

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,808	1,625	11% ▲
	Admits	870	795	9%
	Discharges	722	667	8%
	Service Hours	3,822	5,766	-34% ▼
	Bed Days	16,767	13,691	22% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 306 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ Overall		92%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Respect		91%	80%	91%
✓ Outcome		87%	80%	83%
✓ Recovery		85%	80%	79%
✓ Access		85%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,396	66.2%
	Outpatient	300	14.2%
	Residential Services	230	10.9%
	Recovery Support	98	4.6%
	IOP	85	4.0%

Client Demographics

Age	#	%	State Avg
18-25	65	4%	10%
26-34	309	17%	22%
35-44	475	27%	23%
45-54	420	24%	19%
55-64	396	22%	19%
65+	121	7%	8%

Gender	#	%	State Avg
Male	1,264	70%	▲ 59%
Female	540	30%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	981	54%	▼ 68%
Hispanic-Other	330	18%	8%
Hisp-Puerto Rican	246	14%	11%
Unknown	241	13%	12%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
White/Caucasian	1,048	58%	62%
Unknown	482	27%	▲ 6%
Black/African American	256	14%	17%
Asian	8	0%	1%
Am. Indian/Native Alaskan	7	0%	0%
Hawaiian/Other Pacific Islander	7	0%	0%
Multiple Races			1%
Other			▼ 13%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	68	-9%
Admits	58	70	-17% ▼
Discharges	49	69	-29% ▼
Service Hours	38	12	
Social Rehab/PHP/IOP Days	0	505	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	83%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	69%	85%
SA Screen Complete	93%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	45%	50%	55%	-5%
Follow-up within 30 Days of Discharge		10	45%	90%	66%	-45% ▼

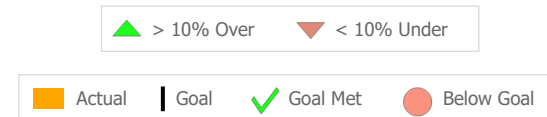
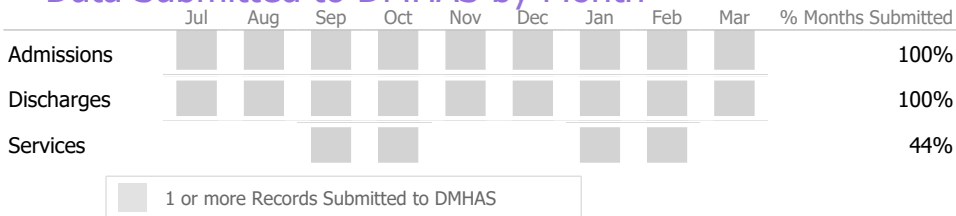
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		57	84%	75%	71%	9%
Abstinence/Reduced Drug Use		35	51%	55%	48%	-4%
Stable Living Situation		62	91%	95%	85%	-4%
Self Help		23	34%	60%	13%	-26% ▼
Employed		13	19%	50%	30%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	21%	90%	54%	-69% ▼

Data Submitted to DMHAS by Month



* State Avg based on 58 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	950	895	6%
Admits	261	186	40% ▲
Discharges	256	176	45% ▲
Service Hours	2,174	3,480	-38% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	91%	99%
On-Time Periodic		
6 Month Updates	1%	78%
Co-occurring		
MH Screen Complete	54%	87%
SA Screen Complete	91%	89%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		129	50%	50%	57%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		534	53%	75%	87%	-22% ▼
● Employed		159	16%	40%	37%	-24% ▼
● Abstinence/Reduced Drug Use		216	21%	50%	61%	-29% ▼
● Stable Living Situation		496	49%	90%	82%	-41% ▼
● Self Help		47	5%	60%	53%	-55% ▼

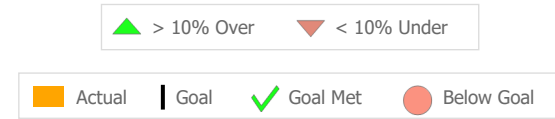
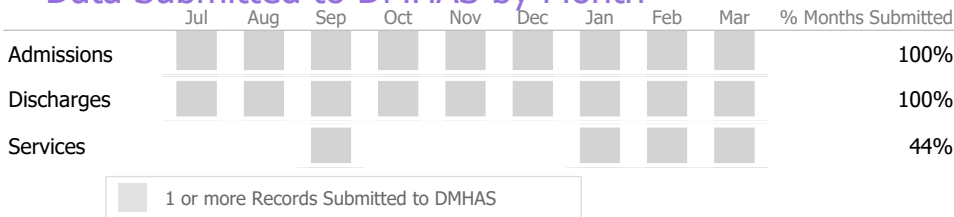
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		667	89%	90%	87%	-1%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		673	71%	50%	66%	21% ▲

Data Submitted to DMHAS by Month



* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	70	36% ▲
Admits	67	54	24% ▲
Discharges	38	46	-17% ▼
Service Hours	201	230	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
Valid TEDS Data	91%	85%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	43%	92%
SA Screen Complete	88%	93%
Diagnosis		
Valid Axis I Diagnosis	94%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	24%	50%	50%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		79	81%	75%	76%	6%
Abstinence/Reduced Drug Use		44	45%	55%	42%	-10% ▼
Stable Living Situation		82	84%	95%	75%	-11% ▼
Employed		32	33%	50%	33%	-17% ▼
Self Help		9	9%	60%	15%	-51% ▼

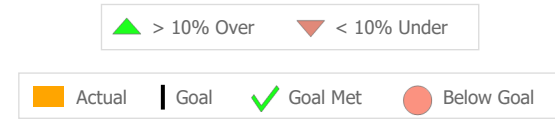
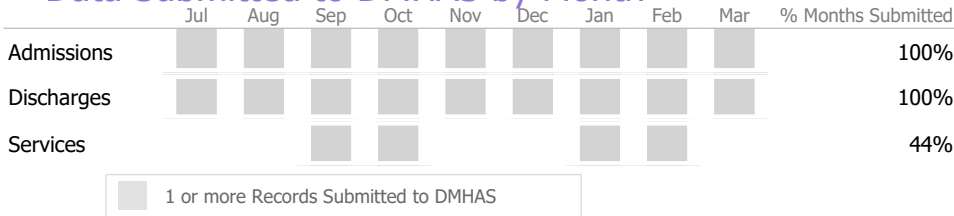
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	67%	90%	58%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	23%	75%	65%	-52% ▼

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	27	-26% ▼
Admits	16	23	-30% ▼
Discharges	15	24	-38% ▼
Bed Days	1,615	1,709	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	8%
Co-occurring		
MH Screen Complete	88%	95%
SA Screen Complete	71%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	87%	70%	69%	17% ▲
No Re-admit within 30 Days of Discharge		13	87%	85%	91%	2%
Follow-up within 30 Days of Discharge		11	85%	90%	69%	-5%

Recovery

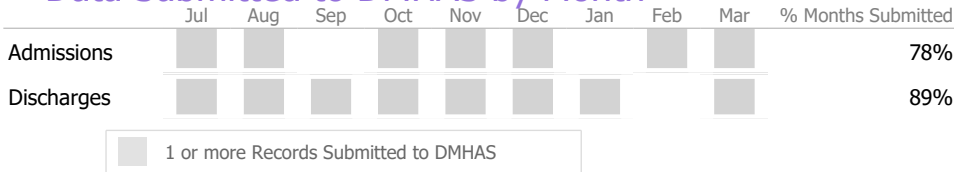
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		3	14%	70%	66%	-56% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	103 days	0.3	59%	90%	89%	-31% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	23	17% ▲
Admits	12	8	50% ▲
Discharges	13	11	18% ▲
Service Hours	78	43	84% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	96%	85%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	83%	92%
SA Screen Complete	83%	93%
Diagnosis		
Valid Axis I Diagnosis	93%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	77%	50%	50%	27% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		22	81%	75%	76%	6%
● Stable Living Situation		22	81%	95%	75%	-14% ▼
● Abstinence/Reduced Drug Use		6	22%	55%	42%	-33% ▼
● Employed		4	15%	50%	33%	-35% ▼
● Self Help		1	4%	60%	15%	-56% ▼

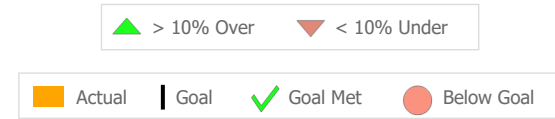
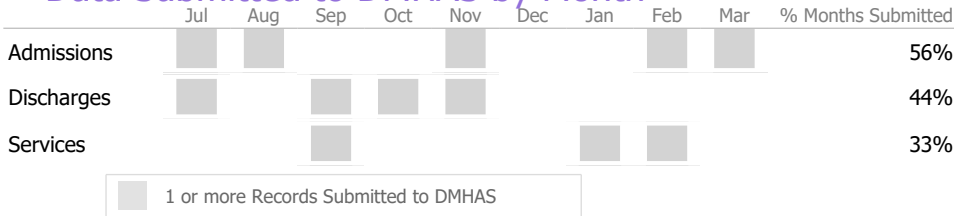
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		11	79%	90%	58%	-11% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		6	50%	75%	65%	-25% ▼

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	178	103	73% ▲
Admits	122	62	97% ▲
Discharges	80	44	82% ▲
Service Hours	222	281	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	87%
Valid TEDS Data	96%	85%
On-Time Periodic		
6 Month Updates	0%	15%
Co-occurring		
MH Screen Complete	60%	92%
SA Screen Complete	77%	93%
Diagnosis		
Valid Axis I Diagnosis	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	40%	50%	50%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		88	48%	50%	33%	-2%
Not Arrested		131	71%	75%	76%	-4%
Stable Living Situation		147	79%	95%	75%	-16% ▼
Abstinence/Reduced Drug Use		57	31%	55%	42%	-24% ▼
Self Help		34	18%	60%	15%	-42% ▼

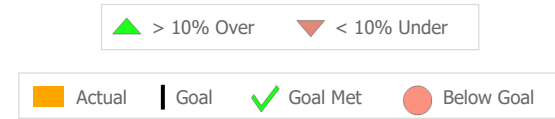
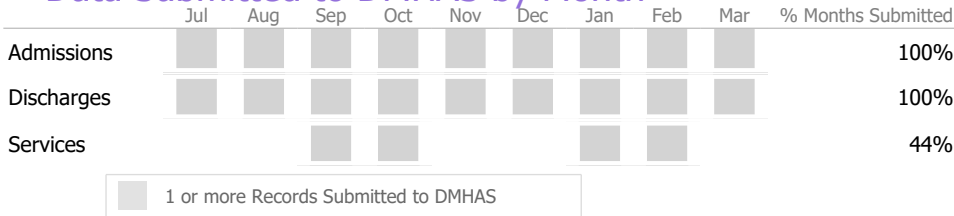
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		25	24%	90%	58%	-66% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	22%	75%	65%	-53% ▼

Data Submitted to DMHAS by Month



* State Avg based on 108 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	35	117% ▲
Admits	60	33	82% ▲
Discharges	49	25	96% ▲
Bed Days	5,389	2,978	81% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	0%	8%
Co-occurring		
MH Screen Complete	72%	95%
SA Screen Complete	95%	92%
Diagnosis		
Valid Axis I Diagnosis	97%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		41	84%	70%	69%	14% ▲
No Re-admit within 30 Days of Discharge		49	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		24	59%	90%	69%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		52	68%	70%	66%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		22	105 days	0.2	89%	90%	89%	-1%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	142	-3%
Admits	121	119	2%
Discharges	98	128	-23% ▼
Bed Days	9,763	9,004	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	86%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	20%	8%
Co-occurring		
MH Screen Complete	85%	95%
SA Screen Complete	93%	92%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		66	67%	70%	69%	-3%
No Re-admit within 30 Days of Discharge		92	94%	85%	91%	9%
Follow-up within 30 Days of Discharge		44	67%	90%	69%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		24	16%	70%	66%	-54% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		31	136 days	0.2	115%	90%	89%	25% ▲

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	58	-60% ▼
Admits	3	42	-93% ▼
Discharges	1	38	-97% ▼
Social Rehab/PHP/IOP Days	0	496	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	33%	85%
SA Screen Complete	67%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

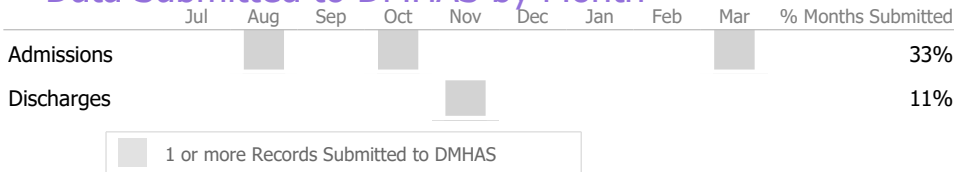
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	55%	-50% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	66%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		9	39%	75%	71%	-36% ▼
Abstinence/Reduced Drug Use		3	13%	55%	48%	-42% ▼
Employed		1	4%	50%	30%	-46% ▼
Self Help		2	9%	60%	13%	-51% ▼
Stable Living Situation		6	26%	95%	85%	-69% ▼

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 58 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	472	433	9%
Admits	150	98	53% ▲
Discharges	121	105	15% ▲
Service Hours	1,110	1,670	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	99%
Valid TEDS Data	91%	99%
On-Time Periodic		
6 Month Updates	1%	78%
Co-occurring		
MH Screen Complete	67%	87%
SA Screen Complete	81%	89%
Diagnosis		
Valid Axis I Diagnosis	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		61	50%	50%	57%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		74	15%	40%	37%	-25% ▼
● Not Arrested		242	49%	75%	87%	-26% ▼
● Abstinence/Reduced Drug Use		112	23%	50%	61%	-27% ▼
● Self Help		53	11%	60%	53%	-49% ▼
● Stable Living Situation		203	41%	90%	82%	-49% ▼

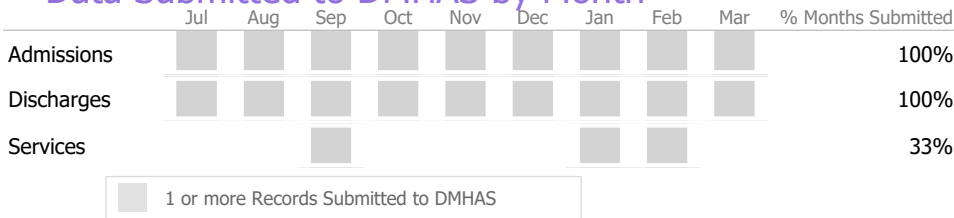
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		305	82%	90%	87%	-8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		313	66%	50%	66%	16% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

SOR Recovery Coach - MM

Liberation Programs

Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services

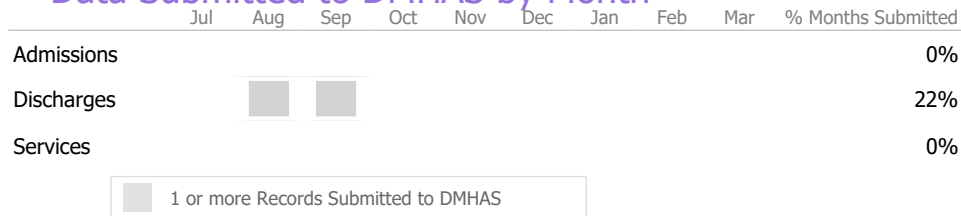
Program Quality Dashboard

Reporting Period: July 2021 - March 2022 (Data as of Jun 27, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	100	-2%
Admits	-	100	-100% ▼
Discharges	2	1	100% ▲
Service Hours	-	51	-100% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 92%
Valid TEDS Data		N/A 90%
On-Time Periodic		
6 Month Updates		N/A 28%
Co-occurring		
MH Screen Complete		N/A 76%
SA Screen Complete		N/A 93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	44%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	44%	-55% ▼
Employed		N/A	N/A	50%	22%	-50% ▼
Not Arrested		N/A	N/A	75%	66%	-75% ▼
Self Help		N/A	N/A	60%	15%	-60% ▼
Stable Living Situation		N/A	N/A	95%	63%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	38%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.