Family Centered Services of CT (CCCC)
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	7	43% ▲
	Admits			
	Discharges		2	-100% ▼
	Service Hours	60	16	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	10%	9%
26-34	1	10%	20%
35-44	7	70% ▲	23%
45-54			19% ▼
55-64	1	10%	20%
65+			9%

Gender	#	%	State Avg
Female	10	100% ▲	42%
Male			58% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	6	60%	69%
Hispanic-Other	3	30% ▲	8%
Hisp-Puerto Rican	1	10%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			11% ▼

Race	#	%	State Avg
Black/African American	4	40% ▲	17%
White/Caucasian	3	30% ▼	63%
Unknown	2	20% ▲	5%
Other	1	10%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Dwight St. Parent Supp 914-291
Family Centered Services of CT (CCCC)
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	7	43%	▲
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	60	16		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	55%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		8	80%	60%	66%	20%	▲
✓ Stable Living Situation		10	100%	80%	69%	20%	▲
● Employed		0	0%	20%	13%	-20%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	76%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Standard Case Management Programs

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