

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	267	269	-1%
	Admits	50	25	100% ▲
	Discharges	43	34	26% ▲
	Service Hours	2,423	3,402	-29% ▼
	S.Rehab/PHP/IOP	5,720	915	525%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 88 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		86%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	191	62.2%
	Employment Services	116	37.8%

Client Demographics

Age	#	%	State Avg
18-25	23	9%	10%
26-34	40	15%	22%
35-44	42	16%	23%
45-54	43	16%	19%
55-64	87	33% ▲	19%
65+	30	11%	8%

Gender	#	%	State Avg
Female	140	52% ▲	41%
Male	127	48% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	247	93% ▲	68%
Unknown	11	4%	12%
Hisp-Puerto Rican	5	2%	11%
Hispanic-Other	4	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	234	88% ▲	62%
Black/African American	16	6% ▼	17%
Other	7	3%	13%
Unknown	6	2%	6%
Asian	2	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

810 Main St. Soc Re 504-281

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

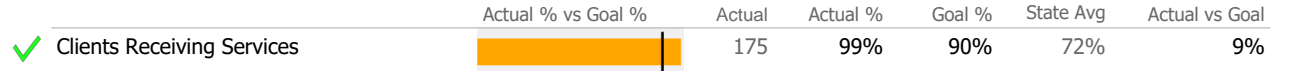
Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

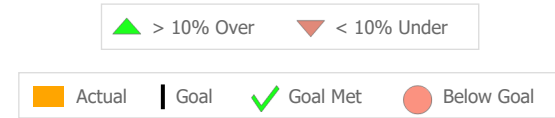
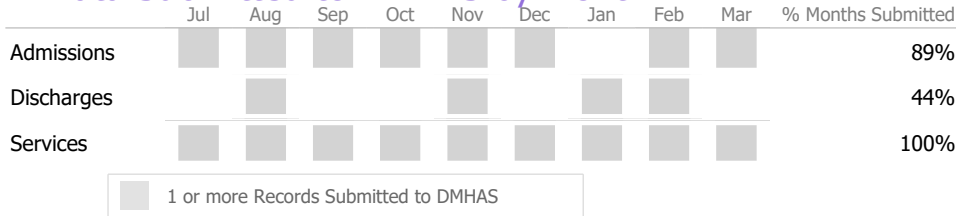
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	194	-2%
Admits	18	10	80% ▲
Discharges	15	18	-17% ▼
Service Hours	1,480	2,826	-48% ▼
Social Rehab/PHP/IOP Days	5,720	915	525% ▲

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	105	10% ▲
Admits	32	15	113% ▲
Discharges	28	16	75% ▲
Service Hours	942	576	64% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		49	42%	35%	47%	7%

Service Utilization

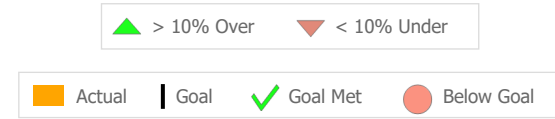
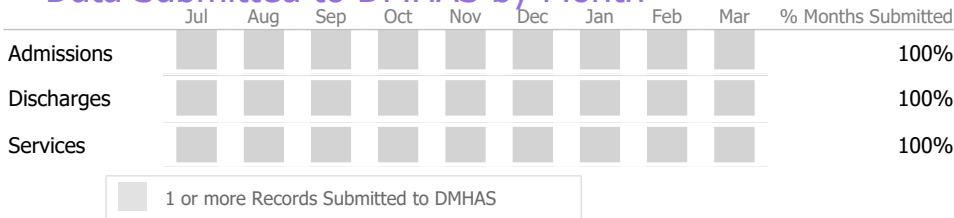
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		79	90%	90%	96%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Employment Services Programs