

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	510	368	39%	▲
	Admits	262	153	71%	▲
	Discharges	270	141	91%	▲
	Service Hours		-		
	Bed Days	23,426	20,611	14%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 13 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	278	54.4%
	Outpatient Services	233	45.6%
Mental Health	Inpatient Services	233	45.6%
	Outpatient Services	278	54.4%

Client Demographics

Age	#	%	State Avg
18-25	37	7%	9%
26-34	92	18%	20%
35-44	132	26%	23%
45-54	93	18%	19%
55-64	97	19%	20%
65+	59	12%	9%

Gender	#	%	State Avg
Male	341	67%	58%
Female	167	33%	42%
Transgender	2	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	417	82%	▲ 69%
Hisp-Puerto Rican	52	10%	12%
Hispanic-Other	30	6%	8%
Unknown	10	2%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	297	58%	63%
Black/African American	128	25%	17%
Other	66	13%	13%
Asian	7	1%	1%
Multiple Races	5	1%	1%
Unknown	4	1%	5%
Am. Indian/Native Alaskan	3	1%	1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	160	167	-4%
Admits	15	20	-25% ▼
Discharges	16	26	-38% ▼
Bed Days	13,535	13,332	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	11%
Co-occurring	Actual	State Avg
MH Screen Complete	87%	85%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	75%	95%	77%	-20% ▼
No Re-admit within 30 Days of Discharge		12	86%	85%	88%	1%
Follow-up within 30 Days of Discharge		10	83%	90%	73%	-7%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,108 days	0.9	105%	90%	88%	15% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	22	45% ▲
Admits	3	5	-40% ▼
Discharges	3	-	
Bed Days	2,571	1,804	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	83%
6 Month Updates	0%	11%
MH Screen Complete	33%	85%
SA Screen Complete	100%	100%
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	77%	-28% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	88%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	73%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,051 days	1.4	62%	90%	88%	-28% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	3	-	
Discharges	1	1	0%
Bed Days	1,135	1,346	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	11%
Co-occurring	Actual	State Avg
MH Screen Complete	67%	85%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	77%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	88%	15% ▲
○ Follow-up within 30 Days of Discharge		0	0%	90%	73%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		15	1,266 days	1.0	82%	90%	88%	-8%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	25	8%
Admits	5	8	-38% ▼
Discharges	7	6	17% ▲
Transfers - In	1	-	
Bed Days	1,832	1,594	15% ▲

Discharge Outcomes

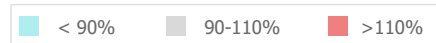
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	86%	95%	77%	-9%
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	88%	1%
✓ Follow-up within 30 Days of Discharge		6	100%	90%	73%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		86% 83%
● On-Time Periodic		
6 Month Updates		0% 11%
Co-occurring		
✓ MH Screen Complete		100% 85%
✓ SA Screen Complete		100% 100%
Diagnosis		
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	306 days	0.7	100%	90%	88%	10%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	176	79	123% ▲
Admits	173	75	131% ▲
Discharges	115	48	140% ▲
Transfers - Out	64	25	156% ▲
Bed Days	933	421	122% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		116	65%	80%	65%	-15% ▼
✓ No Re-admit within 30 Days of Discharge		111	97%	85%	97%	12% ▲
● Follow-up within 30 Days of Discharge		30	47%	90%	47%	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88% 57%
✓ Valid TEDS Data		100% 58%
On-Time Periodic		
6 Month Updates		N/A N/A
Co-occurring		
✓ MH Screen Complete		100% 56%
✓ SA Screen Complete		100% 56%
Diagnosis		
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.2	25%	90%	25%	-65% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

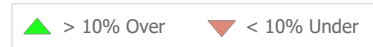
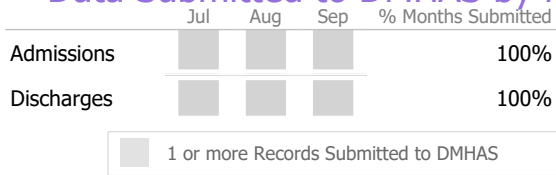
Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	85	98% ▲
Admits	63	45	40% ▲
Discharges	128	60	113% ▲
Transfers - In	78	29	169% ▲
Transfers - Out	15	4	275% ▲
Bed Days	3,420	2,114	62% ▲

Data Submitted to DMHAS by Month



* State Avg based on 1 Active NA Programs

Variances in data may be indicative of operational adjustments related to the pandemic.