

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	970	253	283% ▲
	Admits	677	63	975%
	Discharges	476	2	23700%
	Service Hours	1,704	5	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	635	62.4%
Addiction			
	Outpatient	97	9.5%
	Case Management	96	9.4%
Mental Health			
	Outpatient	114	11.2%
	Case Management	76	7.5%

Consumer Satisfaction Survey

(Based on 32 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		97%	80%	91%
✓ Outcome		84%	80%	83%
● Recovery		65%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	132	14%	9%
26-34	228	24%	21%
35-44	213	22%	23%
45-54	191	20%	19%
55-64	155	16%	19%
65+	51	5%	9%

Gender	#	%	State Avg
Male	601	62%	59%
Female	369	38%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	458	47%	68% ▼
Hisp-Puerto Rican	307	32%	11% ▲
Hispanic-Other	166	17%	8%
Unknown	21	2%	11%
Hispanic-Mexican	16	2%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	473	49%	62% ▼
Black/African American	253	26%	17%
Other	205	21%	13%
Unknown	25	3%	6%
Asian	11	1%	1%
Am. Indian/Native Alaskan	2	0%	0%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Hartford - Cathedral Green Supportive Housing

Catholic Charities - of Hartford

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	115	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	100%	85%	94%	15% ▲

Service Utilization

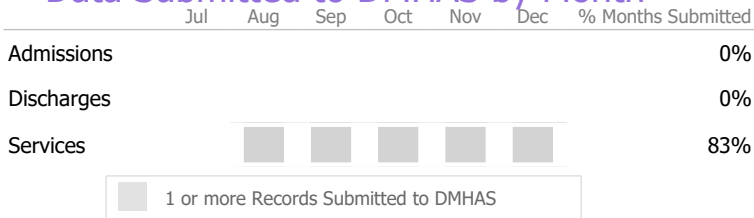
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	95%	3%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

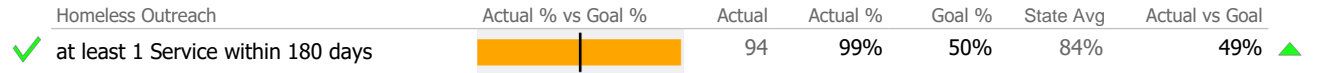
* State Avg based on 65 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

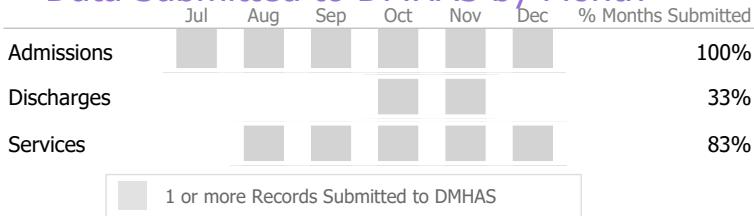
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	1	9500% ▲
Admits	95	-	
Discharges	11	-	
Service Hours	108	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	44	120% ▲
Admits	37	6	517% ▲
Discharges	38	2	1800% ▲
Service Hours	348	5	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	89%	87%
On-Time Periodic		
6 Month Updates	93%	18%
Co-occurring		
MH Screen Complete	94%	95%
SA Screen Complete	94%	95%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		13	34%	50%	50%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		82	84%	75%	74%	9%
Stable Living Situation		92	94%	95%	72%	-1%
Employed		38	39%	50%	30%	-11% ▼
Abstinence/Reduced Drug Use		30	31%	55%	39%	-24% ▼
Self Help		11	11%	60%	14%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	92%	90%	55%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		25	69%	75%	63%	-6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

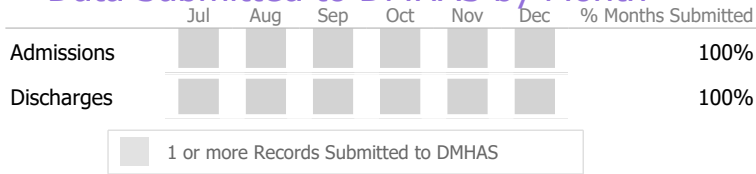
* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	635	60	958% ▲
Admits	531	18	2850% ▲
Discharges	378	-	

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	8	150% ▲
Admits	4	3	33% ▲
Discharges	6	-	
Service Hours	731	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	87%
On-Time Periodic		
6 Month Updates	90%	55%
Co-occurring		
MH Screen Complete	38%	89%
SA Screen Complete	38%	89%
Diagnosis		
Valid Axis I Diagnosis	95%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	50%	42%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		16	80%	60%	59%	20% ▲
Stable Living Situation		19	95%	95%	69%	0%
Employed		0	0%	30%	23%	-30% ▼

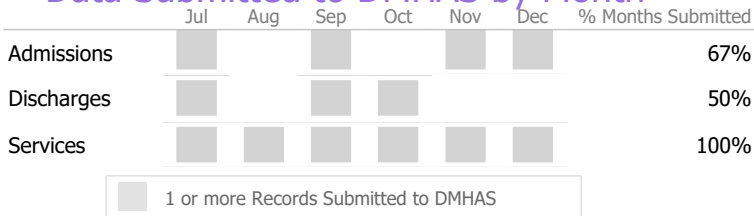
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	93%	90%	80%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	100%	75%	77%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	46	13% ▲
Admits	5	9	-44% ▼
Discharges	21	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic		
6 Month Updates	66%	55%

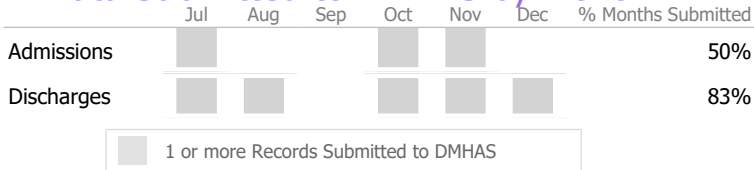
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	67%	50%	64%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		55	100%	60%	69%	40% ▲
Stable Living Situation		54	98%	80%	72%	18% ▲
Employed		1	2%	20%	15%	-18% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	1	-	
Discharges	-	-	
Service Hours	38		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		7	70%	85%	94%	-15% ▼

Service Utilization

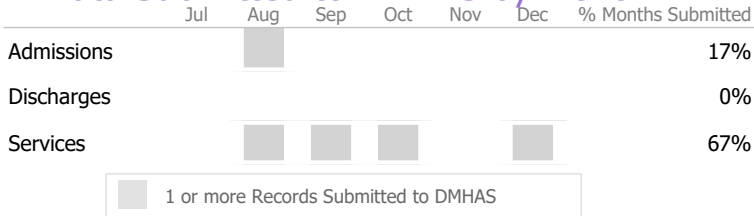
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	95%	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	98	5%
Admits	4	25	-84% ▼
Discharges	22	-	
Service Hours	364	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	60%	55%
Co-occurring	Actual	State Avg
MH Screen Complete	58%	89%
SA Screen Complete	58%	89%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	45%	50%	42%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		90	87%	60%	59%	27% ▲
✓ Stable Living Situation		100	96%	95%	69%	1%
● Employed		7	7%	30%	23%	-23% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		77	94%	90%	80%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		4	100%	75%	77%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■			■			33%
Discharges	■		■	■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Standard Outpatient Programs

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