

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	142	128	11%	▲
	Admits	39	21	86%	▲
	Discharges	46	21	119%	▲
	Service Hours	1,698	2,102	-19%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	125	88.0%
	Outpatient	17	12.0%

Consumer Satisfaction Survey

(Based on 56 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ Overall		95%	80%	91%
✓ Access		95%	80%	88%
✓ Respect		93%	80%	91%
✓ General Satisfaction		89%	80%	92%
● Outcome		64%	80%	83%
● Recovery		62%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	8%	10%
26-34	26	18%	22%
35-44	26	18%	23%
45-54	27	19%	19%
55-64	43	30%	19%
65+	9	6%	8%

Gender	#	%	State Avg
Male	76	54%	59%
Female	66	46%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	84	59%	68%
Hisp-Puerto Rican	26	18%	11%
Unknown	18	13%	12%
Hispanic-Other	13	9%	8%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	62	44%	62%
Black/African American	49	35%	17%
Other	21	15%	13%
Unknown	8	6%	6%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	6	5	20% ▲
Discharges	6	6	0%
Service Hours	225	165	36% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
Valid TEDS Data	100%	85%
On-Time Periodic		
6 Month Updates	100%	15%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	50%	50%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		17	100%	75%	76%	25% ▲
Employed		11	65%	50%	33%	15% ▲
Stable Living Situation		17	100%	95%	75%	5%
Abstinence/Reduced Drug Use		7	41%	55%	42%	-14% ▼
Self Help		5	29%	60%	15%	-31% ▼

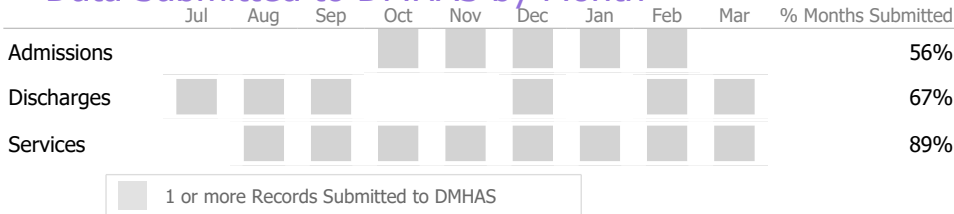
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	58%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	83%	75%	65%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	112	12% ▲
Admits	33	16	106% ▲
Discharges	40	15	167% ▲
Service Hours	1,472	1,937	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic		
6 Month Updates	93%	84%
Co-occurring		
MH Screen Complete	97%	96%
SA Screen Complete	91%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	65%	65%	57%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		99	76%	60%	80%	16% ▲
Stable Living Situation		121	93%	80%	87%	13% ▲
Employed		18	14%	20%	14%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		86	96%	90%	98%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■			■	■		■			44%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs