

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,705	1,248	37%	▲
	Admits	1,139	728	56%	▲
	Discharges	1,099	684	61%	▲
	Service Hours	325	723	-55%	▼
	Bed Days	48,215	29,351	64%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 140 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		93%	80%	83%
✓ Respect		93%	80%	91%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		90%	80%	93%
✓ Recovery		89%	80%	79%
✓ General Satisfaction		87%	80%	92%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,303	76.3%
	Addiction		
	Residential Services	305	17.9%
	Outpatient	100	5.9%

Client Demographics

Age	#	%	State Avg
18-25	278	16%	10%
26-34	478	28%	22%
35-44	436	26%	23%
45-54	284	17%	18%
55-64	170	10%	18%
65+	47	3%	8%

Gender	#	%	State Avg
Male	1,347	79%	▲ 59%
Female	355	21%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,127	66%	68%
Hispanic-Other	501	29%	▲ 9%
Hisp-Puerto Rican	59	3%	11%
Unknown	14	1%	▼ 12%
Hispanic-Mexican	4	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,284	75%	▲ 61%
Black/African American	324	19%	17%
Other	50	3%	13%
Asian	38	2%	1%
Unknown	7	0%	6%
Am. Indian/Native Alaskan	2	0%	0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	23	30% ▲
Admits	20	12	67% ▲
Discharges	15	12	25% ▲
Service Hours	258	192	34% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	20%	75%	60%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	90%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		15	75%	75%	81%	0%

Data Submission Quality

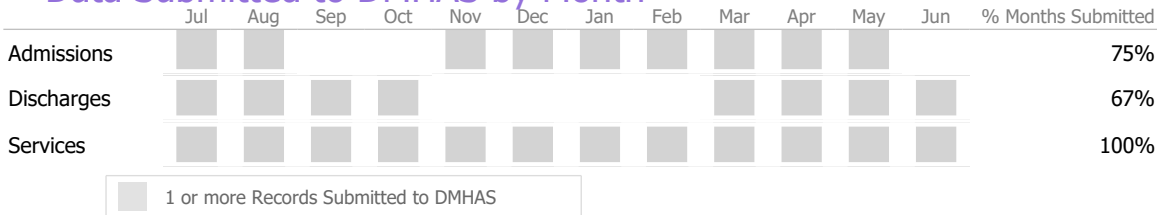
Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
✓ Valid TEDS Data		24%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		74%

Co-occurring	Actual	State Avg
✓ MH Screen Complete		44%
✓ SA Screen Complete		49%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	128	11% ▲
Admits	141	125	13% ▲
Discharges	135	121	12% ▲
Bed Days	5,607	4,707	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		108	80%	50%	81%	30% ▲
✓ No Re-admit within 30 Days of Discharge		120	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		79	73%	90%	70%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		98	63%	70%	83%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	45 days	0.1	77%	90%	82%	-13% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	115	-38% ▼
Admits	7	61	-89% ▼
Discharges	5	60	-92% ▼
Service Hours	67	531	-87% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
Valid TEDS Data	58%	84%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	50%	48%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		26	37%	55%	42%	-18% ▼
Not Arrested		40	56%	75%	77%	-19% ▼
Employed		19	27%	50%	33%	-23% ▼
Stable Living Situation		43	61%	95%	76%	-34% ▼
Self Help		5	7%	60%	16%	-53% ▼

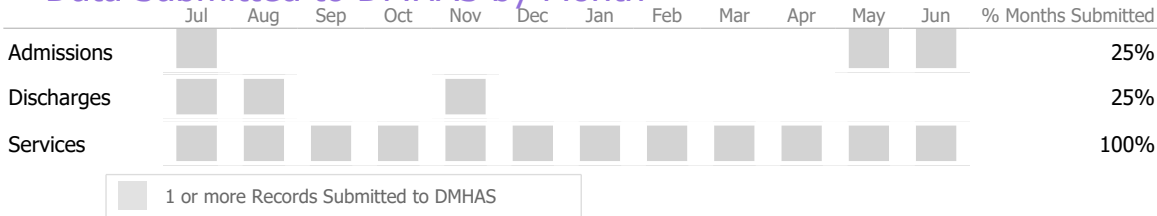
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	24%	90%	58%	-66% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	29%	75%	63%	-46% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

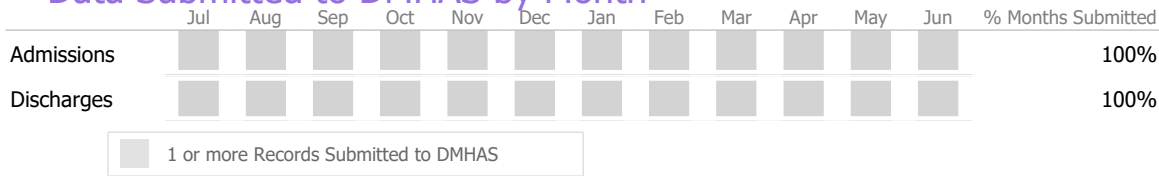
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,303	893	46% ▲
Admits	827	441	88% ▲
Discharges	825	415	99% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	164	98	67% ▲
Admits	144	89	62% ▲
Discharges	119	76	57% ▲
Bed Days	42,608	24,644	73% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	36%
Co-occurring		
MH Screen Complete	99%	94%
SA Screen Complete	99%	92%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		89	75%	70%	66%	5%
✓ No Re-admit within 30 Days of Discharge		111	93%	85%	91%	8%
○ Follow-up within 30 Days of Discharge		37	42%	90%	68%	-48% ▼

Recovery

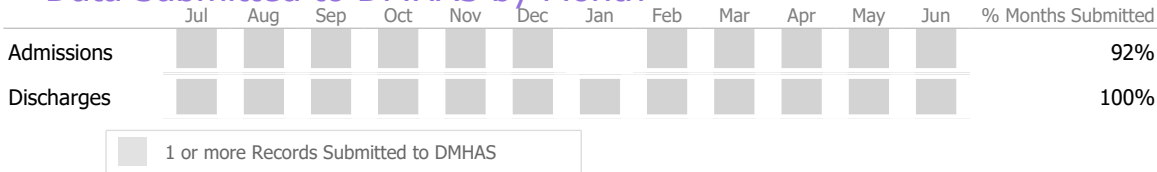
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		128	77%	70%	68%	7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		90	80 days	0.4	130%	90%	92%	40% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 29 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.