

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	61	66	-8%
	Admits	4	10	-60% ▼
	Discharges		8	-100% ▼
	Service Hours	62	159	-61% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	61	100.0%

Client Demographics

Age	#	%	State Avg
18-25	3	5%	9%
26-34	8	13%	20%
35-44	17	28%	23%
45-54	18	30% ▲	19%
55-64	15	25%	20%
65+			9%

Ethnicity	#	%	State Avg
Non-Hispanic	48	79%	69%
Unknown	9	15%	11%
Hisp-Puerto Rican	4	7%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			8%

Gender	#	%	State Avg
Female	36	59% ▲	42%
Male	25	41% ▼	58%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	44	72%	63%
Black/African American	6	10%	17%
Other	3	5%	13%
Unknown	3	5%	5%
Am. Indian/Native Alaskan	2	3%	1%
Multiple Races	2	3%	1%
Hawaiian/Other Pacific Islander	1	2%	0%
Asian			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

SOR - HCWH-Norwich HS

Norwich Human Services

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services


Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)






Program Activity


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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	75%	50%	80%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.