

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35		
	Admits	6		
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	35	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	1	3%	9%
26-34	8	23%	20%
35-44	6	17%	23%
45-54	5	14%	19%
55-64	11	31% ▲	20%
65+	4	11%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	30	86% ▲	69%
Hispanic-Other	2	6%	8%
Hisp-Puerto Rican	2	6%	12%
Unknown	1	3%	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	

Gender	#	%	State Avg
Male	25	71% ▲	58%
Female	10	29% ▼	42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	21	60%	63%
Black/African American	11	31% ▲	17%
Multiple Races	2	6%	1%
Unknown	1	3%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35		
Admits	6	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
On-Time Periodic		
6 Month Updates	6%	55%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		30	86%	80%	69%	6%
● Employed		0	0%	20%	13%	-20% ▼
● Social Support		11	31%	60%	66%	-29% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	76%	N/A ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 29 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.