

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,360	1,206	13%	▲
	Admits	784	758	3%	
	Discharges	700	625	12%	▲
	Service Hours	7,704	6,923	11%	▲
	Bed Days	5,365	4,174	29%	▲
	S.Rehab/PHP/IOP	559	78	617%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 47 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Access		98%	80%	88%
✓ Respect		96%	80%	91%
✓ Overall		94%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Outcome		80%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	1,210	75.8%
	IOP	140	8.8%
	Case Management	99	6.2%
	Residential Services	88	5.5%
	Medication Assisted Treatment	2	0.1%
	Mental Health	Case Management	58

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	131	10%	10%	Female	714	53%	▲ 41%
26-34	328	26%	22%	Male	644	47%	▼ 59%
35-44	383	30%	23%	Transgender			0%
45-54	265	21%	18%				
55-64	143	11%	18%				
65+	34	3%	8%				
				Race	#	%	State Avg
				White/Caucasian	1,003	74%	▲ 61%
				Other	160	12%	13%
				Black/African American	98	7%	17%
				Unknown	75	6%	6%
				Asian	9	1%	1%
				Am. Indian/Native Alaskan	6	0%	0%
				Hawaiian/Other Pacific Islander	5	0%	0%
				Multiple Races	4	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	881	782	13% ▲
Admits	335	388	-14% ▼
Discharges	273	231	18% ▲
Service Hours	4,542	4,177	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	87%
Valid TEDS Data	81%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	92%	91%
SA Screen Complete	92%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		171	63%	50%	48%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		544	59%	75%	77%	-16% ▼
● Abstinence/Reduced Drug Use		350	38%	55%	42%	-17% ▼
● Employed		233	25%	50%	33%	-25% ▼
● Stable Living Situation		598	65%	95%	76%	-30% ▼
● Self Help		119	13%	60%	16%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		376	58%	90%	58%	-32% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		211	67%	75%	63%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

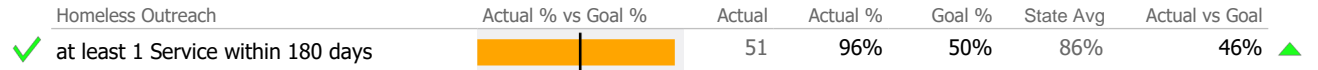
* State Avg based on 117 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

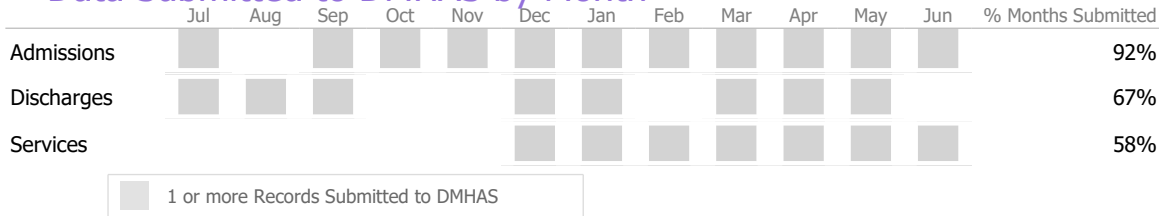
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	122	-19% ▼
Admits	54	57	-5%
Discharges	59	83	-29% ▼
Service Hours	340	428	-21% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

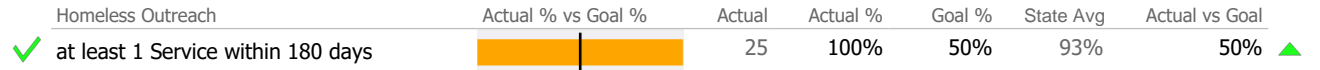
* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

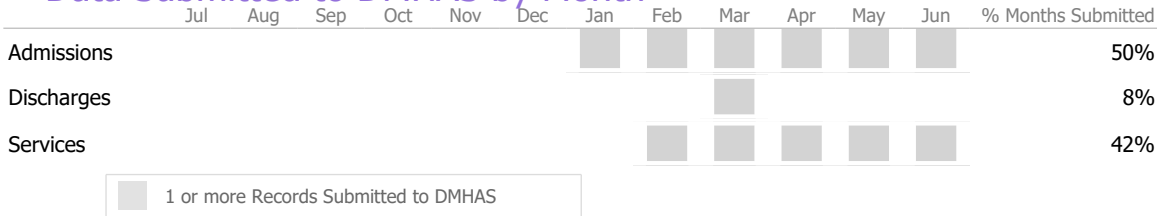
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	38	-3%
Admits	25	13	92% ▲
Discharges	1	26	-96% ▼
Service Hours	62	48	29% ▲

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	9	367% ▲
Admits	38	3	1167% ▲
Discharges	34	1	3300% ▲
Service Hours	89	3	
Social Rehab/PHP/IOP Days	161	2	7950% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	85%
Valid TEDS Data	97%	87%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	100%	88%
SA Screen Complete	96%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	59%	50%	53%	9%
● Follow-up within 30 Days of Discharge		11	55%	90%	65%	-35% ▼

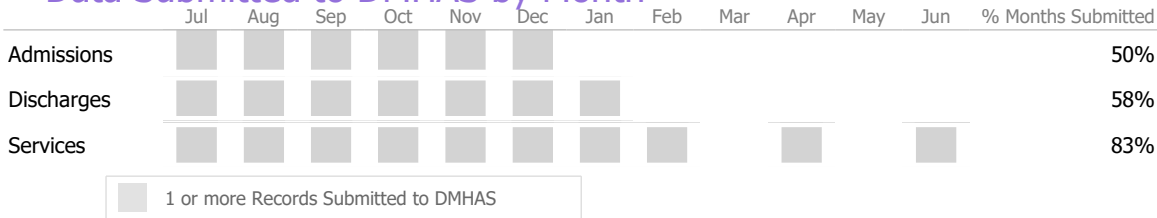
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		29	63%	55%	55%	8%
✓ Not Arrested		35	76%	75%	64%	1%
● Stable Living Situation		39	85%	95%	87%	-10%
● Employed		12	26%	50%	19%	-24% ▼
● Self Help		5	11%	60%	18%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	42%	90%	77%	-48% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	88%
On-Time Periodic		
6 Month Updates	N/A	26%
Co-occurring		
MH Screen Complete	100%	75%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

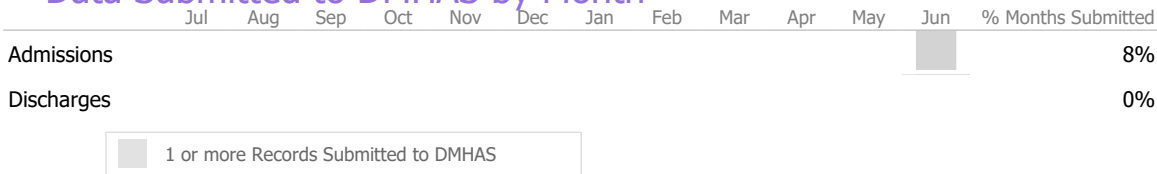
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		2	100%	75%	68%	25% ▲
Stable Living Situation		2	100%	95%	64%	5%
Employed		0	0%	50%	23%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	44%	-55% ▼
Self Help		0	0%	60%	16%	-60% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	351	311	13% ▲
Admits	157	163	-4%
Discharges	161	123	31% ▲
Service Hours	2,244	1,891	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	87%
Valid TEDS Data	73%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	77%	91%
SA Screen Complete	77%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		112	70%	50%	48%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		278	76%	75%	77%	1%
Abstinence/Reduced Drug Use		142	39%	55%	42%	-16% ▼
Stable Living Situation		291	79%	95%	76%	-16% ▼
Employed		115	31%	50%	33%	-19% ▼
Self Help		13	4%	60%	16%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		156	76%	90%	58%	-14% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		103	69%	75%	63%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

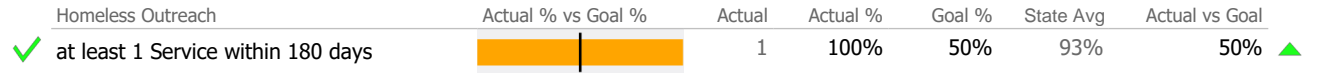
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

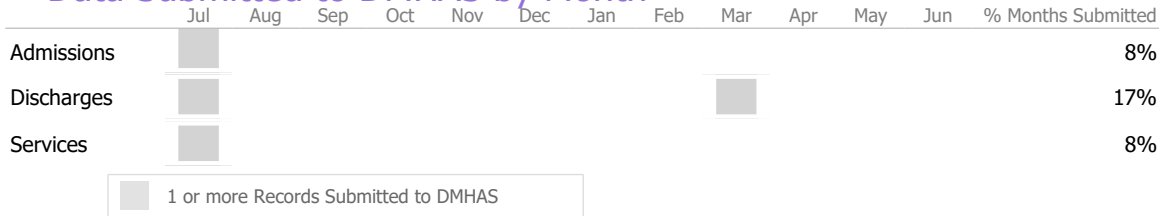
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	44	-77% ▼
Admits	1	14	-93% ▼
Discharges	10	35	-71% ▼
Service Hours	8	66	-88% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	27	44% ▲
Admits	32	24	33% ▲
Discharges	34	20	70% ▲
Bed Days	2,686	2,077	29% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	36%
Co-occurring		
MH Screen Complete	98%	94%
SA Screen Complete	98%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		24	71%	70%	66%	1%
No Re-admit within 30 Days of Discharge		34	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		13	54%	90%	68%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		34	87%	70%	68%	17% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	86 days	0.2	74%	90%	92%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	34	50% ▲
Admits	48	31	55% ▲
Discharges	39	31	26% ▲
Bed Days	2,679	2,097	28% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	36%
Co-occurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	96%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	54%	70%	66%	-16% ▼
No Re-admit within 30 Days of Discharge		33	85%	85%	91%	0%
Follow-up within 30 Days of Discharge		14	67%	90%	68%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		38	73%	70%	68%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	77 days	0.1	73%	90%	92%	-17% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

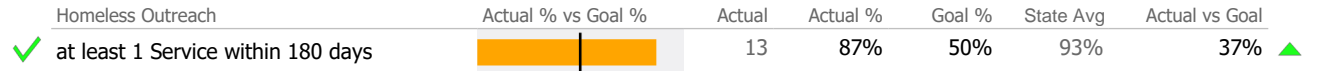
* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

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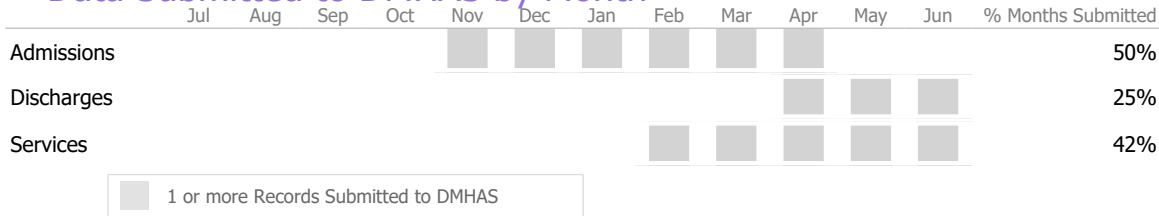
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15		
Admits	15	-	
Discharges	4	-	
Service Hours	47	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	96	2%
Admits	77	65	18% ▲
Discharges	85	75	13% ▲
Service Hours	372	311	20% ▲
Social Rehab/PHP/IOP Days	398	76	424% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	85%
Valid TEDS Data	92%	87%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	94%	88%
SA Screen Complete	94%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		50	59%	50%	53%	9%
● Follow-up within 30 Days of Discharge		34	68%	90%	65%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		73	72%	55%	55%	17% ▲
● Not Arrested		74	73%	75%	64%	-2%
● Stable Living Situation		91	89%	95%	87%	-6%
● Employed		21	21%	50%	19%	-29% ▼
● Self Help		26	25%	60%	18%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	77%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 63 Active Standard IOP Programs

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