

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	4	5	-20%	▼
	Admits				
	Discharges		1	-100%	▼
	Service Hours	45	40	12%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	4	100.0%

Consumer Satisfaction Survey

(Based on 3 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
● Quality and Appropriateness		67%	80%	93%
● General Satisfaction		67%	80%	92%
● Overall		67%	80%	91%
● Access		67%	80%	88%
● Outcome		67%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34			21%
35-44			23%
45-54	1	25%	19%
55-64	2	50%	19%
65+	1	25%	9%

Gender	#	%	State Avg
Female	3	75%	41%
Male	1	25%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	3	75%	68%
Hisp-Puerto Rican	1	25%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			11%

Race	#	%	State Avg
White/Caucasian	3	75%	62%
Black/African American	1	25%	17%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13%
Unknown			6%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Next Steps Supportive Housing - Pilots

Beth El Center Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	45	40	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	94%	15% ▲

Service Utilization

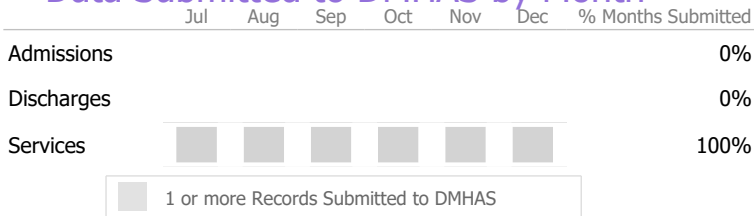
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.