

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	58	-21% ▼
	Admits	6	5	20% ▲
	Discharges	8	7	14% ▲
	Service Hours	192	211	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	46	100.0%

Consumer Satisfaction Survey

(Based on 45 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Access		95%	80%	88%
✓ Respect		95%	80%	91%
● Outcome		79%	80%	83%
● Recovery		70%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	7%	9%
26-34	12	26%	20%
35-44	13	28%	23%
45-54	7	15%	19%
55-64	8	17%	20%
65+	3	7%	9%

Gender	#	%	State Avg
Male	24	52%	58%
Female	22	48%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	42	91%	▲ 69%
Hispanic-Other	2	4%	8%
Unknown	2	4%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	44	96%	▲ 63%
Other	2	4%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200

Stafford Family Services

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	87%
Valid TEDS Data	96%	88%
On-Time Periodic		
6 Month Updates	59%	25%
Co-occurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	38%	50%	50%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		45	98%	75%	69%	23% ▲
Stable Living Situation		45	98%	95%	67%	3%
Employed		20	43%	50%	25%	-7%
Abstinence/Reduced Drug Use		20	43%	55%	37%	-12% ▼
Self Help		3	7%	60%	13%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		33	87%	90%	50%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	100%	75%	62%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.