

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	5	0%
	Admits	1		
	Discharges		1	-100% ▼
	Service Hours	81	97	-16% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	5	100.0%

### Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
● Quality and Appropriateness		67%	80%	93%
● General Satisfaction		67%	80%	92%
● Overall		67%	80%	91%
● Access		67%	80%	88%
● Outcome		67%	80%	83%
● Recovery		67%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100%    Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	1	20%	22%
35-44			23% ▼
45-54	1	20%	18%
55-64	2	40%	18% ▲
65+	1	20%	8% ▲

Gender	#	%	State Avg
Female	4	80%	41% ▲
Male	1	20%	59% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4	80%	68% ▲
Hisp-Puerto Rican	1	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	3	60%	61%
Black/African American	2	40%	17% ▲
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			6%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

## Next Steps Supportive Housing - Pilots

Beth El Center Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	81	97	-16% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	95%	15% ▲

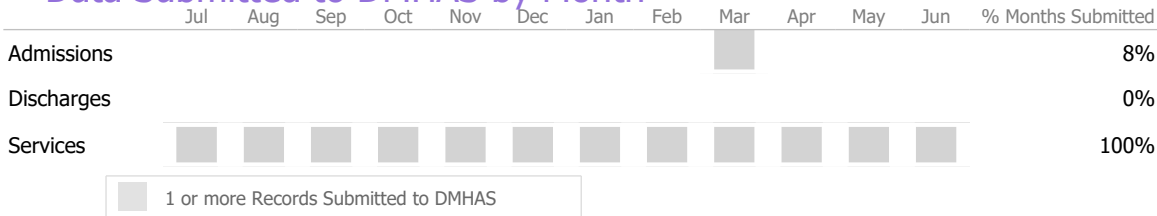
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	98%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.