

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	33	66	-50%	▼
	Admits	7	5	40%	▲
	Discharges		41	-100%	▼
	Service Hours	39	60	-35%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	33	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	7	21%	20%
35-44	8	24%	23%
45-54	7	21%	19%
55-64	10	30%	20%
65+	1	3%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	27	82%	▲ 69%
Hisp-Puerto Rican	6	18%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			8%
Unknown			▼ 11%

Gender	#	%	State Avg
Male	29	88%	▲ 58%
Female	4	12%	▼ 42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	15	45%	▼ 63%
Black/African American	12	36%	▲ 17%
Other	6	18%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Riverview Ctr Voc Reh 863270

John J. Driscoll United Labor Agency Inc.

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

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Unique Clients	33	66	-50%	▼
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Discharges	-	41	-100%	▼
Service Hours	39	60	-35%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		14	42%	35%	31%	7%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		15	45%	90%	56%	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		46%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.