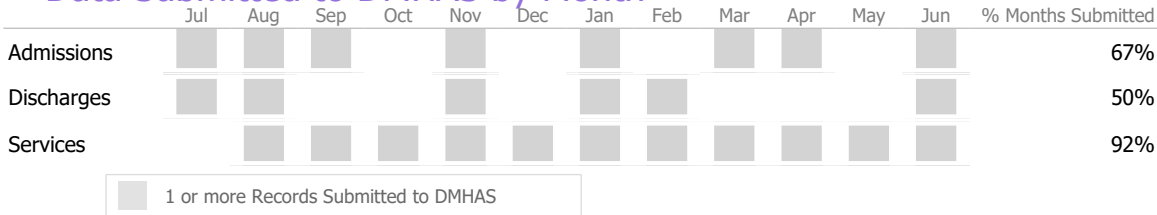
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		58	20%	90%	58%	-70% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	67%	75%	63%	-8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,825	1,811	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	40%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	64%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	5	1,978 days	0.3	100%	90%	91%	10%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

Month	% Months Submitted
Jul	0%
Aug	0%
Sep	0%
Oct	0%
Nov	0%
Dec	0%
Jan	0%
Feb	0%
Mar	0%
Apr	0%
May	0%
Jun	0%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	-	
Discharges	2	1	100% ▲
Service Hours	73	53	37% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		2	13%	85%	87%	-72% ▼

Service Utilization

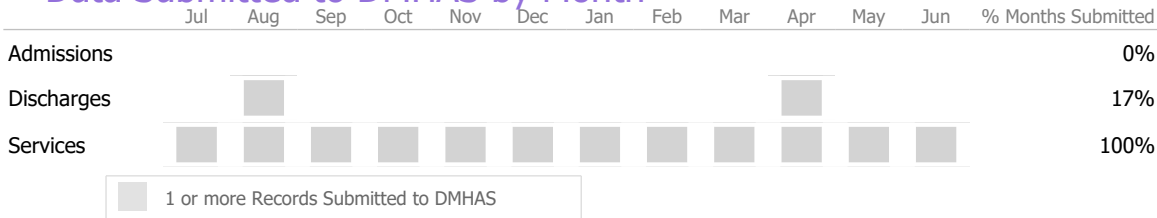
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	97%	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	603	548	10% ▲
Admits	625	541	16% ▲
Discharges	617	543	14% ▲
Bed Days	10,787	9,473	14% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	89%
Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Co-occurring	Actual	State Avg
MH Screen Complete	44%	94%
SA Screen Complete	37%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		434	70%	80%	69%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		550	89%	85%	89%	4%
● Follow-up within 30 Days of Discharge		195	45%	90%	64%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		510	77%	60%	67%	17% ▲
● Abstinence/Reduced Drug Use		179	27%	70%	42%	-43% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		34	19 days	0.0	87%	90%	91%	-3%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	898	926	-3%
Admits	1,135	1,143	-1%
Discharges	1,110	1,148	-3%
Bed Days	4,800	4,588	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	86%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	56%	96%
SA Screen Complete	52%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		729	66%	80%	69%	-14% ▼
No Re-admit within 30 Days of Discharge		920	83%	85%	80%	-2%
Follow-up within 30 Days of Discharge		387	53%	90%	54%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	69%	90%	69%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	390	428	-9%
Admits	47	66	-29% ▼
Discharges	88	87	1%
Service Hours	3,593	4,717	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	23%	83%
Co-occurring	Actual	State Avg
MH Screen Complete	15%	95%
SA Screen Complete	11%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	28%	65%	56%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		232	59%	60%	80%	-1%
Employed		28	7%	20%	14%	-13% ▼
Stable Living Situation		52	13%	80%	87%	-67% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		268	87%	90%	98%	-3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	34	-3%
Admits	2	5	-60% ▼
Discharges	5	3	67% ▲
Service Hours	202	148	37% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		7	21%	85%	87%	-64% ▼

Service Utilization

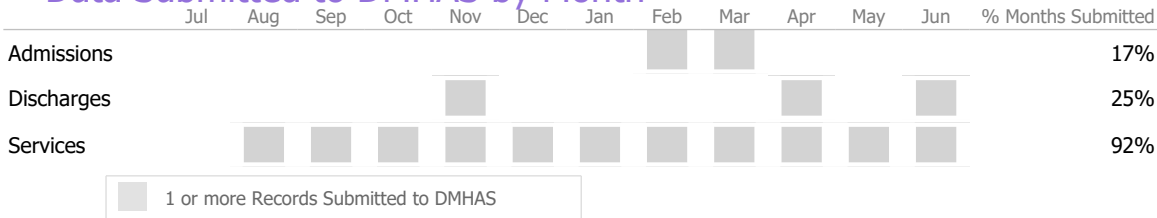
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		28	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	104	47% ▲
Admits	149	83	80% ▲
Discharges	143	90	59% ▲
Bed Days	7,771	6,002	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	86%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	N/A	36%
Co-occurring		
MH Screen Complete	77%	94%
SA Screen Complete	75%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		89	62%	70%	66%	-8%
No Re-admit within 30 Days of Discharge		128	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		45	51%	90%	68%	-39%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		133	81%	70%	68%	11% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	60 days	0.1	82%	90%	92%	-8%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	48%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	67%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	27%	-20% ▼
Self Help		N/A	N/A	60%	53%	-60% ▼
Stable Living Situation		N/A	N/A	80%	80%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	78%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	155	128	21% ▲
Admits	42	32	31% ▲
Discharges	28	17	65% ▲
Service Hours	518	625	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	87%
Valid TEDS Data	51%	84%
On-Time Periodic		
6 Month Updates	1%	15%
Co-occurring		
MH Screen Complete	26%	91%
SA Screen Complete	26%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	11%	50%	48%	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		19	12%	50%	33%	-38% ▼
Abstinence/Reduced Drug Use		26	17%	55%	42%	-38% ▼
Not Arrested		40	26%	75%	77%	-49% ▼
Self Help		10	6%	60%	16%	-54% ▼
Stable Living Situation		33	21%	95%	76%	-74% ▼

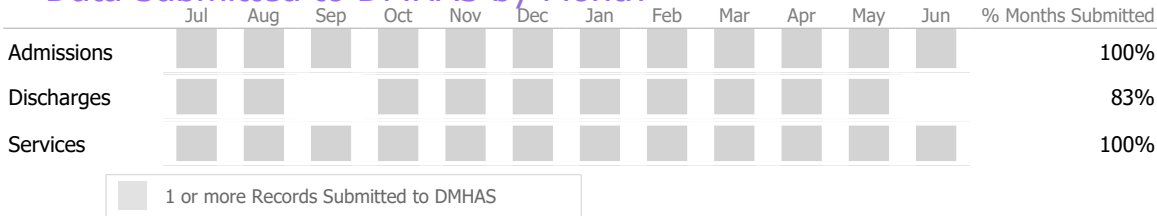
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	31%	90%	58%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		27	66%	75%	63%	-9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	17	12% ▲
Admits	10	10	0%
Discharges	10	9	11% ▲
Bed Days	3,393	2,561	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	39%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	10%	95%
SA Screen Complete	10%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	10%	65%	49%	-55% ▼
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	43%	10%

Recovery

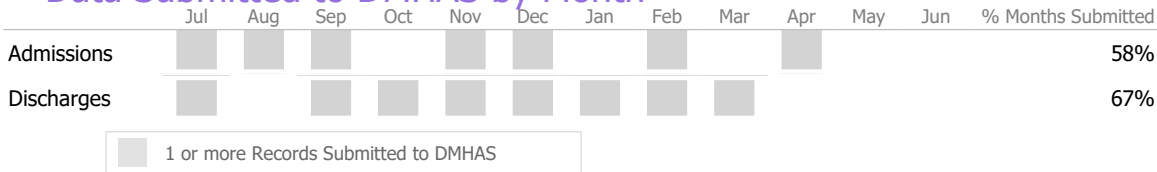
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	26%	15%	19%	11% ▲
● Social Support		10	53%	60%	80%	-7%
● Stable Living Situation		9	47%	60%	91%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	501 days	0.2	93%	90%	93%	3%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs