

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	281	281	0%
	Admits	67	37	81% ▲
	Discharges	67	55	22% ▲
	Service Hours	3,303	4,449	-26% ▼
	S.Rehab/PHP/IOP	8,496	1,999	325%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 88 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		86%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Social Rehabilitation	194	60.1%
	Employment Services	129	39.9%

### Client Demographics

Age	#	%	State Avg
18-25	26	9%	10%
26-34	44	16%	22%
35-44	43	15%	23%
45-54	47	17%	18%
55-64	89	32% ▲	18%
65+	30	11%	8%

Gender	#	%	State Avg
Female	146	52% ▲	41%
Male	134	48% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	260	93% ▲	68%
Unknown	12	4%	12%
Hisp-Puerto Rican	5	2%	11%
Hispanic-Other	4	1%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	247	88% ▲	61%
Black/African American	16	6% ▼	17%
Other	7	2% ▼	13%
Unknown	6	2%	6%
Asian	3	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**810 Main St. Soc Re 504-281**

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

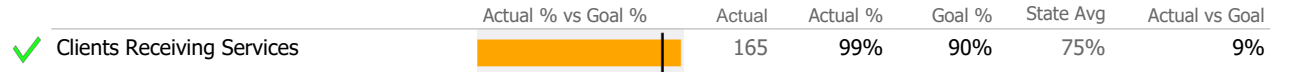
Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

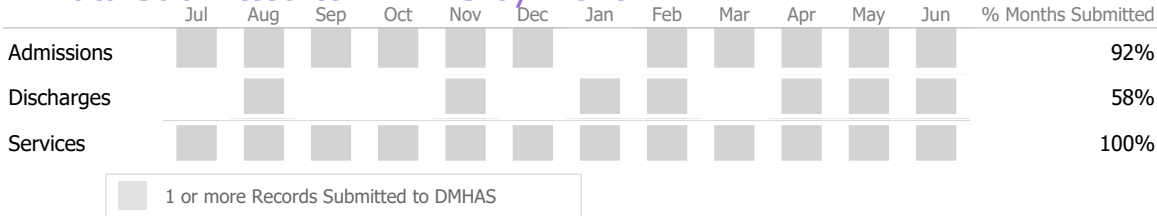
**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	194	200	-3%
Admits	21	16	31% ▲
Discharges	27	28	-4%
Service Hours	2,090	3,577	-42% ▼
Social Rehab/PHP/IOP Days	8,496	1,999	325% ▲

**Service Utilization**



**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	111	16% ▲
Admits	46	21	119% ▲
Discharges	40	27	48% ▲
Service Hours	1,213	873	39% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		56	43%	35%	47%	8%

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	96%	90%	96%	6%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 39 Active Employment Services Programs