

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	75	77	-3%
	Admits	18	15	20% ▲
	Discharges	22	25	-12% ▼
	Service Hours	538	641	-16% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	75	100.0%

### Consumer Satisfaction Survey

(Based on 16 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		77%	80%	83%
● Recovery		64%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	2	3%	9%
26-34	8	11%	21%
35-44	10	13%	23%
45-54	12	16%	19%
55-64	28	37% ▲	19%
65+	15	20% ▲	9%

Gender	#	%	State Avg
Female	44	59% ▲	41%
Male	31	41% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	52	69%	68%
Unknown	16	21%	11%
Hispanic-Other	5	7%	8%
Hisp-Puerto Rican	2	3%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	60	80% ▲	62%
Unknown	9	12%	6%
Asian	4	5%	1%
Black/African American	2	3% ▼	17%
Am. Indian/Native Alaskan			0%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%

■ Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	77	-3%
Admits	18	15	20% ▲
Discharges	22	25	-12% ▼
Service Hours	538	641	-16% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	64%	75%	65%	-11% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		52	96%	90%	87%	6%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	94%	75%	78%	19% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		95%
✓ Valid TEDS Data		38%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		76%

Co-occurring	Actual	State Avg
MH Screen Complete		96%
✓ SA Screen Complete		97%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.