

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	248	254	-2%
	Admits	21	6	250% ▲
	Discharges	13	9	44% ▲
	Service Hours	860	1,129	-24% ▼
	S.Rehab/PHP/IOP	1,419	336	322%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 88 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		86%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	183	65.8%
	Employment Services	95	34.2%

Client Demographics

Age	#	%	State Avg
18-25	19	8%	9%
26-34	37	15%	20%
35-44	38	15%	23%
45-54	39	16%	19%
55-64	83	34% ▲	20%
65+	30	12%	9%

Gender	#	%	State Avg
Female	133	54% ▲	42%
Male	115	46% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	231	93% ▲	69%
Unknown	10	4%	11%
Hisp-Puerto Rican	4	2%	12%
Hispanic-Other	3	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	219	88% ▲	63%
Black/African American	16	6% ▼	17%
Other	6	2% ▼	13%
Unknown	3	1%	5%
Asian	2	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

810 Main St. Soc Re 504-281

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

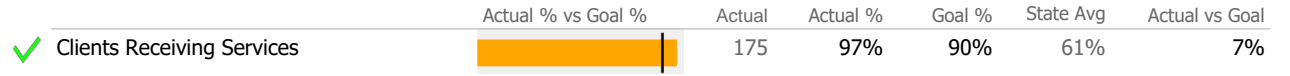
Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

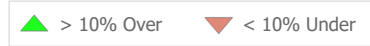
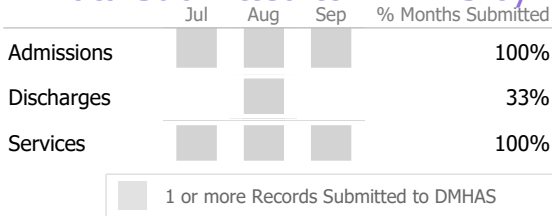
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	183	185	-1%
Admits	10	-	
Discharges	2	3	-33% ▼
Service Hours	497	947	-47% ▼
Social Rehab/PHP/IOP Days	1,419	336	322% ▲

Service Utilization



Data Submitted to DMHAS by Month



* State Avg based on 34 Active Social Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	96	-1%
Admits	11	6	83% ▲
Discharges	11	6	83% ▲
Service Hours	363	182	100% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		43	45%	35%	47%	10% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		65	77%	90%	91%	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs