

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,839	2,800	1%
	Admits	2,235	2,003	12% ▲
	Discharges	2,293	2,161	6%
	Service Hours	17,611	14,852	19% ▲
	Bed Days	28,565	26,205	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 156 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		94%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Overall		92%	80%	91%
✓ Access		90%	80%	88%
✓ Participation in Treatment		90%	80%	92%
● Outcome		77%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,053	30.3%
	Community Support	371	10.7%
	Crisis Services	144	4.1%
	Social Rehabilitation	102	2.9%
	Employment Services	89	2.6%
	Case Management	77	2.2%
	Residential Services	24	0.7%
	ACT	17	0.5%
Addiction	Residential Services	1,010	29.1%
	Outpatient	478	13.8%
Forensic MH	Forensics Community-based	103	3.0%
	Residential Services	8	0.2%

Client Demographics

Age	#	%	State Avg
18-25	193	7%	10%
26-34	630	22%	22%
35-44	652	23%	23%
45-54	579	20%	19%
55-64	594	21%	19%
65+	190	7%	8%

Gender	#	%	State Avg
Male	1,707	60%	59%
Female	1,129	40%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,073	73%	68%
Hispanic-Other	520	18%	8%
Unknown	161	6%	12%
Hisp-Puerto Rican	82	3%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,901	67%	62%
Other	476	17%	13%
Black/African American	311	11%	17%
Unknown	126	4%	6%
Asian	18	1%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	3	0%	0%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% ▼
Admits	-	-	
Discharges	4	3	33% ▲
Service Hours	62	3	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	99%	85%
On-Time Periodic		
6 Month Updates	35%	15%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	50%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	94%	55%	42%	39% ▲
✓ Self Help		33	94%	60%	15%	34% ▲
✓ Not Arrested		35	100%	75%	76%	25% ▲
✓ Stable Living Situation		35	100%	95%	75%	5%
● Employed		2	6%	50%	33%	-44% ▼

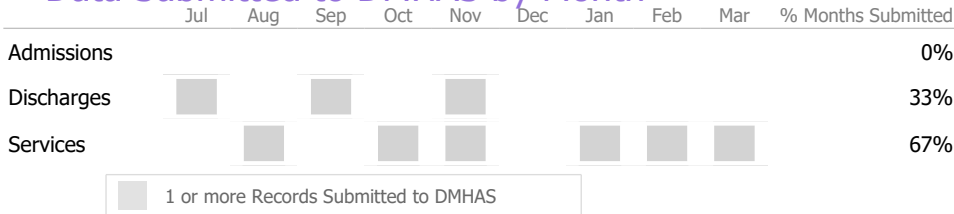
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	766	860	-11% ▼
Admits	253	264	-4%
Discharges	255	344	-26% ▼
Service Hours	8,709	5,972	46% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	24%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	8%	90%
SA Screen Complete	8%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	20%	50%	41%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		422	52%	60%	61%	-8%
Employed		115	14%	30%	25%	-16% ▼
Stable Living Situation		269	33%	95%	72%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		551	98%	90%	82%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		196	82%	75%	78%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	215	233	-8%
Admits	23	25	-8%
Discharges	30	29	3%
Service Hours	1,357	1,592	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	39%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	9%	90%
SA Screen Complete	9%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	13%	50%	41%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		182	85%	60%	61%	25% ▲
Employed		28	13%	30%	25%	-17% ▼
Stable Living Situation		99	46%	95%	72%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		186	100%	90%	82%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	70%	75%	78%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■			■	■	■	■		67%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	5	4	25% ▲
Discharges	4	5	-20% ▼
Bed Days	1,129	1,192	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	58%	58%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

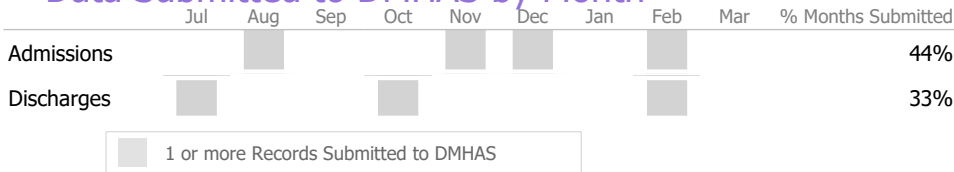
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	75%	0%
● No Re-admit within 30 Days of Discharge		2	50%	85%	50%	-35% ▼
● Follow-up within 30 Days of Discharge		2	67%	90%	67%	-23% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	259 days	0.4	69%	90%	69%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

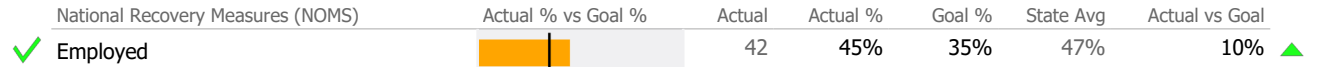
* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

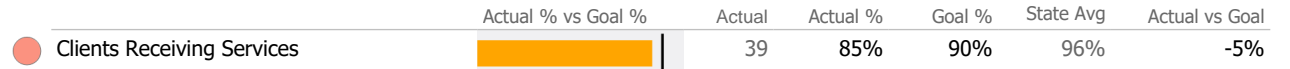
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	86	3%
Admits	35	17	106% ▲
Discharges	48	53	-9%
Service Hours	231	102	126% ▲

Recovery



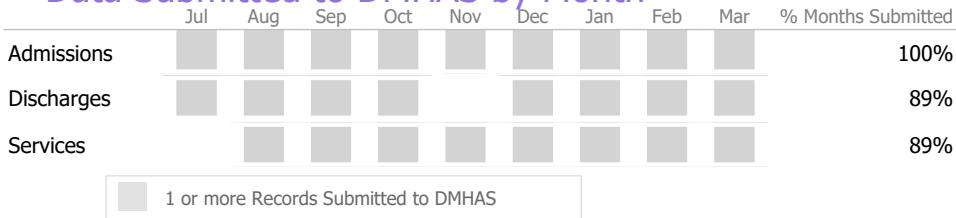
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

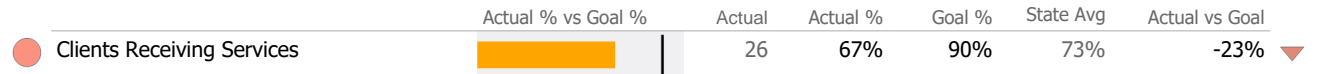
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

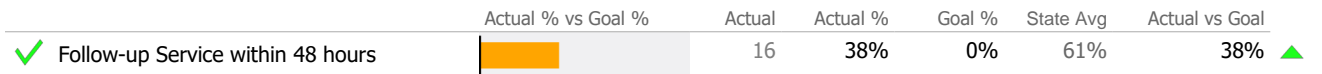
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	42	145% ▲
Admits	84	24	250% ▲
Discharges	71	20	255% ▲
Service Hours	82	38	117% ▲

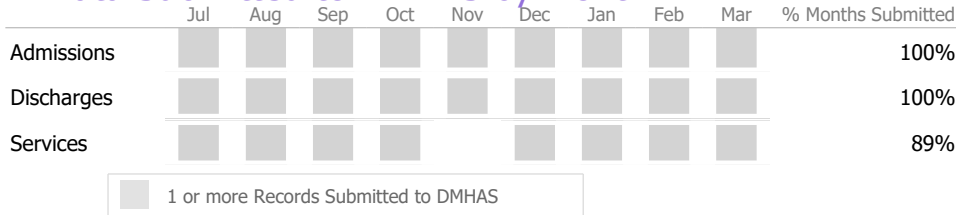
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	44	14% ▲
Admits	57	50	14% ▲
Discharges	57	51	12% ▲
Bed Days	985	975	1%

Discharge Outcomes

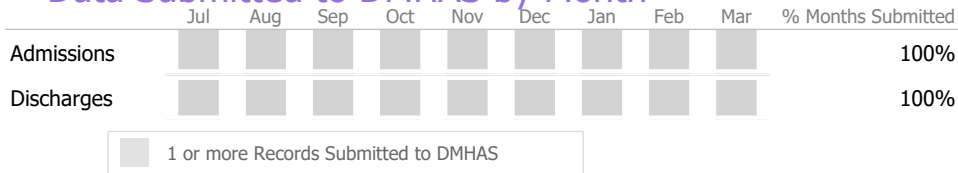
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		51	89%	85%	90%	4%
● Follow-up within 30 Days of Discharge		30	75%	90%	79%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	28 days	0.2	36%	90%	53%	-54% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

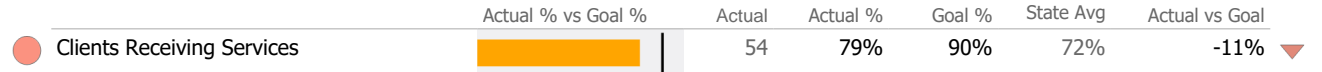
■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

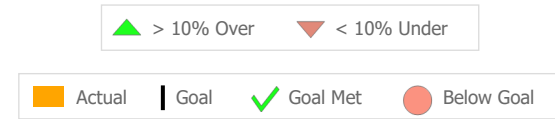
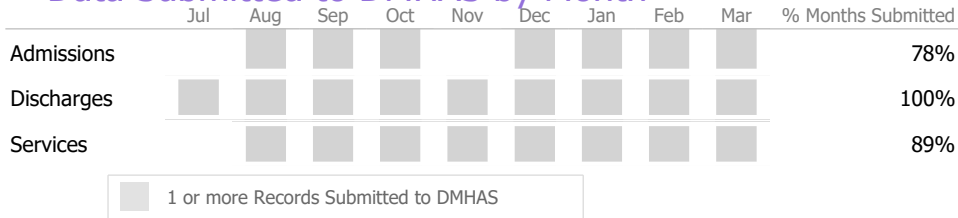
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	90	13% ▲
Admits	20	3	567% ▲
Discharges	37	6	517% ▲
Service Hours	1,681	579	190% ▲
Social Rehab/PHP/IOP Days	0	2	-100% ▼

Service Utilization



Data Submitted to DMHAS by Month

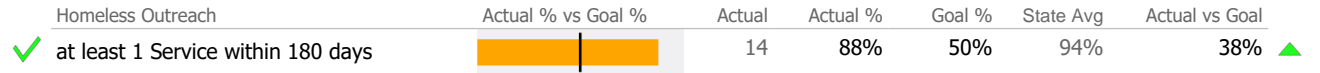


* State Avg based on 34 Active Social Rehabilitation Programs

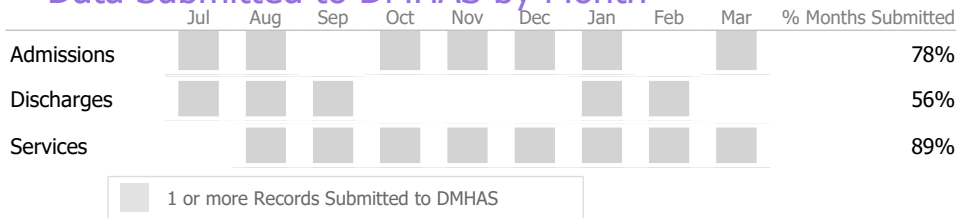
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	23	30% ▲
Admits	16	20	-20% ▼
Discharges	15	10	50% ▲
Service Hours	24	84	-72% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	201	-4%
Admits	27	29	-7%
Discharges	37	31	19% ▲
Service Hours	1,686	1,349	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	16%	53%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	8%	50%	41%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		82	40%	60%	61%	-20% ▼
Employed		11	5%	30%	25%	-25% ▼
Stable Living Situation		14	7%	95%	72%	-88% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		111	67%	90%	82%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		17	71%	75%	78%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		89%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	5,146	4,882	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	78%
6 Month Updates	67%	90%
MH Screen Complete	100%	98%
SA Screen Complete	100%	88%
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	72%	40% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	79%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		19	100%	60%	85%	40% ▲
Employed		7	37%	25%	12%	12% ▲
Stable Living Situation		17	89%	95%	95%	-6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,860 days	0.4	89%	90%	92%	-1%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										11%
Discharges										11%

Legend: 1 or more Records Submitted to DMHAS (grey bar)

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 87%
Valid TEDS Data		N/A 85%
On-Time Periodic		
6 Month Updates		0% 15%
Co-occurring		
MH Screen Complete		N/A 92%
SA Screen Complete		N/A 93%
Diagnosis		
Valid Axis I Diagnosis		100% 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	50%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	33%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	42%	-55% ▼
Self Help		0	0%	60%	15%	-60% ▼
Not Arrested		0	0%	75%	76%	-75% ▼
Stable Living Situation		0	0%	95%	75%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	58%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 108 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

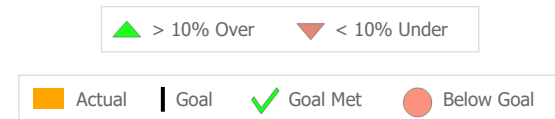
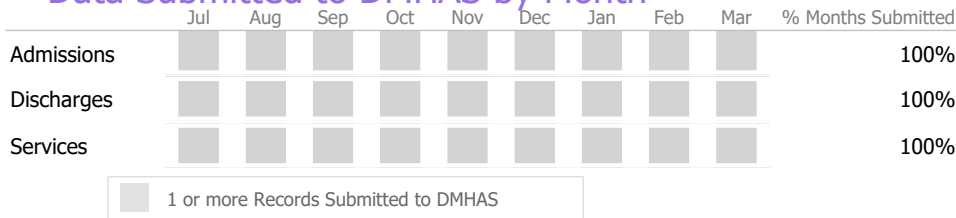
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	104	-3%
Admits	120	124	-3%
Discharges	122	122	0%
Service Hours	126	45	183% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		114	97%	75%	70%	22% ▲
● Community Location Evaluation		92	78%	80%	71%	-2%
✓ Follow-up Service within 48 hours		26	100%	90%	65%	10%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	293	258	14% ▲
Admits	30	29	3%
Discharges	11	7	57% ▲
Service Hours	566	554	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	48%	87%
Valid TEDS Data	51%	85%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	43%	92%
SA Screen Complete	43%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	36%	50%	50%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	4%	50%	33%	-46% ▼
Abstinence/Reduced Drug Use		23	8%	55%	42%	-47% ▼
Self Help		8	3%	60%	15%	-57% ▼
Not Arrested		30	10%	75%	76%	-65% ▼
Stable Living Situation		24	8%	95%	75%	-87% ▼

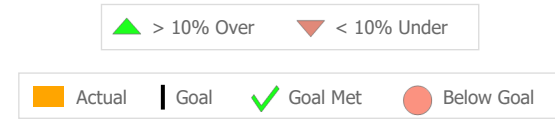
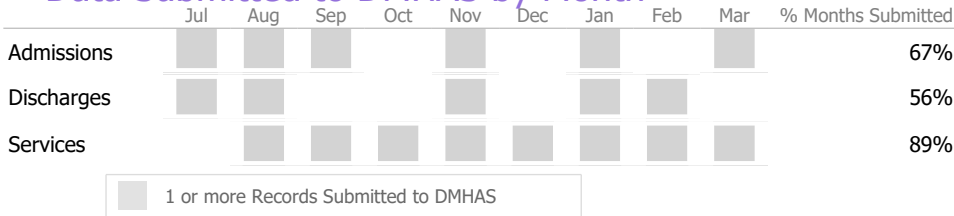
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	19%	90%	58%	-71% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		20	69%	75%	65%	-6%

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,370	1,370	0%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	81%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	85%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		88% 99%
On-Time Periodic		
6 Month Updates		60% 84%
Co-occurring		
MH Screen Complete		N/A 92%
SA Screen Complete		N/A 90%
Diagnosis		
Valid Axis I Diagnosis		100% 99%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	5	1,887 days	0.3	100%	90%	89%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

Month	% Months Submitted
Jul	
Aug	
Sep	
Oct	
Nov	
Dec	
Jan	
Feb	
Mar	
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

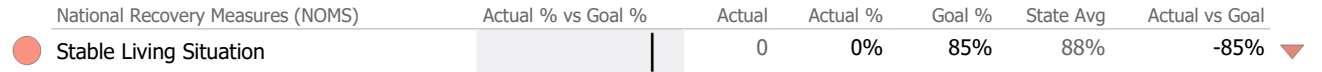
* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

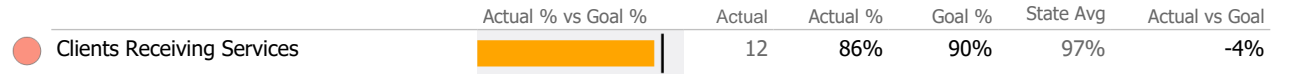
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	-	
Discharges	1	1	0%
Service Hours	41	40	1%

Recovery



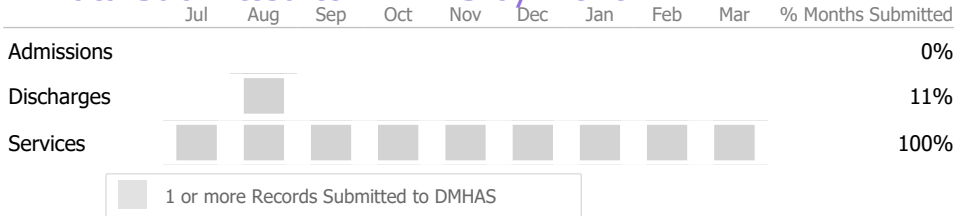
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	486	417	17% ▲
Admits	486	396	23% ▲
Discharges	492	422	17% ▲
Bed Days	8,136	7,499	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	88%
Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	46%	94%
SA Screen Complete	38%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		347	71%	80%	69%	-9%
✓ No Re-admit within 30 Days of Discharge		437	89%	85%	88%	4%
● Follow-up within 30 Days of Discharge		155	45%	90%	63%	-45%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		405	77%	60%	66%	17% ▲
● Abstinence/Reduced Drug Use		142	27%	70%	41%	-43%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		34	18 days	0.1	87%	90%	92%	-3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	724	722	0%
Admits	891	870	2%
Discharges	887	876	1%
Bed Days	3,554	3,508	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	86%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	58%	96%
SA Screen Complete	54%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		586	66%	80%	69%	-14% ▼
No Re-admit within 30 Days of Discharge		728	82%	85%	81%	-3%
Follow-up within 30 Days of Discharge		312	53%	90%	54%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	68%	90%	70%	-22% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	371	417	-11% ▼
Admits	25	49	-49% ▼
Discharges	78	73	7%
Service Hours	2,459	3,885	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	21%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	12%	96%
SA Screen Complete	4%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	27%	65%	57%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		203	54%	60%	80%	-6%
Employed		24	6%	20%	14%	-14% ▼
Stable Living Situation		30	8%	80%	87%	-72% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		258	87%	90%	98%	-3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	34	-3%
Admits	2	5	-60% ▼
Discharges	1	3	-67% ▼
Service Hours	151	123	22% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		3	9%	85%	88%	-76% ▼

Service Utilization

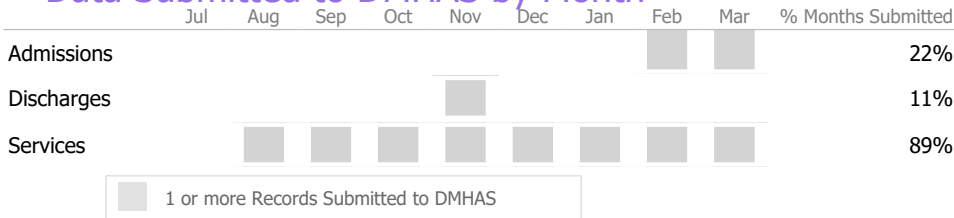
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	100%	90%	97%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	84	42% ▲
Admits	115	62	85% ▲
Discharges	108	82	32% ▲
Bed Days	5,926	5,085	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	86%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	N/A	8%
Co-occurring		
MH Screen Complete	83%	95%
SA Screen Complete	79%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		69	64%	70%	69%	-6%
No Re-admit within 30 Days of Discharge		95	88%	85%	91%	3%
Follow-up within 30 Days of Discharge		38	55%	90%	69%	-35%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		106	82%	70%	66%	12% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	58 days	0.2	83%	90%	89%	-7%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

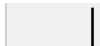

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

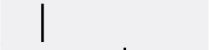
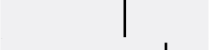
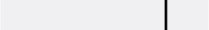
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	92%
On-Time Periodic		
6 Month Updates	 N/A	49%

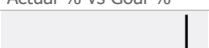
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	67%	N/A

Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	27%	-20% ▼
Self Help		N/A	N/A	60%	51%	-60% ▼
Stable Living Situation		N/A	N/A	80%	79%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	76%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 13 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	122	22% ▲
Admits	36	25	44% ▲
Discharges	24	14	71% ▲
Service Hours	437	487	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	65%	87%
Valid TEDS Data	59%	85%
On-Time Periodic		
6 Month Updates	1%	15%
Co-occurring		
MH Screen Complete	31%	92%
SA Screen Complete	31%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	12%	50%	50%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		19	13%	50%	33%	-37% ▼
Abstinence/Reduced Drug Use		26	17%	55%	42%	-38% ▼
Not Arrested		39	26%	75%	76%	-49% ▼
Self Help		10	7%	60%	15%	-53% ▼
Stable Living Situation		33	22%	95%	75%	-73% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		39	31%	90%	58%	-59% ▼

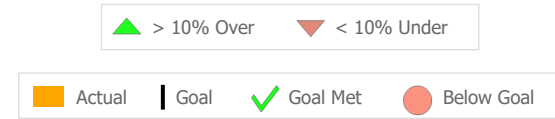
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	66%	75%	65%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■		■	■	■	■	■	■	89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	12	42% ▲
Admits	9	5	80% ▲
Discharges	10	7	43% ▲
Bed Days	2,319	1,694	37% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	36%	84%
On-Time Periodic		
6 Month Updates	25%	84%
Co-occurring		
MH Screen Complete	0%	95%
SA Screen Complete	0%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	10%	65%	48%	-55% ▼
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	96%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	42%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		5	29%	15%	17%	14% ▲
● Social Support		9	53%	60%	79%	-7%
● Stable Living Situation		8	47%	60%	91%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	370 days	0.3	85%	90%	85%	-5%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■		■	■		■		67%
Discharges	■		■	■	■	■	■	■	■	89%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs