

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,775	1,850	-4%
	Admits	162	138	17% ▲
	Discharges	163	121	35% ▲
	Service Hours	3,919	4,154	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,775	100.0%

Consumer Satisfaction Survey

(Based on 476 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Respect		92%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	30	2%	9%
26-34	413	23%	20%
35-44	579	33%	23%
45-54	360	20%	19%
55-64	278	16%	20%
65+	115	6%	9%

Gender	#	%	State Avg
Male	1,106	63%	58%
Female	663	37%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,362	77%	69%
Hisp-Puerto Rican	176	10%	12%
Hispanic-Other	133	7%	8%
Unknown	103	6%	11%
Hispanic-Mexican	1	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,531	86%	▲ 63%
Black/African American	114	6%	▼ 17%
Other	113	6%	13%
Am. Indian/Native Alaskan	6	0%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	2	0%	5%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	733	774	-5%
Admits	65	57	14% ▲
Discharges	75	48	56% ▲
Service Hours	936	1,062	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	48%	79%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	48%	50%	56%	-2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		233	31%	40%	39%	-9%
Abstinence/Reduced Drug Use		276	37%	50%	62%	-13% ▼
Not Arrested		451	61%	75%	86%	-14% ▼
Self Help		220	30%	60%	54%	-30% ▼
Stable Living Situation		440	59%	90%	83%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		343	51%	90%	86%	-39% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		587	80%	50%	71%	30% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	205	227	-10%
Admits	20	17	18% ▲
Discharges	12	19	-37% ▼
Service Hours	889	1,228	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	79%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	58%	50%	56%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		174	84%	60%	54%	24% ▲
✓ Not Arrested		203	99%	75%	86%	24% ▲
✓ Abstinence/Reduced Drug Use		149	72%	50%	62%	22% ▲
✓ Employed		126	61%	40%	39%	21% ▲
✓ Stable Living Situation		203	99%	90%	83%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		194	100%	90%	86%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		164	80%	50%	71%	30% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	8	17	-53% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	100%	23%
Co-occurring		
MH Screen Complete	N/A	76%
SA Screen Complete	N/A	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		2	100%	75%	58%	25% ▲
✓ Stable Living Situation		2	100%	95%	56%	5%
✓ Employed		1	50%	50%	19%	0%
● Abstinence/Reduced Drug Use		1	50%	55%	40%	-5%
● Self Help		0	0%	60%	13%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	50%	90%	39%	-40% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under






* State Avg based on 20 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

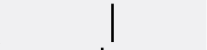


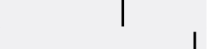
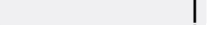
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	92%
Valid TEDS Data	 N/A	94%
On-Time Periodic		
6 Month Updates	 N/A	23%
Co-occurring		
MH Screen Complete	 N/A	76%
SA Screen Complete	 N/A	92%

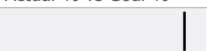
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	40%	-55% ▼
Employed		N/A	N/A	50%	19%	-50% ▼
Not Arrested		N/A	N/A	75%	58%	-75% ▼
Self Help		N/A	N/A	60%	13%	-60% ▼
Stable Living Situation		N/A	N/A	95%	56%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	39%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 20 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	839	848	-1%
Admits	77	64	20% ▲
Discharges	76	54	41% ▲
Service Hours	2,086	1,847	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	67%	79%
Co-occurring		
MH Screen Complete	100%	87%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	16%	50%	56%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		615	73%	75%	86%	-2%
Abstinence/Reduced Drug Use		365	43%	50%	62%	-7%
Employed		252	30%	40%	39%	-10% ▼
Stable Living Situation		601	71%	90%	83%	-19% ▼
Self Help		235	28%	60%	54%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		532	69%	90%	86%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		646	77%	50%	71%	27% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 34 Active Methadone Maintenance Programs

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