

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	274	287	-5%
	Admits	2	5	-60% ▼
	Discharges	12	8	50% ▲
	Service Hours	193	340	-43% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	274	100.0%

### Consumer Satisfaction Survey

(Based on 22 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		91%	80%	92%
✓ Outcome		91%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	12	4%	9%
26-34	44	16%	20%
35-44	45	16%	23%
45-54	47	17%	19%
55-64	76	28%	20%
65+	50	18%	9%

Gender	#	%	State Avg
Female	173	63%	▲ 42%
Male	101	37%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	262	96%	▲ 69%
Hispanic-Other	5	2%	8%
Hisp-Puerto Rican	4	1%	▼ 12%
Unknown	2	1%	11%
Hispanic-Mexican	1	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	265	97%	▲ 63%
Black/African American	5	2%	▼ 17%
Other	3	1%	▼ 13%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	8%	50%	40%	-42% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		267	97%	60%	57%	37% ▲
Employed		128	47%	30%	21%	17% ▲
Stable Living Situation		269	98%	95%	66%	3%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		133	51%	90%	74%	-39% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	79%	-25% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 74 Active Standard Outpatient Programs