

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,230	1,214	1%
	Admits	513	416	23% ▲
	Discharges	466	438	6%
	Service Hours	1,924	1,117	72% ▲
	Bed Days	18,942	15,168	25% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 2,408 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Access		93%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		88%	80%	79%

■ Satisfied %    |     Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	683	53.2%
	Residential Services	299	23.3%
	Recovery Support	155	12.1%
	Employment Services	67	5.2%
<b>Mental Health</b>	Case Management	49	3.8%
	Employment Services	30	2.3%

### Client Demographics

Age	#	%	State Avg
18-25	47	4%	9%
26-34	275	22%	21%
35-44	374	30%	23%
45-54	302	25%	19%
55-64	195	16%	19%
65+	36	3%	9%

Gender	#	%	State Avg
Male	713	58%	59%
Female	516	42%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,036	84%	▲ 68%
Hisp-Puerto Rican	149	12%	11%
Hispanic-Other	35	3%	8%
Unknown	8	1%	11%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	708	58%	62%
Black/African American	279	23%	17%
Other	234	19%	13%
Asian	5	0%	1%
Am. Indian/Native Alaskan	2	0%	0%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown			6%

■ Unique Clients    |     State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - December 2021 (Data as of Apr 18, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	90	-26% ▼
Admits	26	25	4%
Discharges	16	34	-53% ▼
Service Hours	306	371	-18% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		17	25%	35%	34%	-10%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	92%	90%	83%	2%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		84%
On-Time Periodic	Actual	State Avg
6 Month Updates		70%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 10 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	35	0%
Admits	22	24	-8%
Discharges	28	25	12% ▲
Bed Days	2,250	2,188	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Valid TEDS Data	99%	96%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	11%
<b>Co-occurring</b>		
MH Screen Complete	59%	94%
SA Screen Complete	59%	90%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	75%	70%	67%	5%
✓ No Re-admit within 30 Days of Discharge		27	96%	85%	93%	11% ▲
✓ Follow-up within 30 Days of Discharge		19	90%	90%	69%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		28	80%	70%	66%	10% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	108 days	0.3	82%	90%	96%	-8%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	3	3	0%
Discharges	4	4	0%
Bed Days	327	310	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	96%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	11%
<b>Co-occurring</b>		
MH Screen Complete	33%	94%
SA Screen Complete	33%	90%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	70%	67%	30% ▲
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	93%	15% ▲
● Follow-up within 30 Days of Discharge		3	75%	90%	69%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		5	83%	70%	66%	13% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	88 days	0.4	59%	90%	96%	-31% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■			■		■	50%
Discharges	■	■	■	■			67%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	107	4%
Admits	86	77	12% ▲
Discharges	80	81	-1%
Bed Days	6,235	5,311	17% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Valid TEDS Data	100%	96%
<b>On-Time Periodic</b>		
6 Month Updates	0%	11%
<b>Co-occurring</b>		
MH Screen Complete	41%	94%
SA Screen Complete	41%	90%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		68	85%	70%	67%	15% ▲
✓ No Re-admit within 30 Days of Discharge		73	91%	85%	93%	6%
● Follow-up within 30 Days of Discharge		51	75%	90%	69%	-15% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		94	83%	70%	66%	13% ▲

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	95 days	0.3	83%	90%	96%	-7%		

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	153	111	38% ▲
Admits	110	78	41% ▲
Discharges	99	65	52% ▲
Bed Days	10,130	7,359	38% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	99%	96%
<b>On-Time Periodic</b>		
6 Month Updates	0%	11%
<b>Co-occurring</b>		
MH Screen Complete	37%	94%
SA Screen Complete	37%	90%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		78	79%	70%	67%	9%
✓ No Re-admit within 30 Days of Discharge		95	96%	85%	93%	11% ▲
● Follow-up within 30 Days of Discharge		56	72%	90%	69%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		129	84%	70%	66%	14% ▲

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	150 days	0.2	112%	90%	96%	22% ▲		

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	14	21% ▲
Admits	3	4	-25% ▼
Discharges	9	8	13% ▲
Service Hours	146	89	65% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	47%	35%	49%	12% ▲

### Service Utilization

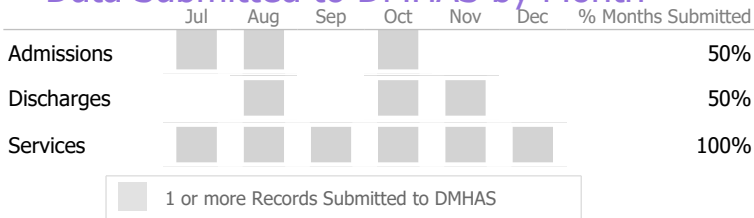
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	94%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		91%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 39 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	683	610	12% ▲
Admits	223	173	29% ▲
Discharges	217	164	32% ▲
Service Hours	1,401	561	150% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	98%	87%
<b>On-Time Periodic</b>		
6 Month Updates	17%	18%
<b>Co-occurring</b>		
MH Screen Complete	81%	95%
SA Screen Complete	81%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	18%	50%	50%	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		456	65%	75%	74%	-10%
Abstinence/Reduced Drug Use		242	34%	55%	39%	-21% ▼
Employed		164	23%	50%	30%	-27% ▼
Stable Living Situation		435	62%	95%	72%	-33% ▼
Self Help		48	7%	60%	14%	-53% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		348	71%	90%	55%	-19% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		82	38%	75%	63%	-37% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	226	102	122% ▲
Admits	148	76	95% ▲
Discharges	130	48	171% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	99%
Valid TEDS Data	77%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	78%
<b>Co-occurring</b>		
MH Screen Complete	2%	87%
SA Screen Complete	2%	88%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		127	98%	50%	57%	48% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		164	71%	50%	61%	21% ▲
● Not Arrested		122	53%	75%	87%	-22% ▼
● Employed		19	8%	40%	38%	-32% ▼
● Stable Living Situation		98	42%	90%	82%	-48% ▼
● Self Help		5	2%	60%	54%	-58% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		12	5%	50%	68%	-45% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	17	-24% ▼
Admits	8	7	14% ▲
Discharges	3	11	-73% ▼
Service Hours	72	96	-26% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	31%	35%	49%	-4%

### Service Utilization

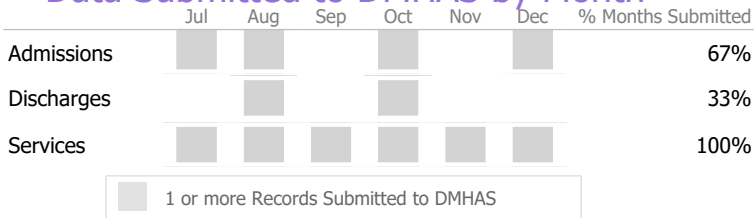
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	90%	90%	94%	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		91%

On-Time Periodic	Actual	State Avg
6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under





Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 39 Active Employment Services Programs

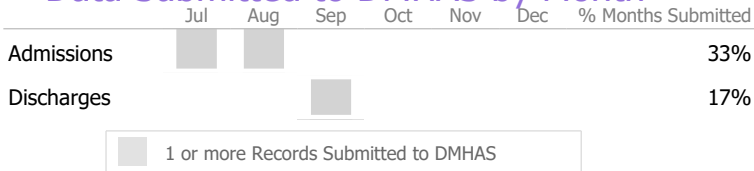
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	2	3	-33% ▼
Discharges	1	6	-83% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	 N/A	0%
<b>Co-occurring</b>		
MH Screen Complete	 0%	67%
SA Screen Complete	 0%	69%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	 100%	6%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Peer Based Mentoring Programs

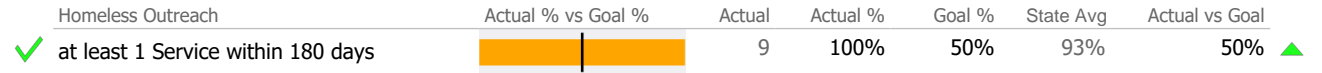
Variances in data may be indicative of operational adjustments related to the pandemic.



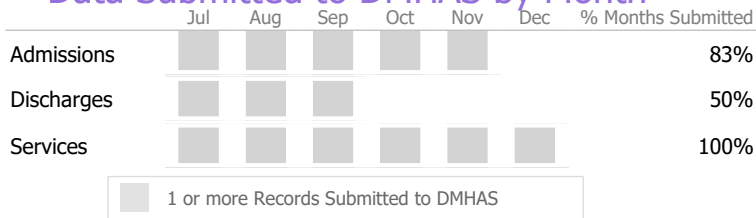
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	86	-43% ▼
Admits	9	9	0%
Discharges	9	40	-78% ▼
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 47 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.