

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	221	289	-24% ▼
	Admits	84	120	-30% ▼
	Discharges	138	132	5%
	Service Hours	1,280	1,694	-24% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	138	61.3%
	Case Management	87	38.7%

Consumer Satisfaction Survey

(Based on 64 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		90%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		84%	80%	83%
✓ Respect		84%	80%	91%
● Recovery		73%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	22	10%	10%
26-34	59	27%	22%
35-44	66	30%	23%
45-54	35	16%	19%
55-64	31	14%	19%
65+	8	4%	8%

Gender	#	%	State Avg
Female	113	51%	41%
Male	108	49%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	118	53%	68% ▼
Hisp-Puerto Rican	52	24%	11% ▲
Hispanic-Other	43	19%	8% ▲
Unknown	8	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	111	50%	62% ▼
Other	64	29%	13% ▲
Black/African American	42	19%	17%
Unknown	3	1%	6%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			0%
Asian			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

MAT - Naltrexone - Hartford

The Village for Families and Children Inc.

Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	15	47% ▲
Admits	8	4	100% ▲
Discharges	11	4	175% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	95%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	25%	23%
Co-occurring		
MH Screen Complete	50%	79%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

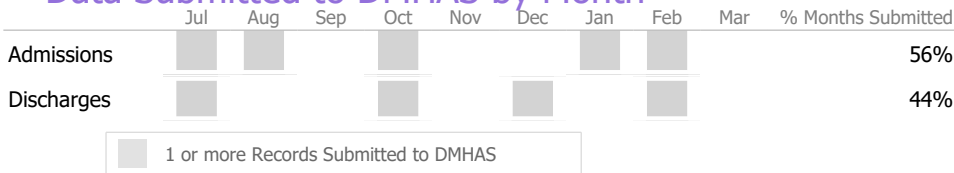
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	45%	50%	54%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	77%	55%	65%	22% ▲
Not Arrested		17	77%	75%	92%	2%
Employed		9	41%	50%	47%	-9%
Stable Living Situation		17	77%	95%	83%	-18% ▼
Self Help		6	27%	60%	38%	-33% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	112	5%
Admits	27	30	-10%
Discharges	72	18	300% ▲
Service Hours	470	565	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	92%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	18%	28%
Co-occurring		
MH Screen Complete	67%	76%
SA Screen Complete	85%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	58%	50%	44%	8%

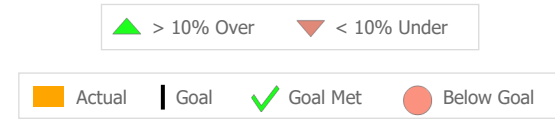
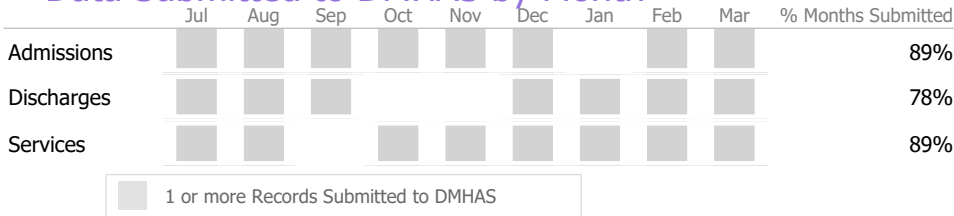
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		98	82%	75%	66%	7%
● Abstinence/Reduced Drug Use		64	54%	55%	44%	-1%
● Stable Living Situation		86	72%	95%	63%	-23% ▼
● Employed		28	24%	50%	22%	-26% ▼
● Self Help		32	27%	60%	15%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		40	85%	90%	38%	-5%

Data Submitted to DMHAS by Month



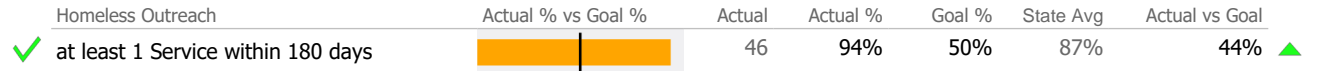
* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

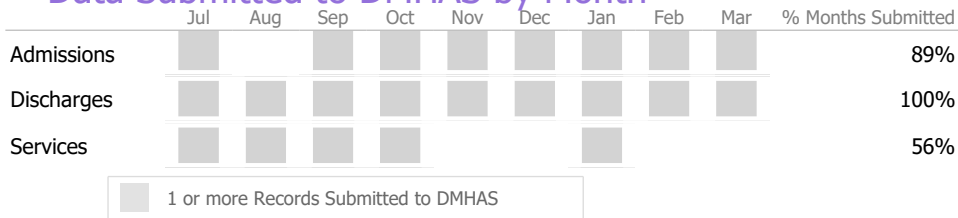
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	171	-49% ▼
Admits	49	86	-43% ▼
Discharges	55	110	-50% ▼
Service Hours	810	1,130	-28% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs