

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	185	95	95% ▲
	Admits	159	55	189% ▲
	Discharges	129	48	169% ▲
	Service Hours	771	233	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	185	100.0%

Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
● Recovery		67%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	21	11%	9%
26-34	32	17%	21%
35-44	26	14%	23%
45-54	42	23%	19%
55-64	39	21%	19%
65+	24	13%	9%

Gender	#	%	State Avg
Female	102	61%	▲ 41%
Male	64	39%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	108	58%	68%
Unknown	73	39%	▲ 11%
Hisp-Puerto Rican	4	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%

Race	#	%	State Avg
White/Caucasian	106	57%	62%
Unknown	64	35%	▲ 6%
Black/African American	11	6%	▼ 17%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	55%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		97	75%	50%	64%	25% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		165	83%	60%	69%	23% ▲
✓ Employed		48	24%	20%	15%	4%
✓ Stable Living Situation		167	84%	80%	72%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		68	99%	90%	80%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.