Midwestern CT Council on Alcoholism (MCCA)
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,639	2,840	28%	▲
	Admits	1,386	845	64%	▲
	Discharges	1,280	1,012	26%	▲
	Service Hours	1,171	1,102	6%	
	Bed Days	7,734	7,202	7%	
	S.Rehab/PHP/IOP	413	150	175%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type		#	%
Forensic SA			
Forensics Community-based		2,454	64.8%
Addiction			
Outpatient		651	17.2%
Residential Services		420	11.1%
Case Management		174	4.6%
IOP		68	1.8%
Mental Health			
Case Management		19	0.5%

Consumer Satisfaction Survey   (Based on 1,403 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Overall		89%	80%	91%
✓ Respect		89%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Access		86%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

■ Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age		#	%	State Avg
18-25		452	13%	9%
26-34		1,110	31% ▲	20%
35-44		889	25%	23%
45-54		555	15%	19%
55-64		432	12%	20%
65+		147	4%	9%

Gender		#	%	State Avg
Male		2,633	72% ▲	58%
Female		1,001	28% ▼	42%
Transgender				0%

Ethnicity		#	%	State Avg
Non-Hispanic		2,677	74%	69%
Hispanic-Other		492	14%	8%
Unknown		209	6%	11%
Hisp-Puerto Rican		201	6%	12%
Hispanic-Mexican		56	2%	0%
Hispanic-Cuban		4	0%	0%

Race		#	%	State Avg
White/Caucasian		2,669	73%	63%
Black/African American		386	11%	17%
Other		384	11%	13%
Unknown		151	4%	5%
Asian		40	1%	1%
Am. Indian/Native Alaskan		4	0%	1%
Hawaiian/Other Pacific Islander		3	0%	0%
Multiple Races		2	0%	1%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.
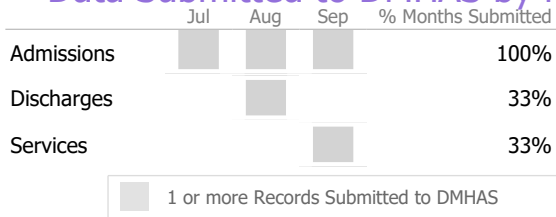
CM Latino Outreach 945728
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	84	13%	▲
Admits	3	3	0%	
Discharges	88	-		
Service Hours	2	4	-40%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		3	100%	50%	80%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				33%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Danbury Case Management
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients ▲	79	73	8%
Admits	42	48	-13% ▼
Discharges	32	35	-9%
Service Hours	150	161	-7%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	61%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services	▪	▪		67%

▫ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		23	72%	50%	74%	22% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		79	100%	60%	55%	40% ▲
✓	Stable Living Situation		75	95%	80%	82%	15% ▲
●	Employed		10	13%	20%	27%	-7%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		47	98%	90%	76%	8%

▲ > 10% Over ▼ < 10% Under

▪ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Danbury Women's Pgm OP 945201
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	24	-21%	▼
Admits	3	8	-63%	▼
Discharges	12	10	20%	▲
Service Hours	42	61	-31%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	93%	87%
✓	Valid TEDS Data	99%	88%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	25%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	94%
✓	SA Screen Complete	100%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▦	▦		67%
Discharges	▦	▦	▦	100%
Services	▦	▦	▦	100%

▦ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		6	50%	50%	50%	0%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		16	84%	75%	69%	9%	
✓	Employed		11	58%	50%	25%	8%	
✓	Abstinence/Reduced Drug Use		11	58%	55%	37%	3%	
🔴	Stable Living Situation		17	89%	95%	67%	-6%	
🔴	Self Help		1	5%	60%	13%	-55%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		7	100%	90%	50%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		2	67%	75%	62%	-8%

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Derby SA/Outpatient CSSD Program 727
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	182	113	61%	▲
Admits	84	39	115%	▲
Discharges	66	52	27%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	87%
✓	Valid TEDS Data	96%	88%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	87%	25%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	99%	94%
✓	SA Screen Complete	99%	94%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	97%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		34	52%	50%	50%	2%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		149	80%	75%	69%	5%	
✓	Employed		101	54%	50%	25%	4%	
●	Stable Living Situation		165	89%	95%	67%	-6%	
●	Abstinence/Reduced Drug Use		82	44%	55%	37%	-11%	▼
●	Self Help		5	3%	60%	13%	-57%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		51	61%	75%	62%	-14%	▼

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

IOP - Derby 055
Midwestern CT Council on Alcoholism (MCCA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	68	42	62%	▲
Admits	49	23	113%	▲
Discharges	27	21	29%	▲
Social Rehab/PHP/IOP Days	413	150	175%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		15	56%	50%	62%	6%	
●	Follow-up within 30 Days of Discharge		10	67%	90%	64%	-23%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		61	90%	75%	68%	15%	▲
✓	Employed		36	53%	50%	23%	3%	
●	Stable Living Situation		62	91%	95%	74%	-4%	
●	Abstinence/Reduced Drug Use		20	29%	55%	39%	-26%	▼
●	Self Help		1	1%	60%	11%	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	85%
✓	Valid TEDS Data	99%	87%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	4%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	87%
✓	SA Screen Complete	100%	87%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 55 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Danbury
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	29		▼
Admits	-	23	-100%	▼
Discharges	-	26	-100%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Abstinence/Reduced Drug Use		N/A	N/A	55%	69%	-55%	▼
● Employed		N/A	N/A	50%	46%	-50%	▼
● Not Arrested		N/A	N/A	75%	85%	-75%	▼
● Self Help		N/A	N/A	60%	40%	-60%	▼
● Stable Living Situation		N/A	N/A	95%	83%	-95%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
Valid TEDS Data	N/A	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	10%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| ■ Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MCCA - Bettor Choice 740
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	63	14%	▲
Admits	9	19	-53%	▼
Discharges	14	10	40%	▲
Service Hours	388	332	17%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		11	79%	75%	59%	4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		60	100%	90%	89%	10%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		7	88%	75%	86%	13%	▲

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		98%	95%
✓	Valid TEDS Data		34%	38%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		98%	79%

	Co-occurring		Actual	State Avg
✓	MH Screen Complete		100%	97%
✓	SA Screen Complete		100%	97%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

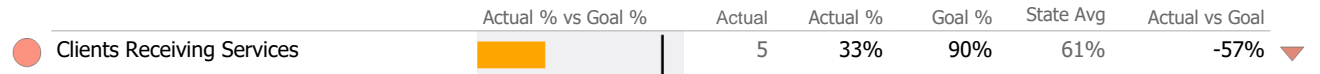| Actual | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 7 Active Gambling Outpatient Programs

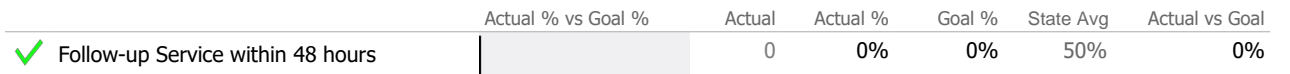Variances in data may be indicative of operational adjustments related to the pandemic.

MCCA TPP Torrington
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	33	-12%	▼
Admits	10	3	233%	▲
Discharges	14	4	250%	▲
Service Hours	20	8	150%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		5	33%	90%	61%	-57%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	50%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

McDonough Inten Res 945601
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	102	2%
Admits	88	86	2%
Discharges	88	86	2%
Bed Days	1,822	1,492	22% ▲

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
✓ Valid NOMS Data		97%	86%
✓ Valid TEDS Data		98%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Co-occurring		Actual	State Avg
MH Screen Complete		85%	94%
SA Screen Complete		85%	94%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		63	72%	80%	70%	-8%
✓	No Re-admit within 30 Days of Discharge		83	94%	85%	89%	9%
🔴	Follow-up within 30 Days of Discharge		38	60%	90%	63%	-30% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Self Help		45	42%	60%	64%	-18% ▼
🔴	Abstinence/Reduced Drug Use		23	21%	70%	44%	-49% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	23 days	0.2	99%	90%	99%	9%

☐ < 90%   ☐ 90-110%   ☐ >110%

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Haven SA/Outpatient Program 739
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	294	361	-19%	▼
Admits	162	138	17%	▲
Discharges	171	217	-21%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		104	61%	50%	50%	11%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		270	89%	75%	69%	14%	▲
●	Employed		134	44%	50%	25%	-6%	
●	Abstinence/Reduced Drug Use		119	39%	55%	37%	-16%	▼
●	Stable Living Situation		237	78%	95%	67%	-17%	▼
●	Self Help		14	5%	60%	13%	-55%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✓ Valid NOMS Data		95%	87%
✓ Valid TEDS Data		92%	88%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	25%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	94%
✓ SA Screen Complete		100%	94%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	2 or more Services within 30 days		109	70%	75%	62%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Milford OP 945202
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	74	15%	▲
Admits	52	29	79%	▲
Discharges	34	53	-36%	▼
Service Hours	359	227	58%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	87%
✔ Valid TEDS Data		97%	88%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		50%	25%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	94%
✔ SA Screen Complete		100%	94%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		22	65%	50%	50%	15%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Employed		51	59%	50%	25%	9%	
●	Not Arrested		61	71%	75%	69%	-4%	
●	Abstinence/Reduced Drug Use		36	42%	55%	37%	-13%	▼
●	Stable Living Situation		70	81%	95%	67%	-14%	▼
●	Self Help		9	10%	60%	13%	-50%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		44	83%	90%	50%	-7%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days			37	71%	75%	62%	-4%

Legend:
▲ > 10% Over   ▼ < 10% Under
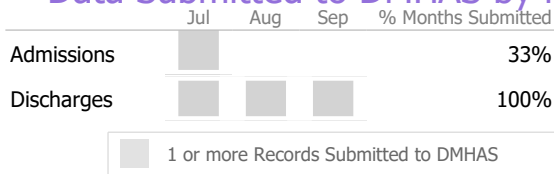
■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - 23 Poplar St. 620710
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	49	6%	
Admits	1	6	-83%	▼
Discharges	8	11	-27%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■			33%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
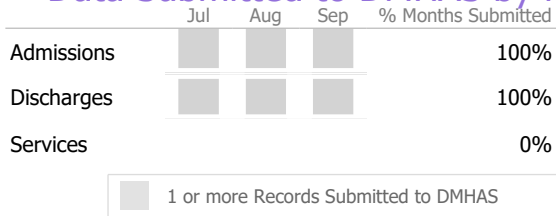
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - Derby
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	222	69	222%	▲
Admits	73	2	3550%	▲
Discharges	59	12	392%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services				0%

▢ 1 or more Records Submitted to DMHAS

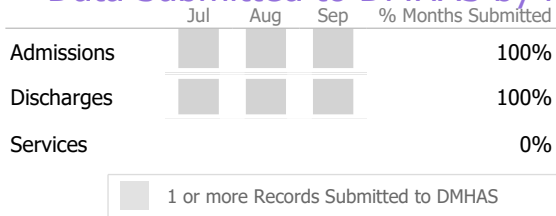| ▲ > 10% Over	▼ < 10% Under

| ▢ Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - New Haven
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021   (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	445	197	126%	▲
Admits	187	27	593%	▲
Discharges	100	48	108%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-38 Old RidgeburyRd.620708
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,005	757	33%	▲
Admits	133	6	2117%	▲
Discharges	89	13	585%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-Torrington 620714
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	673	551	22%	▲
Admits	70	11	536%	▲
Discharges	59	29	103%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox 945353
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	250	220	14%	▲
Admits	274	237	16%	▲
Discharges	274	238	15%	▲
Bed Days	1,241	1,028	21%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		204	74%	80%	69%	-6%	
● No Re-admit within 30 Days of Discharge		228	83%	85%	78%	-2%	
● Follow-up within 30 Days of Discharge		134	66%	90%	59%	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	83%
✓ Valid TEDS Data		99%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	97%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	5 days	0.1	96%	90%	74%	6%
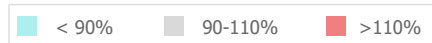
▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

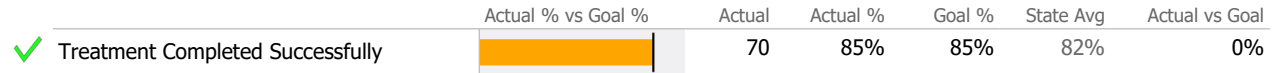| ▮ Actual	❘ Goal	✓ Goal Met	● Below Goal
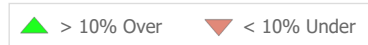
* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.
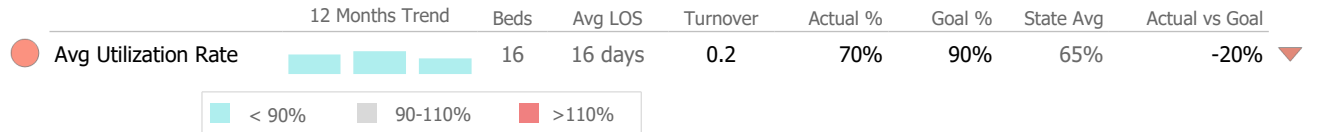
Sobering Center 945602
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	66	33%	▲
Admits	82	62	32%	▲
Discharges	82	67	22%	▲
Bed Days	1,024	643	59%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully	▬▬▬▬	70	85%	85%	82%	0%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate	▭▭▭	16	16 days	0.2	70%	90%	65%	-20% ▼

▭ < 90%	▭ 90-110%	▮ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▭	▭	▭	100%
Discharges	▭	▭	▭	100%

▭ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	| Goal	✓ Goal Met	● Below Goal
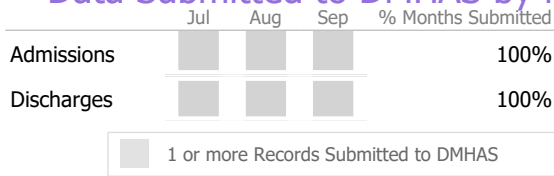
* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

STR MAT
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	35		▼
Admits	-	9	-100%	▼
Discharges	-	24	-100%	▼
Service Hours	-	102	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	23%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	76%
SA Screen Complete	N/A	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		N/A	N/A	55%	40%	-55%	▼
Employed		N/A	N/A	50%	19%	-50%	▼
Not Arrested		N/A	N/A	75%	58%	-75%	▼
Self Help		N/A	N/A	60%	13%	-60%	▼
Stable Living Situation		N/A	N/A	95%	56%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	39%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

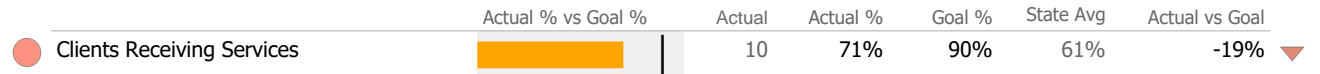| Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

STR TPP - Waterbury
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	39	-13%	▼
Admits	17	18	-6%	
Discharges	20	10	100%	▲
Service Hours	34	38	-11%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services	▬▬▬	10	71%	90%	61%	-19%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours		0	0%	0%	50%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▨	▨	▨	100%
Discharges	▨	▨	▨	100%
Services	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Sunrise Terr.PILOTS Dev.945551
Midwestern CT Council on Alcoholism (MCCA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	25	-24%	▼
Admits	2	10	-80%	▼
Discharges	6	9	-33%	▼
Service Hours	177	169	5%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		19	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	100%	90%	91%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■		■	67%
Discharges	■	■	■	100%
Services	■	■	■	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Trinity Glen Women's Program 603
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	13	31%	▲
Admits	7	4	75%	▲
Discharges	8	5	60%	▲
Bed Days	732	892	-18%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	98%
✔ Valid TEDS Data		100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✔ MH Screen Complete	100%	98%
✔ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		6	75%	60%	57%	15%	▲
✔	No Re-admit within 30 Days of Discharge		7	88%	85%	68%	3%	
●	Follow-up within 30 Days of Discharge		5	83%	90%	62%	-7%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Abstinence/Reduced Drug Use		7	41%	70%	46%	-29%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		11	130 days	0.6	72%	90%	79%	-18%	▼

█ < 90%   █ 90-110%   █ >110%

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Trinity Glen-DMHAS 945700
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	68	-1%	
Admits	38	34	12%	▲
Discharges	29	32	-9%	
Bed Days	2,915	3,147	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		98%	98%
✔ Valid TEDS Data		99%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Co-occurring		Actual	State Avg
✔ MH Screen Complete		98%	98%
✔ SA Screen Complete		98%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		15	52%	60%	57%	-8%	
🔴	No Re-admit within 30 Days of Discharge		18	62%	85%	68%	-23%	▼
🔴	Follow-up within 30 Days of Discharge		8	53%	90%	62%	-37%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Abstinence/Reduced Drug Use		32	47%	70%	46%	-23%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		39	108 days	0.6	81%	90%	79%	-9%

■ < 90%   ■ 90-110%   ■ >110%

▲ > 10% Over   ▼ < 10% Under

▮ Actual	▏Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.