

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,888	1,935	-2%
	Admits	311	260	20% ▲
	Discharges	312	259	20% ▲
	Service Hours	7,894	8,427	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		1,888	100.0%

Consumer Satisfaction Survey

(Based on 476 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	37	2%	9%
26-34	452	24%	21%
35-44	608	32%	23%
45-54	379	20%	19%
55-64	292	15%	19%
65+	120	6%	9%

Gender	#	%	State Avg
Male	1,192	63%	59%
Female	689	37%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,450	77%	68%
Hisp-Puerto Rican	187	10%	11%
Hispanic-Other	137	7%	8%
Unknown	113	6%	11%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,621	86%	▲ 62%
Black/African American	128	7%	17%
Other	122	6%	13%
Am. Indian/Native Alaskan	6	0%	0%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	2	0%	6%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	782	805	-3%
Admits	127	104	22% ▲
Discharges	140	100	40% ▲
Service Hours	2,060	2,433	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	48%	78%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		68	49%	50%	57%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		259	32%	40%	38%	-8%
Not Arrested		517	64%	75%	87%	-11% ▼
Abstinence/Reduced Drug Use		304	38%	50%	61%	-12% ▼
Stable Living Situation		501	62%	90%	82%	-28% ▼
Self Help		244	30%	60%	54%	-30% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		344	52%	90%	88%	-38% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		605	77%	50%	68%	27% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	217	238	-9%
Admits	33	30	10%
Discharges	25	41	-39% ▼
Service Hours	1,707	2,327	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	99%	78%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	60%	50%	57%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		217	99%	75%	87%	24% ▲
Employed		141	64%	40%	38%	24% ▲
Self Help		182	83%	60%	54%	23% ▲
Abstinence/Reduced Drug Use		155	71%	50%	61%	21% ▲
Stable Living Situation		216	99%	90%	82%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		194	100%	90%	88%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		170	78%	50%	68%	28% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	18	19	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Valid TEDS Data	100%	92%
On-Time Periodic		
6 Month Updates	50%	24%
Co-occurring		
MH Screen Complete	N/A	75%
SA Screen Complete	N/A	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

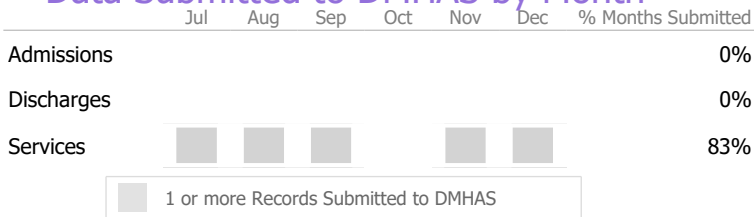
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		2	100%	75%	62%	25% ▲
Stable Living Situation		2	100%	95%	59%	5%
Employed		1	50%	50%	20%	0%
Abstinence/Reduced Drug Use		1	50%	55%	41%	-5%
Self Help		0	0%	60%	14%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	37%	-40% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal






* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

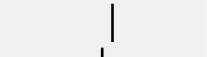

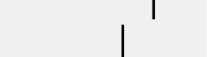
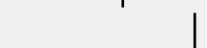

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A 91%	91%
Valid TEDS Data	 N/A 92%	92%
On-Time Periodic		
6 Month Updates	 N/A 24%	24%
Co-occurring		
MH Screen Complete	 N/A 75%	75%
SA Screen Complete	 N/A 93%	93%

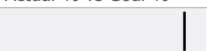
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 N/A	N/A	N/A	50%	48%	N/A

Recovery

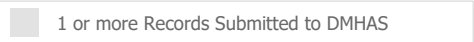
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	 N/A	N/A	N/A	55%	41%	-55% ▼
Employed	 N/A	N/A	N/A	50%	20%	-50% ▼
Not Arrested	 N/A	N/A	N/A	75%	62%	-75% ▼
Self Help	 N/A	N/A	N/A	60%	14%	-60% ▼
Stable Living Situation	 N/A	N/A	N/A	95%	59%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 N/A	N/A	N/A	90%	37%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	894	893	0%
Admits	151	126	20% ▲
Discharges	147	118	25% ▲
Service Hours	4,109	3,648	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	66%	78%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	22%	50%	57%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		686	74%	75%	87%	-1%
Abstinence/Reduced Drug Use		398	43%	50%	61%	-7%
Employed		272	30%	40%	38%	-10% ▼
Stable Living Situation		671	73%	90%	82%	-17% ▼
Self Help		250	27%	60%	54%	-33% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		548	71%	90%	88%	-19% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		671	75%	50%	68%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

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■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

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