

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	45	46	-2%
	Admits	17	17	0%
	Discharges	19	17	12% ▲
	Service Hours	321	344	-7%
	Bed Days	1,793	2,002	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	25	55.6%
	Residential Services	20	44.4%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	10%
26-34	12	27%	22%
35-44	8	18%	23%
45-54	5	11%	18%
55-64	16	36%	18% ▲
65+	3	7%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	30	67%	68%
Hispanic-Other	12	27%	9% ▲
Hisp-Puerto Rican	3	7%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			12% ▼

Gender	#	%	State Avg
Male	32	71%	59% ▲
Female	13	29%	41% ▼
Transgender			0%

Race	#	%	State Avg
Black/African American	22	49%	17% ▲
White/Caucasian	17	38%	61% ▼
Multiple Races	4	9%	1%
Asian	1	2%	1%
Other	1	2%	13% ▼
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

ODFC 0285

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	29	-21% ▼
Admits	1	6	-83% ▼
Discharges	5	6	-17% ▼
Service Hours	166	168	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		17	71%	85%	87%	-14% ▼

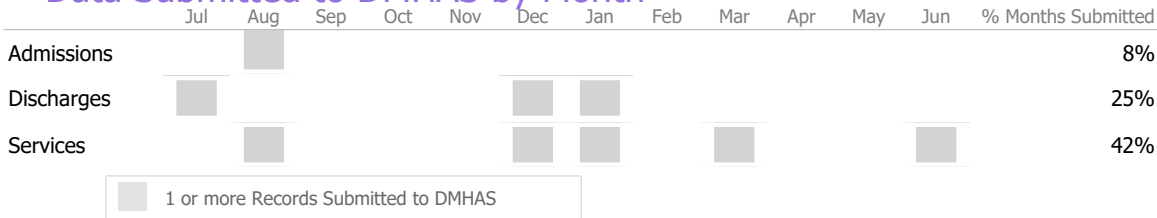
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	2	-	
Discharges	-	-	
Service Hours	5	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		2	100%	85%	87%	15% ▲

Service Utilization

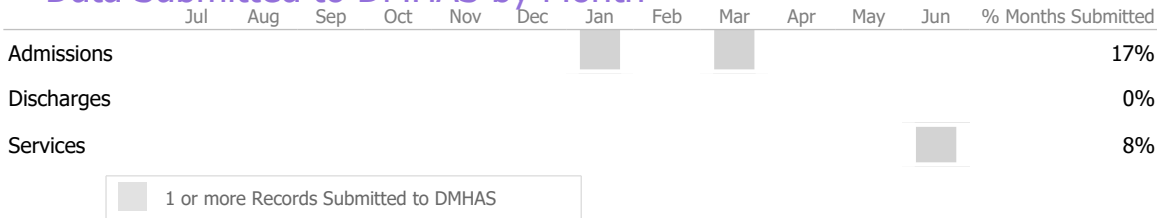
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	14	11	27% ▲
Discharges	14	11	27% ▲
Service Hours	149	175	-15% ▼
Bed Days	1,793	2,002	-10%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		12	86%	95%	84%	-9%
✓ No Re-admit within 30 Days of Discharge		14	100%	85%	95%	15% ▲
● Follow-up within 30 Days of Discharge		10	83%	90%	82%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	94%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	93%	62%
✓ SA Screen Complete	57%	49%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	93%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	67%	90%	81%	-23% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	198 days	0.2	61%	90%	78%	-29% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■		■		■		■	■	■	■	■	75%
Discharges	■		■	■	■	■	■		■	■	■	■	83%
Services		■		■	■		■	■		■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.