

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	53	61	-13% ▼
	Admits	13	8	63% ▲
	Discharges	20	20	0%
	Service Hours	395	381	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	53	100.0%

### Consumer Satisfaction Survey

(Based on 45 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		95%	80%	88%
✓ Respect		95%	80%	91%
● Outcome		79%	80%	83%
● Recovery		70%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	5	9%	9%
26-34	12	23%	21%
35-44	17	32%	23%
45-54	7	13%	19%
55-64	9	17%	19%
65+	3	6%	9%

Gender	#	%	State Avg
Male	28	53%	59%
Female	25	47%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	49	92%	▲ 68%
Hispanic-Other	2	4%	8%
Unknown	2	4%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 11%

Race	#	%	State Avg
White/Caucasian	51	96%	▲ 62%
Other	2	4%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	61	-13% ▼
Admits	13	8	63% ▲
Discharges	20	20	0%
Service Hours	395	381	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
Valid TEDS Data	97%	87%
<b>On-Time Periodic</b>		
6 Month Updates	14%	18%
<b>Co-occurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	35%	50%	50%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		53	100%	75%	74%	25% ▲
Stable Living Situation		53	100%	95%	72%	5%
Employed		24	45%	50%	30%	-5%
Abstinence/Reduced Drug Use		23	43%	55%	39%	-12% ▼
Self Help		4	8%	60%	14%	-52% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	94%	90%	55%	4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		12	92%	75%	63%	17% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.