

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	67	73	-8%
	Admits	9	11	-18% ▼
	Discharges	9	17	-47% ▼
	Service Hours	282	332	-15% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	67	100.0%

### Consumer Satisfaction Survey

(Based on 16 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		77%	80%	83%
● Recovery		64%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	1	1%	9%
26-34	7	10%	20%
35-44	9	13%	23%
45-54	11	16%	19%
55-64	25	37% ▲	20%
65+	14	21% ▲	9%

Gender	#	%	State Avg
Female	41	61% ▲	42%
Male	26	39% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	60	90% ▲	69%
Hispanic-Other	4	6%	8%
Hisp-Puerto Rican	2	3%	12%
Unknown	1	1%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	60	90% ▲	63%
Asian	4	6%	1%
Black/African American	2	3% ▼	17%
Other	1	1% ▼	13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

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Unique Clients	67	73	-8%
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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	30%	38%
<b>On-Time Periodic</b>		
6 Month Updates	100%	79%
<b>Co-occurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	56%	75%	59%	-19% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		57	98%	90%	89%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	100%	75%	86%	25% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.