

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	10	0%
	Admits	1	1	0%
	Discharges	2	1	100% ▲
	Service Hours	147	130	12% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	10	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	2	20%	▲ 9%
26-34	3	30%	21%
35-44	3	30%	23%
45-54	2	20%	19%
55-64			▼ 19%
65+			9%

Ethnicity	#	%	State Avg
Non-Hispanic	8	80%	▲ 68%
Hisp-Puerto Rican	2	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			▼ 11%

Gender	#	%	State Avg
Female	8	80%	▲ 41%
Male	2	20%	▼ 59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	7	70%	62%
Multiple Races	2	20%	▲ 1%
Other	1	10%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

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### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	88%	5%

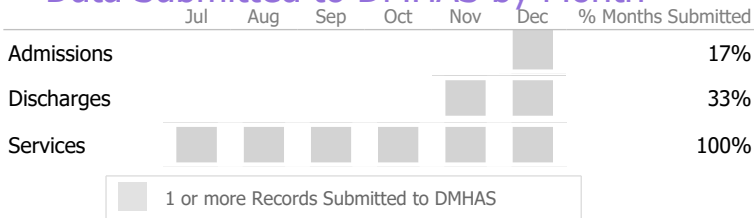
### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 109 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.