

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	961	648	48%	▲
	Admits	370	104	256%	▲
	Discharges	408	143	185%	▲
	Service Hours	110	242	-55%	▼
	Bed Days	10,186	6,928	47%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 140 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Outcome		93%	80%	83%
✓ Respect		93%	80%	91%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Quality and Appropriateness		90%	80%	93%
✓ Recovery		89%	80%	79%
✓ General Satisfaction		87%	80%	92%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	767	79.6%
	Residential Services	116	12.0%
Addiction	Outpatient	80	8.3%

Client Demographics

Age	#	%	State Avg
18-25	151	16%	9%
26-34	278	29%	20%
35-44	229	24%	23%
45-54	175	18%	19%
55-64	96	10%	20%
65+	26	3%	9%

Gender	#	%	State Avg
Male	735	77%	▲ 58%
Female	224	23%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	621	65%	69%
Hispanic-Other	297	31%	▲ 8%
Hisp-Puerto Rican	29	3%	12%
Unknown	10	1%	11%
Hispanic-Mexican	4	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	727	76%	▲ 63%
Black/African American	175	18%	17%
Other	30	3%	13%
Asian	24	2%	1%
Unknown	4	0%	5%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	12	25% ▲
Admits	4	1	300% ▲
Discharges	4	2	100% ▲
Service Hours	66	46	44% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	55%	38%
On-Time Periodic		
6 Month Updates	88%	79%
Co-occurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	75%	59%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	91%	90%	89%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	100%	75%	86%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	41	32% ▲
Admits	41	32	28% ▲
Discharges	36	27	33% ▲
Bed Days	1,390	1,196	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	75%	50%	82%	25% ▲
✓ No Re-admit within 30 Days of Discharge		33	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		19	70%	90%	72%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		26	47%	70%	67%	-23% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	39 days	0.4	76%	90%	75%	-14% ▼		

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	85	-22% ▼
Admits	2	25	-92% ▼
Discharges	4	15	-73% ▼
Service Hours	43	196	-78% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	87%
Valid TEDS Data	83%	88%
On-Time Periodic		
6 Month Updates	4%	25%
Co-occurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	50%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		24	36%	55%	37%	-19% ▼
● Not Arrested		36	55%	75%	69%	-20% ▼
● Employed		17	26%	50%	25%	-24% ▼
● Stable Living Situation		38	58%	95%	67%	-37% ▼
● Self Help		4	6%	60%	13%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	24%	90%	50%	-66% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		1	50%	75%	62%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

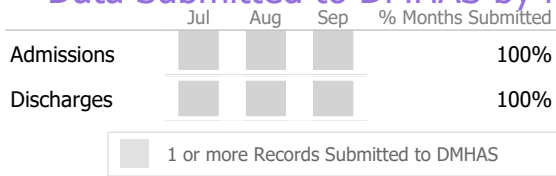
* State Avg based on 106 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	767	488	57% ▲
Admits	283	28	911% ▲
Discharges	334	82	307% ▲

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	62	27	130% ▲
Admits	40	18	122% ▲
Discharges	30	17	76% ▲
Bed Days	8,796	5,732	53% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	6%
Co-occurring		
MH Screen Complete	98%	94%
SA Screen Complete	98%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	60%	70%	66%	-10% ▼
No Re-admit within 30 Days of Discharge		27	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		10	56%	90%	72%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		42	68%	70%	62%	-2%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		90	71 days	1.5	106%	90%	92%	16% ▲		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.