

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8	9	-11% ▼
	Admits	1		
	Discharges		2	-100% ▼
	Service Hours	117	116	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	8	100.0%

Consumer Satisfaction Survey

(Based on 5 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		80%	80%	88%
● Outcome		75%	80%	83%
● Recovery		60%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	1	13%	22%
35-44			23% ▼
45-54	2	25%	18%
55-64	2	25%	18%
65+	3	38%	8% ▲

Gender	#	%	State Avg
Male	4	57%	59%
Female	3	43%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	100%	68% ▲
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Hisp-Puerto Rican			11% ▼
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	5	63%	61%
Black/African American	2	25%	17%
Am. Indian/Native Alaskan	1	13%	0% ▲
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			6%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

BOS 193 Units New London

Alliance For Living

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	117	116	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	85%	87%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

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