

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,349	334	304%
	Admits	1,104	156	608%
	Discharges	947	16	5819%
	Service Hours	3,690	88	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	925	64.6%
<b>Addiction</b>			
	Outpatient	149	10.4%
	Case Management	140	9.8%
<b>Mental Health</b>			
	Outpatient	126	8.8%
	Case Management	91	6.4%

### Consumer Satisfaction Survey

(Based on 32 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		97%	80%	91%
✓ Outcome		84%	80%	83%
● Recovery		65%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	205	15%	10%
26-34	336	25%	22%
35-44	300	22%	23%
45-54	243	18%	18%
55-64	196	15%	18%
65+	68	5%	8%

Gender	#	%	State Avg
Male	875	65%	59%
Female	474	35%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	642	48%	▼ 68%
Hisp-Puerto Rican	424	31%	▲ 11%
Hispanic-Other	227	17%	9%
Hispanic-Mexican	30	2%	1%
Unknown	23	2%	12%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	631	47%	▼ 61%
Black/African American	374	28%	▲ 17%
Other	296	22%	13%
Unknown	29	2%	6%
Asian	13	1%	1%
Am. Indian/Native Alaskan	4	0%	0%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

# Hartford - Cathedral Green Supportive Housing

Catholic Charities - of Hartford

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	14	21% ▲
Admits	3	2	50% ▲
Discharges	-	-	
Service Hours	206	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		17	100%	85%	95%	15% ▲

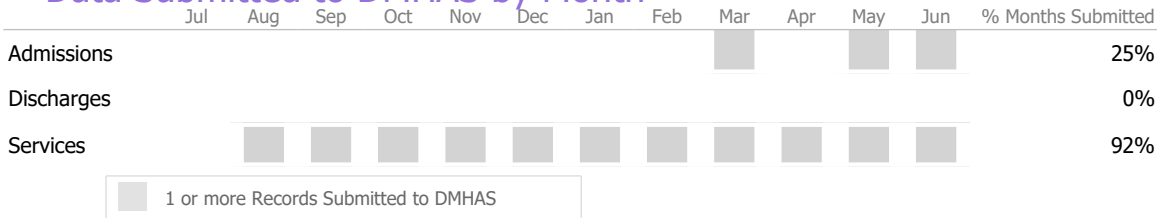
## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	94%	90%	98%	4%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
○ On-Time Periodic		
○ 6 Month Updates		88%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

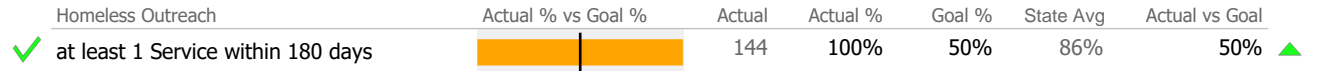
\* State Avg based on 65 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

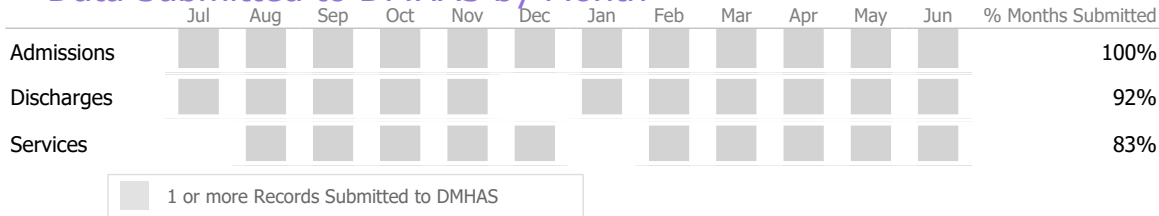
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140		
Admits	146	-	
Discharges	146	-	
Service Hours	189	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 22 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	70	113% ▲
Admits	94	30	213% ▲
Discharges	90	7	1186% ▲
Service Hours	931	8	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
Valid TEDS Data	91%	84%
<b>On-Time Periodic</b>		
6 Month Updates	88%	15%
<b>Co-occurring</b>		
MH Screen Complete	97%	91%
SA Screen Complete	97%	93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	39%	50%	48%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		123	78%	75%	77%	3%
Stable Living Situation		148	94%	95%	76%	-1%
Employed		60	38%	50%	33%	-12% ▼
Abstinence/Reduced Drug Use		44	28%	55%	42%	-27% ▼
Self Help		13	8%	60%	16%	-52% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		60	90%	90%	58%	0%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		60	66%	75%	63%	-9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

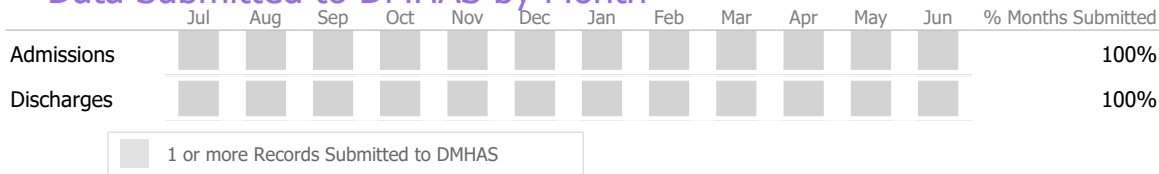
\* State Avg based on 117 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	925	106	773% ▲
Admits	822	64	1184% ▲
Discharges	637	2	31750%

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	16	25% ▲
Admits	4	11	-64% ▼
Discharges	6	-	
Service Hours	1,566	23	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	88%
On-Time Periodic		
6 Month Updates	71%	49%
Co-occurring		
MH Screen Complete	43%	90%
SA Screen Complete	50%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	50%	41%	-33% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		17	85%	60%	62%	25% ▲
Stable Living Situation		20	100%	95%	73%	5%
Employed		0	0%	30%	26%	-30% ▼

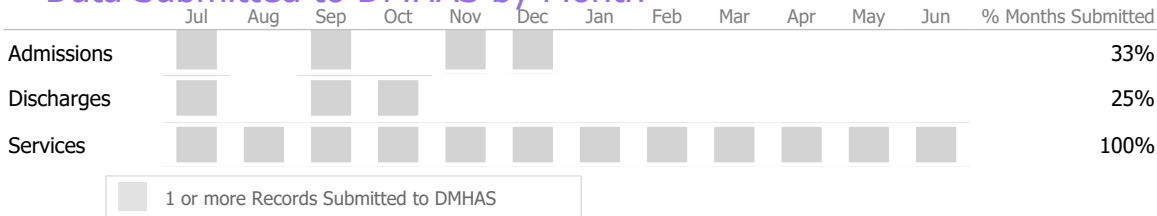
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	84%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	100%	75%	79%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	50	28% ▲
Admits	16	16	0%
Discharges	31	1	3000% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

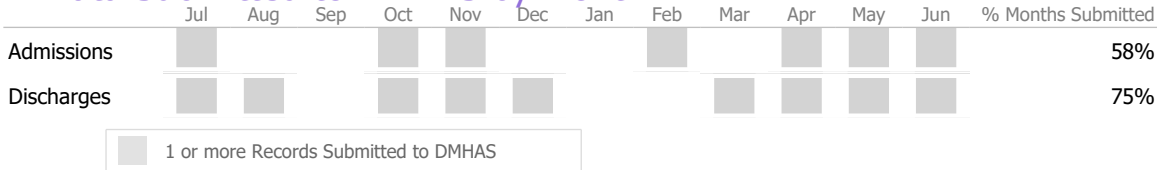
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	61%	50%	63%	11% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		67	99%	60%	74%	39% ▲
Stable Living Situation		67	99%	80%	78%	19% ▲
Employed		1	1%	20%	20%	-19% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    Goal Met    Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	2	-	
Discharges	-	1	-100% ▼
Service Hours	72	1	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		8	80%	85%	95%	-5%

### Service Utilization

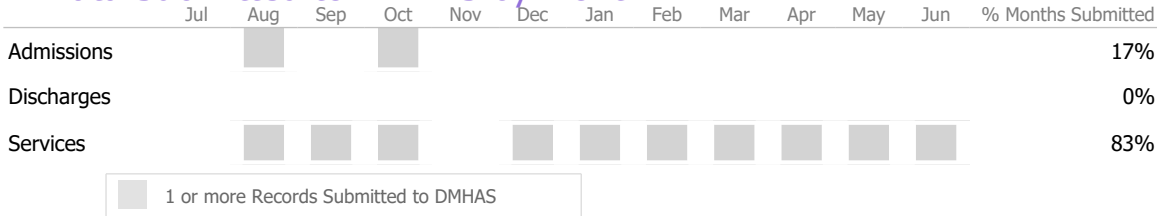
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	98%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		88%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	104	11% ▲
Admits	17	33	-48% ▼
Discharges	37	5	640% ▲
Service Hours	727	57	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	88%
On-Time Periodic		
6 Month Updates	41%	49%
Co-occurring		
MH Screen Complete	42%	90%
SA Screen Complete	42%	91%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	41%	50%	41%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		98	83%	60%	62%	23% ▲
Stable Living Situation		111	94%	95%	73%	-1%
Employed		7	6%	30%	26%	-24% ▼

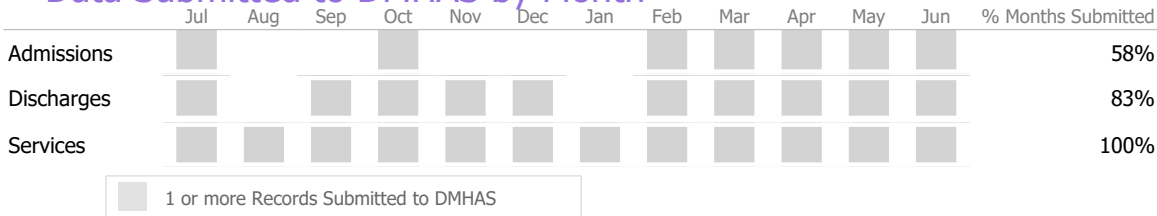
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		77	95%	90%	84%	5%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		8	47%	75%	79%	-28% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 74 Active Standard Outpatient Programs

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