

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	260	263	-1%
	Admits	39	19	105% ▲
	Discharges	21	23	-9%
	Service Hours	1,631	2,219	-27% ▼
	S.Rehab/PHP/IOP	2,749	673	308%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 88 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		86%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	189	63.9%
	Employment Services	107	36.1%

Client Demographics

Age	#	%	State Avg
18-25	23	9%	9%
26-34	38	15%	21%
35-44	40	16%	23%
45-54	41	16%	19%
55-64	86	33% ▲	19%
65+	30	12%	9%

Gender	#	%	State Avg
Female	136	52% ▲	41%
Male	124	48% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	242	93% ▲	68%
Unknown	10	4%	11%
Hisp-Puerto Rican	5	2%	11%
Hispanic-Other	3	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	228	88% ▲	62%
Black/African American	16	6% ▼	17%
Other	7	3%	13%
Unknown	5	2%	6%
Asian	2	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			0%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

810 Main St. Soc Re 504-281

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

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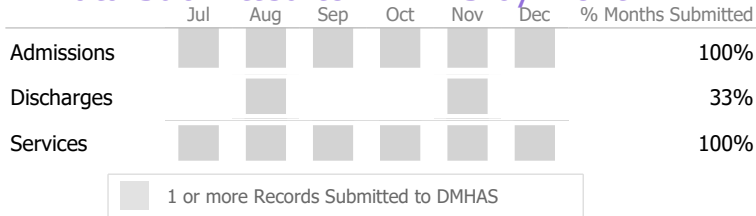
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	190	-1%
Admits	16	6	167% ▲
Discharges	4	11	-64% ▼
Service Hours	1,005	1,822	-45% ▼
Social Rehab/PHP/IOP Days	2,749	673	308% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		184	99%	90%	70%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	103	4%
Admits	23	13	77% ▲
Discharges	17	12	42% ▲
Service Hours	626	397	58% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		46	43%	35%	49%	8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		72	80%	90%	94%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		91%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs