

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 1,617 | 1,526 | 6% |
| | Admits | 539 | 624 | -14% ▼ |
| | Discharges | 478 | 453 | 6% |
| | Service Hours | 2,106 | 4,187 | -50% ▼ |
| | Bed Days | 9,486 | 9,663 | -2% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 306 FY21 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 94% | 80% | 93% |
| ✓ Participation in Treatment | | 93% | 80% | 92% |
| ✓ Overall | | 92% | 80% | 91% |
| ✓ General Satisfaction | | 92% | 80% | 92% |
| ✓ Respect | | 91% | 80% | 91% |
| ✓ Outcome | | 87% | 80% | 83% |
| ✓ Recovery | | 85% | 80% | 79% |
| ✓ Access | | 85% | 80% | 88% |

■ Satisfied % |
 ■ Goal % |
 ■ 0-80% |
 ■ 80-100% |
 ✓ Goal Met |
 ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|------------------|-------------------------------|-------|-------|
| Addiction | Medication Assisted Treatment | 1,286 | 69.1% |
| | Outpatient | 241 | 13.0% |
| | Residential Services | 164 | 8.8% |
| | Recovery Support | 98 | 5.3% |
| | IOP | 71 | 3.8% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 48 | 3% | 9% |
| 26-34 | 253 | 16% | 21% |
| 35-44 | 419 | 26% | 23% |
| 45-54 | 385 | 24% | 19% |
| 55-64 | 374 | 23% | 19% |
| 65+ | 117 | 7% | 9% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Male | 1,117 | 69% | 59% |
| Female | 496 | 31% | 41% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Non-Hispanic | 886 | 55% | 68% ▼ |
| Hisp-Puerto Rican | 253 | 16% | 11% |
| Hispanic-Other | 245 | 15% | 8% |
| Unknown | 220 | 14% | 11% |
| Hispanic-Mexican | 9 | 1% | 1% |
| Hispanic-Cuban | 4 | 0% | 0% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 1,016 | 63% | 62% |
| Unknown | 330 | 20% | 6% ▲ |
| Black/African American | 249 | 15% | 17% |
| Asian | 8 | 0% | 1% |
| Am. Indian/Native Alaskan | 7 | 0% | 0% |
| Hawaiian/Other Pacific Islander | 7 | 0% | 0% |
| Multiple Races | | | 1% |
| Other | | | 13% ▼ |

■ Unique Clients |
 ■ State Avg |
 ▲ > 10% Over State Avg |
 ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 49 | 61 | -20% ▼ |
| Admits | 40 | 58 | -31% ▼ |
| Discharges | 28 | 46 | -39% ▼ |
| Service Hours | 27 | - | |
| Social Rehab/PHP/IOP Days | 0 | 505 | -100% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 95% | 83% |
| Valid TEDS Data | 100% | 86% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 0% |
| Co-occurring | | |
| MH Screen Complete | 68% | 86% |
| SA Screen Complete | 98% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 10 | 36% | 50% | 56% | -14% ▼ |
| Follow-up within 30 Days of Discharge | | 4 | 40% | 90% | 65% | -50% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 39 | 78% | 75% | 74% | 3% |
| Stable Living Situation | | 44 | 88% | 95% | 84% | -7% |
| Abstinence/Reduced Drug Use | | 23 | 46% | 55% | 47% | -9% |
| Self Help | | 18 | 36% | 60% | 13% | -24% ▼ |
| Employed | | 8 | 16% | 50% | 29% | -34% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 7 | 32% | 90% | 57% | -58% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | | | ■ | ■ | | | 33% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 57 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 865 | 848 | 2% |
| Admits | 142 | 134 | 6% |
| Discharges | 159 | 114 | 39% ▲ |
| Service Hours | 1,181 | 2,472 | -52% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 95% | 99% |
| Valid TEDS Data | 95% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 1% | 78% |
| Co-occurring | | |
| MH Screen Complete | 55% | 87% |
| SA Screen Complete | 87% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 92 | 58% | 50% | 57% | 8% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Employed | | 127 | 14% | 40% | 38% | -26% ▼ |
| ● Not Arrested | | 411 | 46% | 75% | 87% | -29% ▼ |
| ● Abstinence/Reduced Drug Use | | 165 | 19% | 50% | 61% | -31% ▼ |
| ● Stable Living Situation | | 372 | 42% | 90% | 82% | -48% ▼ |
| ● Self Help | | 34 | 4% | 60% | 54% | -56% ▼ |

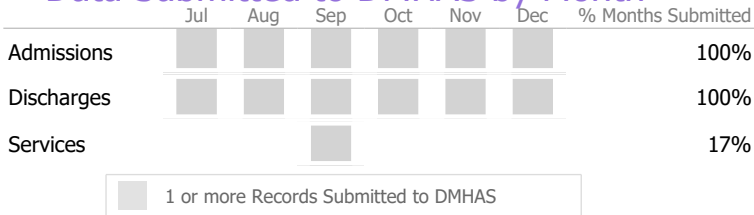
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 637 | 87% | 90% | 88% | -3% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Length of Stay over 1 Year | | 651 | 75% | 50% | 68% | 25% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 82 | 62 | 32% ▲ |
| Admits | 52 | 45 | 16% ▲ |
| Discharges | 23 | 33 | -30% ▼ |
| Service Hours | 133 | 147 | -10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 95% | 87% |
| Valid TEDS Data | 91% | 87% |
| On-Time Periodic | | |
| 6 Month Updates | 6% | 18% |
| Co-occurring | | |
| MH Screen Complete | 42% | 95% |
| SA Screen Complete | 83% | 95% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 95% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 7 | 30% | 50% | 50% | -20% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 69 | 83% | 75% | 74% | 8% |
| Stable Living Situation | | 66 | 80% | 95% | 72% | -15% ▼ |
| Employed | | 28 | 34% | 50% | 30% | -16% ▼ |
| Abstinence/Reduced Drug Use | | 32 | 39% | 55% | 39% | -16% ▼ |
| Self Help | | 3 | 4% | 60% | 14% | -56% ▼ |

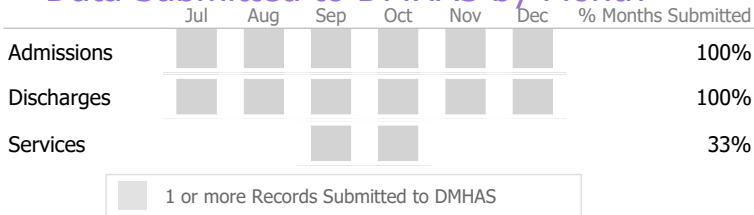
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 45 | 75% | 90% | 55% | -15% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 13 | 25% | 75% | 63% | -50% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 17 | 21 | -19% ▼ |
| Admits | 12 | 15 | -20% ▼ |
| Discharges | 11 | 16 | -31% ▼ |
| Bed Days | 968 | 1,261 | -23% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 93% | 86% |
| Valid TEDS Data | 100% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 11% |
| Co-occurring | | |
| MH Screen Complete | 85% | 94% |
| SA Screen Complete | 62% | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 9 | 82% | 70% | 67% | 12% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 10 | 91% | 85% | 93% | 6% |
| ● Follow-up within 30 Days of Discharge | | 8 | 89% | 90% | 69% | -1% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Abstinence/Reduced Drug Use | | 3 | 17% | 70% | 66% | -53% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 10 | 96 days | 0.5 | 53% | 90% | 96% | -37% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | | ■ | | ■ | 67% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 29 | 23 | 26% ▲ |
| Admits | 8 | 2 | 300% ▲ |
| Discharges | 12 | 10 | 20% ▲ |
| Service Hours | 41 | 15 | 175% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 92% | 87% |
| Valid TEDS Data | 95% | 87% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 18% |
| Co-occurring | | |
| MH Screen Complete | 75% | 95% |
| SA Screen Complete | 75% | 95% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 93% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 9 | 75% | 50% | 50% | 25% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Not Arrested | | 20 | 69% | 75% | 74% | -6% |
| ● Stable Living Situation | | 20 | 69% | 95% | 72% | -26% ▼ |
| ● Employed | | 4 | 14% | 50% | 30% | -36% ▼ |
| ● Abstinence/Reduced Drug Use | | 4 | 14% | 55% | 39% | -41% ▼ |
| ● Self Help | | 1 | 3% | 60% | 14% | -57% ▼ |

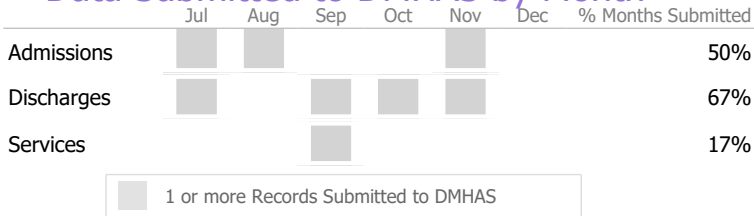
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 10 | 59% | 90% | 55% | -31% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 2 | 25% | 75% | 63% | -50% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 130 | 75 | 73% ▲ |
| Admits | 70 | 34 | 106% ▲ |
| Discharges | 53 | 30 | 77% ▲ |
| Service Hours | 137 | 257 | -47% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 92% | 87% |
| Valid TEDS Data | 94% | 87% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 18% |
| Co-occurring | | |
| MH Screen Complete | 55% | 95% |
| SA Screen Complete | 69% | 95% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 96% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 21 | 40% | 50% | 50% | -10% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 53 | 40% | 50% | 30% | -10% |
| Not Arrested | | 86 | 65% | 75% | 74% | -10% |
| Stable Living Situation | | 94 | 71% | 95% | 72% | -24% ▼ |
| Abstinence/Reduced Drug Use | | 39 | 29% | 55% | 39% | -26% ▼ |
| Self Help | | 24 | 18% | 60% | 14% | -42% ▼ |

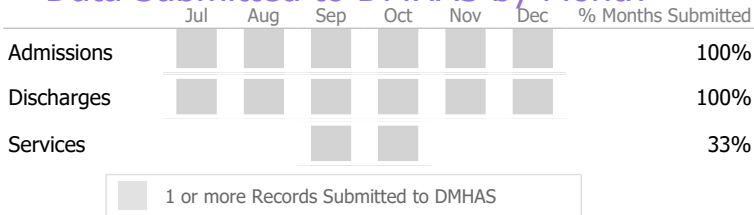
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 18 | 23% | 90% | 55% | -68% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 16 | 24% | 75% | 63% | -51% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 52 | 27 | 93% ▲ |
| Admits | 37 | 25 | 48% ▲ |
| Discharges | 35 | 14 | 150% ▲ |
| Bed Days | 3,141 | 1,943 | 62% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 93% | 86% |
| Valid TEDS Data | 100% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 11% |
| Co-occurring | | |
| MH Screen Complete | 70% | 94% |
| SA Screen Complete | 84% | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 94% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 27 | 77% | 70% | 67% | 7% |
| ✓ No Re-admit within 30 Days of Discharge | | 35 | 100% | 85% | 93% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 13 | 48% | 90% | 69% | -42% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Abstinence/Reduced Drug Use | | 33 | 63% | 70% | 66% | -7% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 22 | 82 days | 0.3 | 78% | 90% | 96% | -12% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 99 | 117 | -15% ▼ |
| Admits | 78 | 92 | -15% ▼ |
| Discharges | 79 | 81 | -2% |
| Bed Days | 5,377 | 6,459 | -17% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 90% | 86% |
| Valid TEDS Data | 99% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | N/A | 11% |
| Co-occurring | | |
| MH Screen Complete | 83% | 94% |
| SA Screen Complete | 86% | 90% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 98% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 49 | 62% | 70% | 67% | -8% |
| No Re-admit within 30 Days of Discharge | | 75 | 95% | 85% | 93% | 10% |
| Follow-up within 30 Days of Discharge | | 33 | 67% | 90% | 69% | -23% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | 18 | 17% | 70% | 66% | -53% ▼ |

Bed Utilization

| | 12 Months Trend | | | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|----|----------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 31 | 136 days | 0.2 | 94% | 90% | 96% | 4% | | |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 22 | 58 | -62% ▼ |
| Admits | 2 | 42 | -95% ▼ |
| Discharges | 1 | 36 | -97% ▼ |
| Social Rehab/PHP/IOP Days | 0 | 496 | -100% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 100% | 83% |
| Valid TEDS Data | 100% | 86% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 0% |
| Co-occurring | | |
| MH Screen Complete | 0% | 86% |
| SA Screen Complete | 50% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |

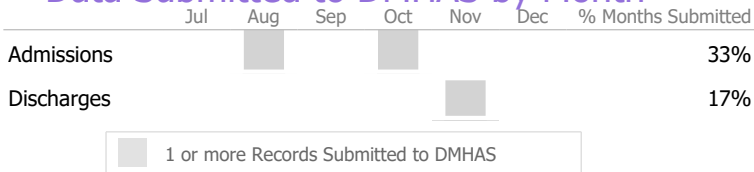
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 56% | -50% ▼ |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 65% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 8 | 36% | 75% | 74% | -39% ▼ |
| Abstinence/Reduced Drug Use | | 3 | 14% | 55% | 47% | -41% ▼ |
| Employed | | 1 | 5% | 50% | 29% | -45% ▼ |
| Self Help | | 2 | 9% | 60% | 13% | -51% ▼ |
| Stable Living Situation | | 5 | 23% | 95% | 84% | -72% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 57 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 432 | 417 | 4% |
| Admits | 98 | 77 | 27% ▲ |
| Discharges | 75 | 73 | 3% |
| Service Hours | 587 | 1,244 | -53% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 93% | 99% |
| Valid TEDS Data | 98% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 1% | 78% |
| Co-occurring | | |
| MH Screen Complete | 65% | 87% |
| SA Screen Complete | 74% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 29 | 39% | 50% | 57% | -11% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 64 | 14% | 40% | 38% | -26% ▼ |
| Abstinence/Reduced Drug Use | | 91 | 21% | 50% | 61% | -29% ▼ |
| Not Arrested | | 197 | 44% | 75% | 87% | -31% ▼ |
| Self Help | | 37 | 8% | 60% | 54% | -52% ▼ |
| Stable Living Situation | | 157 | 35% | 90% | 82% | -55% ▼ |

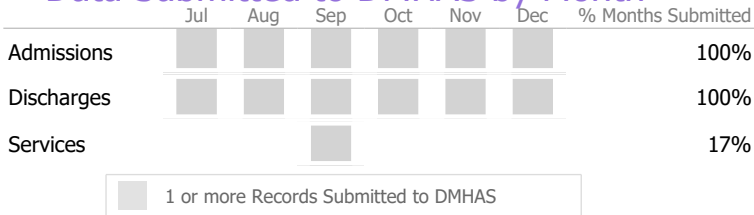
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 298 | 81% | 90% | 88% | -9% |

Service Engagement

| Medication Assisted Treatment | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Length of Stay over 1 Year | | 301 | 70% | 50% | 68% | 20% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

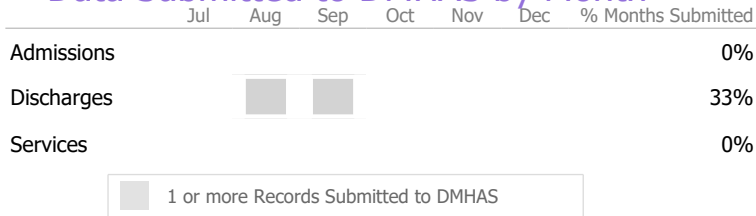
* State Avg based on 34 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 98 | 100 | -2% |
| Admits | - | 100 | -100% ▼ |
| Discharges | 2 | - | |
| Service Hours | - | 51 | -100% ▼ |

Data Submitted to DMHAS by Month








* State Avg based on 8 Active Peer Based Mentoring Programs


Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

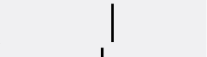

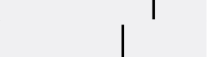
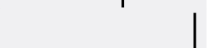

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|---|-----------|
| Valid NOMS Data |  91% | N/A |
| Valid TEDS Data |  92% | N/A |
| On-Time Periodic | | |
| 6 Month Updates |  24% | N/A |
| Co-occurring | | |
| MH Screen Complete |  75% | N/A |
| SA Screen Complete |  93% | N/A |

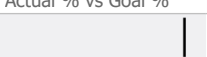
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |  | N/A | N/A | 50% | 48% | N/A |

Recovery

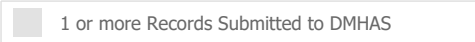
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use |  | N/A | N/A | 55% | 41% | -55% ▼ |
| Employed |  | N/A | N/A | 50% | 20% | -50% ▼ |
| Not Arrested |  | N/A | N/A | 75% | 62% | -75% ▼ |
| Self Help |  | N/A | N/A | 60% | 14% | -60% ▼ |
| Stable Living Situation |  | N/A | N/A | 95% | 59% | -95% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|---|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |  | N/A | N/A | 90% | 37% | N/A ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs