

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
—	Unique Clients	9	10	-10%
—	Admits		1	-100% ▼
—	Discharges		1	-100% ▼
▲	Service Hours	84	70	20% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	9	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	2	22%	▲ 9%
26-34	2	22%	20%
35-44	3	33%	23%
45-54	2	22%	19%
55-64			▼ 20%
65+			9%

Ethnicity	#	%	State Avg
Non-Hispanic	7	78%	69%
Hisp-Puerto Rican	2	22%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			8%
Unknown			▼ 11%

Gender	#	%	State Avg
Female	7	78%	▲ 42%
Male	2	22%	▼ 58%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	6	67%	63%
Multiple Races	2	22%	▲ 1%
Other	1	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	84	70	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	88%	15% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	90%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 108 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.