

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	11	11	0%
	Admits	2	2	0%
	Discharges	4	2	100% ▲
	Service Hours	221	186	19% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	11	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	18%	10%
26-34	4	36% ▲	22%
35-44	3	27%	23%
45-54	2	18%	19%
55-64			19% ▼
65+			8%

Ethnicity	#	%	State Avg
Non-Hispanic	9	82% ▲	68%
Hisp-Puerto Rican	2	18%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			12% ▼

Gender	#	%	State Avg
Female	9	82% ▲	41%
Male	2	18% ▼	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	8	73% ▲	62%
Multiple Races	2	18% ▲	1%
Other	1	9%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Black/African American			17% ▼
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	2	2	0%
Discharges	4	2	100% ▲
Service Hours	221	186	19% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	85%	88%	6%

Service Utilization

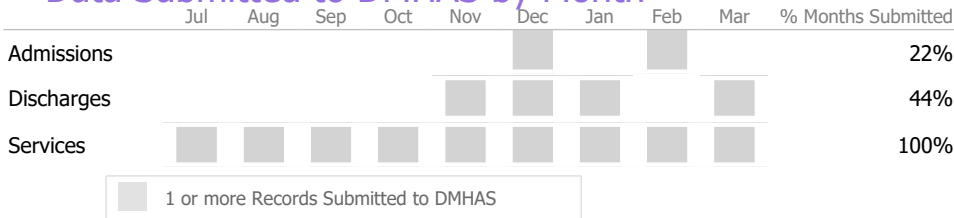
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.